

# Kyle Mettling

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## SUMMARY

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Software Engineer with interpersonal poise, delivering high-quality value additions through a growth mindset considerate of emerging technologies and trends

## SKILLS

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JavaScript ES6 | HTML | CSS | React | Node.js / Express | Next.js | REST | MongoDB | GraphQL  
JSON | Git | npm | yarn | OOP | Web Accessibility | TDD

## EXPERIENCE

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### Software Engineer

Oct. 2020 – Oct. 2021

100devs | Los Angeles, CA

- › Collaborated with teams of developers to build modern and responsive web applications using best practices
- › Built semantically structured and accessibility-minded full stack web applications
- › Applied agile methodologies like SCRUM for project management
- › Published and maintained multiple code repositories with detailed, structured overview

### Help Desk Specialist

July 2019 - Present

The Ken Blanchard Companies | Escondido, CA

- › Configured and maintained desktop, laptop and mobile device deployments for domain users local and remote
- › Resolved hardware, software and networking conflicts while supplying industry best practices and follow up to end users
- › Provisioned and managed user application access, configuration and connectivity
- › Configured endpoint VPN connections for users and implemented network scripts
- › Supported 350+ users through email, phone, in-person and remote access communication

#### Key Accomplishments:

- › 2019 Rookie of the Year Finalist – award for best work by a new staff member
- › Reduced system deployment time by 93% through use of SSDs and effective image management
- › Identified and remedied 8-month running domain-wide bug preventing user systems from booting
- › Led initiative for remote access software solution resulting in modernized feature set and increased device coverage

### Shift Supervisor

Aug. 2012 – June 2019

Starbucks Coffee Company | Solana Beach, CA

- › Anticipated needs for 650+ daily customers, delegated tasks and led 17 partners to 1<sup>st</sup> in district for Customer Connections/Store Operations metric (Q1 2019)
- › 3-time Partner of the Quarter – awarded for significant and measurable contributions

## PROJECTS

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### MusicMatters.life

Companion app for musicians to create & customize chord progressions of searched songs. Drag and drop chord cards from a suggested music scale in to editable track sections. Copy and delete cards, change scale keys and modes, chord qualities and types.

Next.js | GraphQL | MongoDB | supabase auth | Spotify Web API

### Baseball Pitch Guesser

Users select from an array of live baseball games and guess the next pitch location in the batter's zone. Engages with REST endpoints on pitch-by-pitch basis returning the guess result and relevant team/player information to the user experience.

Node.js | Express | HTML | CSS | EJS | MongoDB | Google OAuth

## CERTIFICATIONS

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Cisco CCNA R&S

Jan. 2020

CompTIA A+ ce

Feb. 2019