

Kyle Mettling

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SUMMARY

Software Engineer with interpersonal poise, delivering quality value additions through a growth mindset considerate of emerging technologies and trends

SKILLS

JavaScript ES6 | HTML | CSS | React | Node.js | Next.js | REST | MongoDB | GraphQL | JSON
Git | npm | yarn | Heroku | Web Accessibility | OOP | TDD

EXPERIENCE

Software Engineer

Oct. 2020 – Oct. 2021

100devs | Los Angeles, CA

- Collaborated with teams of developers to build modern and responsive web applications using best practices
- Built semantically structured and accessibility-minded full stack web applications
- Applied agile methodologies like SCRUM for project management
- Published and maintained multiple code repositories with detailed, structured overview

Help Desk Specialist

July 2019 - Present

The Ken Blanchard Companies | Escondido, CA

- Configured and maintained desktop, laptop and mobile device deployments for domain users local and remote
- Resolved hardware, software and networking conflicts while supplying industry best practices and follow up to end users
- Provisioned and managed user application access, configuration and connectivity
- Configured endpoint VPN connections for users and implemented network scripts
- Supported 350+ users through email, phone, in-person and remote access communication

Key Accomplishments:

- 2019 Rookie of the Year Finalist – award for best work by a new staff member
- Reduced system deployment time by 93% through use of SSDs and effective image management
- Identified and remedied 8-month running domain-wide bug preventing some user systems from booting as intended
- Led initiative for replacement solution of remote access software resulting in modernized feature set and device coverage

Shift Supervisor

Aug. 2012 – June 2019

Starbucks Coffee Company | Solana Beach, CA

- Anticipated needs for 650+ daily customers, delegated tasks and led 17 partners to 1st in district for Customer Connections/Store Operations metric (Q1 2019)
- 3-time Partner of the Quarter – awarded for significant and measurable contributions

PROJECTS

MusicMatters.life

Companion app for musicians to create & customize chord progressions of searched songs. Ingress data influences the suggested scale of chord cards to drag and drop into track sections. Change key signatures, chord qualities/types, reorder cards on the fly.

Next.js | GraphQL | MongoDB | supabase auth | Spotify Web API

Baseball Pitch Guesser

Users select from an array of live baseball games and guess the next pitch location in the batter's zone. Engages with REST endpoints on pitch-by-pitch basis returning the guess result and relevant team/player information to the user experience.

Node.js | Express | HTML | CSS | EJS | MongoDB | Google OAuth

CERTIFICATIONS

Cisco CCNA R&S

Jan. 2020

CompTIA A+ ce

Feb. 2019