



STATEMENT OF ACCOUNT

5ILBAG0024 / 001 / 001654 S72 FIBR / 0606678232



KYLE DANIELLE REYES SANTIAGO

✉ 9003 PUROK 5 ST BGY BAGONG POOK PILA LAGUNA
5ILBAG0024 PILA

BILLING INFORMATION

Statement Date : August 28, 2021
Account Number : 0311557572
Telephone Number: 0495342459
Customer TIN : No TIN provided

BILL SUMMARY

Previous Charges

Balance from Previous Bill 6,456.19
Less: Credit Adjustments (1,370.17)
Remaining Balance from Previous Bill 5,086.02
DUE IMMEDIATELY

Please pay on or before September 21, 2021

Please pay the total amount due immediately to avoid permanent
disconnection and reassignment of your voice/internet facilities.

DUE DATE: AMOUNT DUE:
DUE IMMEDIATELY 5,086.02
September 21, 2021 0.00
TOTAL AMOUNT DUE 5,086.02

Statement of Account No. 0480011738

PAY EXPRESS online

SCAN & PAY

Scan the code and pay with your smartphone!



Go Paperless at
pldthome.com/paperless-billing

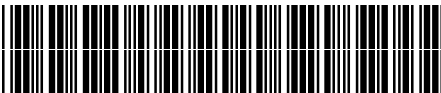
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PAYMENT STUB

Subscriber's Name : KYLE DANIELLE REYES SANTIAGO
Address : 9003 PUROK 5 ST BGY BAGONG POOK PILA LAGUNA
5ILBAG0024 PILA
Account Number : 0311557572 --Please present this number when paying
Telephone Number : 0495342459
Statement Date : August 28, 2021

DUE DATE: AMOUNT DUE:
DUE IMMEDIATELY 5,086.02
September 21, 2021 0.00
TOTAL AMOUNT DUE 5,086.02



Payment Reminder:

Previous Charges must be fully paid IMMEDIATELY and Current Charges must be fully paid ON
or BEFORE THE DUE DATE indicated on this bill to prevent service interruptions
• For check payments, please make checks payable to PLDT INC. Indicate Account Number, Full
Name, and Contact Number at the back of the check.

IMPORTANT INFORMATION

CONTACT US

PAYMENT DUE DATE

The "Remaining Balance from Previous Bill" is considered an "overdue" balance and must be fully paid immediately to avoid redirection or disconnection.

The "Total Current Bill Charges" must be fully paid on or before the Due Date indicated in your Statement of Account. Please note that previous payments made after the due date may not have reflected, and will be reflected on your next Statement of Account.

PRO-RATED FEES

These are proportional monthly service fees from the service activation date up to the statement date, often seen on the first Statement of Account. Also applicable upon downgrade, upgrade or reconnection of service/s or during supersedure of accounts.

OTHER FEES

These are one-time charges like pre-termination or downgrade fees that may be charged to your account whenever applicable.

RECONNECTION

Reactivation of service may be requested after settlement and posting of payment for the "Total Amount Due". Prevailing reconnection fees per service will be charged to your account accordingly.

REDIRECTION

Service redirection is due to unpaid outstanding balances from your previous bill. To avoid redirection of services, please keep your account current and settle the "Total Amount Due" on or before your due date.

SERVICE INTERRUPTION

You may report service interruption, line/post situation and calamity situations by calling PLDT Customer Care Hotline 171. Subject to PLDT's rebate policy, you may request for rebates arising from the reported interruption.

QUESTIONS ABOUT YOUR BILL

Please examine the charges posted in your Statement of Account and make sure to call our Customer Care Hotline 171 should you have questions or clarifications. Your Statement of Account is considered correct and binding if we do not receive any question regarding your bill within sixty (60) days from the Statement date.

CHANGE IN OWNERSHIP, ADDRESS AND CONTACT DETAILS

Please notify PLDT of any change in account ownership, billing address, email address and can-be-reached numbers. Otherwise, it is presumed that all information you provided are true and correct.

MY.PLDTHOME.COM

View, manage and pay your PLDT bill online, sign up or log on to [my.pldthome.com](#). Use your account to purchase various apps, music, movies, TV shows, and games online- all conveniently charged to your PLDT bill. Purchasing of apps is subject to PLDT's credit policy.


FINAL ACCOUNTS

These are permanently disconnected accounts with unpaid balances which may be endorsed to a collection agency and charged with interest, collection, or litigation fees and applicable pre-termination charges.

PAYMENT REMINDERS

- Present your Statement of Account when paying your bill. If Statement of Account is not available, fill-out any applicable information slip and provide the following:
 - a. Account Number
 - b. Account Name
 - c. Amount to be paid
 - d. Other information required by the payment channel
- Check payments should be payable to "PLDT INC.". Indicate your Name, Account Number and Contact Details at the back of the check. Please allow three (3) working days for clearing of check payments.
- To ensure correct posting of payments made through PLDT's accredited payment channels, please double check the account details indicated in the proof of payment.

NOTE: Sales person/technicians are not authorized to receive payment for your monthly bills. PLDT is not obliged to honor, and shall not be held liable for any uncredited/unposted payment made to said person.



171 For PLDT landline nationwide, Smart, Sun and TNT
02-88888171 for other carriers



PLDT Home



@PLDT_Cares




Download our My PLDT Smart app !






PAYMENT CHANNELS




ALTERNATIVE PAYMENT CENTERS
Bayad Center • SM • Cebuana Lhuillier • 7Eleven Branches • LBC
• MLhuillier • ECPay • Metro • Shopwise • Robinsons Malls
• Gaisano Grand Malls • NCCC Malls • USCC • Palawan Pawnshops
• Tambunting Pawnshops • RD Pawnshops • Villarica Pawnshops • PetNet • eBiz • ExpressPay



BANKS - OVER THE COUNTER
BDO • PNB • RCBC • UCPB • Metrobank • Chinabank
• Equicom Savings Bank • Unionbank • Security Bank • Planters Development Bank • Bank of Commerce • Robinsons Bank
Development Bank of the Philippines • Malayan Bank • One Network Bank • Luzon Development Bank • East West Bank • Country Bank
Landbank • RCBC Savings




INTERNET BANKING
BPI [www.bpiexpressonline.com](#)
BDO [www.online.bdo.com.ph](#)
BANCNET [www.bancnetonline.com](#)
CHINABANK [www.chinabank.ph](#)
HSBC [www.hsbc.com.ph](#)
UNIONBANK [www.unionbankph.com](#)
PSBANK [www.psbank.com.ph](#)
METROBANK [www.metrobank.com.ph](#)
SECURITY BANK [www.securitybank.com](#)
EASTWEST BANK [www.eastwestbanker.com](#)
UCPB [www.ucpb.com](#)
RCBC [www.rcbconlinebanking.com](#)




ATM
BPI • Unionbank • Bancnet • PNB • Megalink • Security Bank • UCPB




PHONE BANKING
BPI • PNB • Landbank • Bancnet • Megalink • HSBC • UCPB




AUTO-CHARGE
Pay your bills on time and hassle-free!
Visit your bank to enroll your credit card in our Auto-Debit Arrangement program.
Citibank • Standard Chartered • HSBC • BDO • East West
Metrobank • Equicom Savings Bank • Unionbank • Security Bank



MOBILE BANKING via Mobile App
PayMaya • BPI • BDO • Bancnet • Chinabank • HSBC
• Unionbank • PSBANK • Metrobank • Security Bank • UCPB





Credit & Debit Card payments are also available at selected PLDT Sales and Service Centers.



BILL DETAILS

Previous Charges

Balance from Previous Bill		6,456.19
Less: Credit Adjustments		(1,370.17)
Disconnect of Fibr Unli Plan 1699 *Data	(1,102.39)	
Disconnect of Fibr Unli Plan 1699 *Voice	(120.97)	
Value Added Tax (VAT) - 12%	(146.81)	
Remaining Balance from Previous Bill (VAT Inclusive)		5,086.02
TOTAL AMOUNT DUE		5,086.02

Simply send a text message to get help for your most common billing concerns!



- ✓ Request for a copy of bill
- ✓ Check balance
- ✓ How to pay via PayMaya
- ✓ How to pay via GCash
- ✓ How to pay via Pay Express Online

This service is open to all networks and free for PLDT, Smart, TNT, Globe and TM.



28 August 2021

KYLE DANIELLE REYES SANTIAGO

9003 PUROK 5 ST BGY BAGONG POOK PILA LAGUNA 5ILBAG0024
PILA

Telephone No : 0495342459

Account No 0311557572

Dear Sir/Madam:

We refer to your unpaid telephone bills and charges including pre-termination fees and charges, as may be applicable, due to PLDT Inc. (formerly Philippine Long Distance Telephone Company Co., Inc.) as of **Aug 28, 2021** amounting to **P5,086.02** which you have continuously failed and refused to pay despite repeated demands. You are hereby given five (5) calendar days from your receipt hereof to pay your outstanding obligation or make an arrangement for settlement.

If you continue to fail to pay or settle within the above period, PLDT under the rules governing its telephone servicemay proceed to permanently discontinue your telephone and or DSL service and we may now assign **your telephone number and DSL port assignment** to another applicant in your area. Once this happens, we regret to advise that you will lose your original telephone number and will find difficulty in in the reconnection of your DSL due to the limited number of ports available in your area. Further, PLDT may initiate or cause the filing of the necessary action in court to protect its interest and, in that connection, reserves its right to charge against you the billing of the collection agency commission and/or attorney's fee equivalent to 25% of your total outstanding balance.

Please be advised that, under Section 4, subject to Section 6, of R.A. No. 9510, the "*Credit Information System Act*," PLDT shares its list of delinquent subscribers with CMAP (Credit Management Association of the Philippines) in line with the statutory requirement "to submit to the Credit Information Corporation any negative credit information that tends to update and/or correct the credit status of "borrowers".

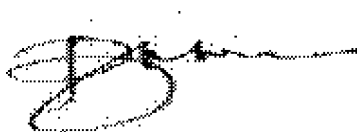
For your convenience in settling this account, our authorized payment centers are open to receive your cash or check payments. For check payment, please make your check payable to PLDT and indicate the subscriber's name and account number.

In the event, however, that you have already paid or made an arrangement with PLDT's commercial office for settlement of your outstanding obligation at the time you received this letter, kindly consider this as a reminder for you to settle your account early to prevent any inconveniences on your part.

If you have any question on this matter, please call our PLDT's Customer Service Assistant with contact number 171, or visit any PLDT Sales and Service Center nearest you.

We hope you will see your way clear in settling your aforementioned obligation immediately.

Very Truly Yours,



ROSENIE R. FLORES

Manager

Consumer Collection and Account Management

