Kyle Mettling

(760) 815-6388 • kylemettling.com • kylemettling@gmail.com • github.com/kylemettling
linkedin.com/in/kylemettling • @kylemettlingdev

SUMMARY

Software engineer with interpersonal poise, holding customer service experience and a showcase of development prowess, adding value through a growth mindset considerate of emerging technologies and trends.

SKILLS

JavaScript ES6|React|Node.js|Next.js|HTML|CSS|GraphQL|MongoDB|OOP|RESTful APIs|
JSON|Git|npm|yarn|Heroku|Web Accessibility|TDD

EXPERIENCE

Software Engineer   Oct. 2020 – Oct. 2021
100devs | Los Angeles, CA

- Collaborated with teams of developers to build modern and responsive web applications using best practices
- Built semantically structured and accessibility-minded full stack web applications
- Applied agile methodologies like SCRUM for project management
- Published and maintained multiple code repositories with detailed, structured overview

Help Desk Specialist   Jul. 2019 - Present
The Ken Blanchard Companies | Escondido, CA

- Configured and maintained desktop, laptop and mobile device deployments for domain users local and remote
- Resolved hardware, software and networking conflicts while delivering industry best practices and follow up to end users
- Provisioned and managed user application access, configuration and connectivity
- Configured VPN connections for users, created & implemented scripts
- Supported 350+ users through email, phone, in-person and remote access communication

Key Accomplishments:

- Rookie of the Year Finalist – award for best work by a new staff member
- Reduced system deployment time by 93% through use of SSDs and effective image management

Shift Supervisor   Aug. 2012 – Jun. 2019
Starbucks Coffee Company | Solana Beach, CA

- Anticipated needs for 650+ daily customers, delegated tasks and led 17 partners to 1st in district for Customer Connections/Store Operations metric (Q1 2019)
- 3-time Partner of the Quarter – performance award for significant and measurable contributions

PROJECTS

MusicMatters.life
Companion app for musicians to create & customize chord progressions of searched songs. Ingress data influences the suggested scale of chord cards to drag and drop into track sections. Change key signatures, chord qualities/types, reorder cards on the fly.
Next.js|GraphQL|MongoDB|supabase auth|Spotify Web API

Pitch Guesser
Users select from an array of live baseball games and guess the next pitch location in the batter's zone. Engages with REST endpoints on pitch-by-pitch basis returning the guess result and relevant team/player information to the user experience.
Node|Express|HTML|CSS|EJS|MongoDB|Google OAuth

CERTIFICATIONS

Cisco CCNA R&S   Jan. 2020

CompTIA A+ ce   Feb. 2019