

# Kyle Mettling

(760) 815-6388 • kylemettling.com • kylemettling@gmail.com • github.com/kylemettling  
linkedin.com/in/kylemettling • @kylemettlingdev

## SUMMARY

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Software engineer with interpersonal poise, holding customer service experience and a showcase of development prowess, providing full spectrum solutions through a growth mindset considerate of emerging technologies and trends.

## SKILLS

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JavaScript ES6 | React | Node | Next.js | HTML | CSS | GraphQL | MongoDB | OOP | RESTful APIs |  
JSON | Git | npm | yarn | Heroku | Web Accessibility | TDD

## EXPERIENCE

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### Software Engineer

Oct. 2020 – Oct. 2021

100devs | Los Angeles, CA

- Collaborated with teams of developers to build modern and responsive web applications using best practices
- Built semantically structured and accessibility-minded full stack web applications
- Applied agile methodologies like SCRUM for project management
- Published and maintained multiple code repositories with detailed, structured overview

### Help Desk Specialist

Jul. 2019 - Present

The Ken Blanchard Companies | Escondido, CA

- Configured and maintained desktop, laptop and mobile device deployments for domain users local and remote
- Resolved hardware, software and networking conflicts while delivering industry best practices and follow up to end users
- Provisioned and managed user application access, configuration and connectivity
- Configured VPN connections for users, created & implemented scripts
- Supported 350+ users through email, phone, in-person and remote access communication

#### Key Accomplishments:

- Rookie of the Year Finalist – award for best work by a new staff member
- Reduced system deployment time by 93% through use of SSDs and effective image management

### Shift Supervisor

Aug. 2012 – Jun. 2019

Starbucks Coffee Company | Solana Beach, CA

- Anticipated needs for 650+ daily customers, delegated tasks and led 17 partners to 1<sup>st</sup> in district for Customer Connections/Store Operations metric (Q1 2019)
- 3-time Partner of the Quarter – performance award for significant and measurable contributions

## PROJECTS

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### MusicMatters.life

Companion app for musicians to create & customize chord progressions of searched songs. Ingress data influences the suggested scale of chord cards to drag and drop into track sections. Change key signatures, chord qualities/types, reorder cards on the fly.

Next.js | GraphQL | MongoDB | supabase auth | Spotify Web API

### Pitch Guesser

Users select from an array of live baseball games and guess the next pitch location in the batter's zone. Engages with REST endpoints on pitch-by-pitch basis returning the guess result and relevant team/player information to the user experience.

Node | Express | HTML | CSS | EJS | MongoDB | Google OAuth

## CERTIFICATIONS

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Cisco CCNA R&S

Jan. 2020

CompTIA A+ ce

Feb. 2019