

SOP: Fixing Printer Install Errors (e.g., Error #740 or Permission Issues)

Problem Example:

Trying to add HAM SATO CG408 TOLL results in error:

"We can't install this printer right now" — Error: #740 (requires elevation)

Step-by-Step Fix

1. Open Command Prompt as Administrator

- Click **Start**, type cmd
- **Right-click** Command Prompt → **Run as administrator**

2. Run the Printer Install Command

In the admin CMD window, type:

```
rundll32 printui.dll,PrintUIEntry /in /n "\\SVS-SERVER\HAM SATO CG408 TOLL"
```

Replace HAM SATO CG408 TOLL with the actual printer name if different.

Alternate Manual Method (if above fails)

1. Press Win + R, type:

\\SVS-SERVER

2. Press Enter.
3. **Right-click the printer** (e.g., HAM SATO CG408 TOLL) → Click **Connect**
4. If prompted, enter **admin credentials**.