

## SOP: Fixing Printer Install Errors (e.g., Error #740 or Permission Issues)

### Problem Example:

Trying to add HAM SATO CG408 TOLL results in error:

"**We can't install this printer right now**" — Error: #740 (requires elevation)

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### Step-by-Step Fix

#### 1. Open Command Prompt as Administrator

- Click **Start**, type cmd
- **Right-click Command Prompt → Run as administrator**

#### 2. Run the Printer Install Command

In the admin CMD window, type:

rundll32 printui.dll,PrintUIEntry /in /n "\\\SVS-SERVER\HAM SATO CG408 TOLL"

Replace HAM SATO CG408 TOLL with the actual printer name if different.

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### Alternate Manual Method (if above fails)

1. Press Win + R, type:  
\\SVS-SERVER
2. Press Enter.
3. **Right-click the printer** (e.g., HAM SATO CG408 TOLL) → Click **Connect**
4. If prompted, enter **admin credentials**.