

# Kyle Stokes

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Full Stack Web Developer with a background in management and customer service with a passion for excelling in any environment. Carries a reputation for prompt completion, strong visualization, and great attention to thoroughness and detail, regardless of the task. Excellent ability to collaborate on diverse teams and communicate effectively with all levels of management.

## TECHNICAL SKILLS

Node.js., Express, JavaScript, jQuery, React.js, React, JSX, GIT, GitHub, MongoDB, MySQL, Mongoose, Handlebars, HTML5, CSS3, Bootstrap, Materialize, APIs, Heroku, Terminal, AJAX, Restful API, ES6, JSON, Sequelize, MERN stack, Foundation

## EDUCATION

**Certificate in Full Stack Web Development: University of Central Florida, Orlando, FL |**

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node JS, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Associate of Arts: Valencia College**

Orlando, FL

## RELEVANT EXPERIENCE | PROJECTS

**Weather App | [github.com/kylest0kes/weather\\_app](https://github.com/kylest0kes/weather_app) | [kylest0kes.github.io/weather\\_app/](https://kylest0kes.github.io/weather_app/)**

This Weather application allows a user to search various locations and receive the current weather and a 5-day forecast for that location, and then stores that location to a searched list.

- Responsible for implementing HTML and CSS layout using the Bootstrap Framework, as well as creating proper AJAX methods for requests in order to return accurate weather data based on the user's input, as well as leveraging local storage in order to save searched locations.
- JQuery, Bootstrap, OpenWeather API (Current Weather, 5-day forecast, UV Index).

**Brew For You | [github.com/eunahk92/brew-for-you](https://github.com/eunahk92/brew-for-you) | [eunahk92.github.io/brew-for-you/](https://eunahk92.github.io/brew-for-you/)**

An application that will take in and pin a user's current location, and will generate a list of nearby breweries, with all locations relevant information, and its Google Maps location.

- Responsible for using Google Maps API and Google Maps Geolocation to generate a map interface to show selected brewery location, as well as pin user current location.
- JQuery, Open Brewery DB API, Google Maps API, Google Maps Geolocation, UIKit.

**Ink Central | [github.com/kylest0kes/ink\\_central](https://github.com/kylest0kes/ink_central) | [ink-central.herokuapp.com/](https://ink-central.herokuapp.com/)**

Ink Central is a MERN stack, social networking application with the goal of streamlining communications between tattoo artists and clients in order to expand, and connect the tattoo community.

- Responsible for creating frontend design and functionality by combining the React.js library and the Foundation framework, and implemented the Filestack API to serve as an image uploader for posts and user profile pictures.
- React.js, MongoDB, Express, Node, Foundation Framework, Mongoose, Axios, Passport.js, Filestack API, Heroku, MongoDB Atlas.

## EXPERIENCE

**Captioning Assistant** Mar 2020 – Present

**CapTel Service Specialists** Orlando, FL

Receive inbound calls and provide live voice captions for the deaf and hard-of-hearing community by listening to phone conversations in real time and repeating it into the voice recognition software and making corrections along the way.

**Team Manager, Service/Operator Agent** Nov 2016 – Mar 2020

**Holler-Classic Automotive** Orlando, FL

Promoted to Team Manager - Feb 2018 and successfully led a team of 5 to an increase in scheduled service appointments by 15%. Implemented a Customer Service Outbound Call campaign increasing customer satisfaction by approximately 20%.

**Store Supervisor | Warehouse Manager** Jan 2015 – Nov 2016

**Volcom** Orlando, FL

Led a sales staff in order to meet sales goals, provide store coverage, and ensure that customers were assisted in accordance with company expectations. Promoted to Warehouse Manager in April 2016. Implemented updated warehouse procedures to streamline to processing of incoming shipment, and the restocking of the sales floor.