

# Usability Heuristic Evaluation Checklist

KDR Nieuws Website

|   | Poor                     | Good                                | Excellent                           |
|---|--------------------------|-------------------------------------|-------------------------------------|
| <b>Visibility of system status</b>  |                          |                                     |                                     |
| <b>It is easy to know the current location within the overall map of the site.</b>  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Notes:  |                          | 1                                   |                                     |
| Het zou wat moeilijker kunnen zijn als je op de pagina bent van een artikel, waar geen underline staat in de navigation bar |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
| <b>It is clear what information is available at the current location.</b>   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| Notes:  |                          | 1                                   |                                     |
| Hier is over het geel best duidelijk, maar voor de 'Nieuws' en 'Video's' pagina zou evt nog een beschrijving bij kunnen oid |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
| <b>The current information matches what you expect to find.</b>   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Notes:  |                          | 0                                   |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
| <b>It is clear where you can go from the current location.</b>  | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Notes:  |                          | 0                                   |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |
| <b>It is always clear what is happening from each action you perform.</b>   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| Notes:  |                          | 0                                   |                                     |
|   |                          |                                     |                                     |
|   |                          |                                     |                                     |

---

---

---

---

## User control and freedom

**It is always easy to return to the Home Page.**

Notes:

☐ ☐ ☒

0

**It is easy to access all major portions of the site from the Home Page.**

Notes:

☐ ☐ ☒

0

**No unnecessary technologies are used.**

Notes:

Lists worden gebruikt in footer  
Margins en groottes vaak in pixels gegeven, beter om meteen responsive te maken

☐ ☒ ☐

2

**Graphic links are also available as text links.**

Notes:

Op de home page, grote artikelen hebben geen tekst link

☐ ☒ ☐

1

---

## Consistency and standards

**Links are used and appear in standard web style.**

Notes:

Niet allemaal met underline, maar als links afwijken van de standaard stijl, was dit gedaan voor uiterlijk redenen

☐ ☒ ☐

2

**Menus are used and appear in standard web style.**

Notes:

Lists in footer niet optimaal

☐ ☒ ☐

2

---

---

**The site supports all major browsers.**

Notes:

IE not supported

---

---

---

☐ ☒ ☐  
1

**There is clear notification if special technologies or browser versions are required.**

Notes:

---

---

---

---

☒ ☐ ☐  
1

**Link labels match destination page titles or headers.**

Notes:

---

---

---

---

---

☐ ☐ ☒  
0

**Overall, the site behave like one expects a web site to behave.**

Notes:

---

---

---

---

---

☐ ☐ ☒  
0

---

### ***Recognition rather than recall***

**Available actions are always clearly presented.**

Notes:

---

---

---

---

☐ ☐ ☒  
0

**Labels and links are described clearly.**

Notes:

---

---

---

---

---

☐ ☐ ☒  
0

---

### ***Aesthetic and minimalist design***

**The site structure is simple and clear without unnecessary complications.**

☐ ☒ ☐  
1

Notes:

evt nog breadcrumbs toevoegen

**There are no instances of extraneous information.**

Notes:

☐ ☐ ☒

0

**There are no instances of misplaced information.**

Notes:

☐ ☐ ☒

0

**Color choices allow for easy readability.**

Notes:

☐ ☐ ☒

0

**The site is aesthetically pleasing.**

Notes:

Niet helemaal tevreden met navigation bar en footer, maar voor de rest goed

☐ ☒ ☐

2

---

### ***Help, documentation, recovery from errors***

**A site map or other navigational assistance is always readily available.**

Notes:

Goed genoeg, navigation bar en footer kunnen altijd helpen navigeren, een upgrade zou evt kunnen zijn om de navigation bar altijd zichtbaar te maken

☐ ☒ ☐

1

**If needed, a FAQ is available.**

Notes:

not available

☒ ☐ ☐

1

**No errors occur unnecessarily.**

Notes:

☐ ☐ ☒  
0

**If necessary, a search function is readily available.**

Notes:

Not available

☒ ☐ ☐  
1

**If necessary, error messages are clear and in plain language.**

Notes:

No error messages

☐ ☐ ☐  
N/a

**It is easy to cancel or exit from operations.**

Notes:

No operations

☐ ☐ ☐  
N/A

**It easy to contact support through email or a web form.**

Notes:

☐ ☐ ☒  
0

## Language

**The content language is clear and simple.**

Notes:

☐ ☒ ☐  
1

**The vocabulary is appropriate for the intended audience.**

Notes:

☐ ☐ ☒  
0

---

---

---

---

---

### **Other comments**

Visibility and system status:

- Breadcrumbs toevoegen

User control and freedom

- Geen lists gebruiken in footer

Consistency and standards

- IE niet volledig werkend

Aesthetic and minimalist design

- Website meer aesthetically pleasing maken, voornamelijk navigation bar en footer