

# Kyle Mettling

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## SUMMARY

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Software engineer with interpersonal poise, holding customer service experience and a showcase of development prowess, providing full spectrum solutions through a growth mindset considerate of emerging technologies and trends.

## SKILLS

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JavaScript ES6 | React | Node | Next.js | HTML | CSS | GraphQL | MongoDB | OOP | RESTful APIs |  
JSON | Git | npm | yarn | Heroku | Web Accessibility | TDD

## PROJECTS

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### Music Matters

Companion app for musicians to create and customize chord progressions of searched songs. Ingress data influences the suggested scale of chord cards to drag and drop into track sections. Change key signatures, chord qualities/types, reorder cards on the fly.

Next.js | GraphQL | MongoDB | supabase auth | Spotify Web API

### Pitch Guesser

Users select from an array of live baseball games and guess the next pitch location in the batter's zone. Engages with REST endpoints on pitch-by-pitch basis returning the guess result and relevant team/player information to the user experience.

Node | Express | HTML | CSS | EJS | MongoDB | Google OAuth

## EXPERIENCE

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### Software Engineer

Oct. 2020 – Oct. 2021

100devs | Los Angeles, CA

- Collaborated with teams of developers to build modern and responsive web applications using best practices
- Built semantically structured and accessibility-minded full stack web applications
- Applied agile methodologies like SCRUM for project management
- Published and maintained multiple code repositories with detailed, structured overview

### Help Desk Specialist

Jul. 2019 - Present

The Ken Blanchard Companies | Escondido, CA

- Configured and maintained desktop, laptop and mobile device deployments for domain users local and remote
- Resolved hardware, software and networking conflicts while delivering industry best practices
- Provisioned and managed user application access, configuration and connectivity
- Configured VPN connections for users, created and implemented scripts
- Supported 350+ users through email, phone, in-person and remote access communication

#### Key Accomplishments:

- Rookie of the Year Finalist – award for best work by a new staff member
- Reduced system deployment time by 93% through use of SSDs and effective image management

### Shift Supervisor

Aug. 2012 – Jun. 2019

Starbucks Coffee Company | Solana Beach, CA

- Anticipated needs for 650+ daily customers, delegated tasks and led 17 partners to 1<sup>st</sup> in district for Customer Connections/Store Operations metric (Q1 2019)
- 3-time Partner of the Quarter – performance award for significant and measurable contributions

## CERTIFICATIONS

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Cisco CCNA R&S

Jan. 2020

CompTIA A+ ce

Feb. 2019