

Kylie Lunghusen

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Two decades in a diverse series of IT roles, most recently DevOps and data modelling. Enjoys independent work with a focus on details. Currently self-studying programming.

Employment History

Feb 2016 – Present

Senior Systems Administrator, Toolsets at RMIT University

Achievements

Took ownership of role with six weeks' training when incumbent left.

Responsibilities

Deployment, configuration, documentation and maintenance of:

- Single Sign-On systems including CAS and Shibboleth.
 - Continuous Integration Suite including Atlassian Stash, Bamboo and Jira.
 - Managed File Transfer including GoAnywhere and Accellion.
 - Business Intelligence Tools including Idera ER/Studio and Collibra DGC.
- Administration of specialised technical tools including HP Quality Centre and Nagios.

May 2014 – Feb 2016

Data Analyst at RMIT University

Achievements

Co-created the Common Information Model used by operations developers.
Installed and maintained Idera ER/Studio application used by data modellers.
First production installation of Collibra Data Governance Center in Australia.

Responsibilities

Installation, configuration, documentation and maintenance of Embarcadero ER/Studio Repository and Team Servers for data modelling, and of Collibra DGC for governance.
Data modelling and mapping.

Dec 2012 – May 2014

Senior Systems Officer at RMIT University

Achievements

As the Senior Administrator of Google's cloud email and collaboration service, managed major archive migration.

Responsibilities

Google Apps administration for students and staff in both Melbourne and Vietnam campuses.

May 2011 – Nov 2012

Enterprise Integration Specialist at RMIT University

Achievements

Delivered automated user provisioning component of GoogleApps@RMIT project.

Responsibilities

Planning and implementation of cutover activities for diverse cohorts of email users.
Using native and third-party solutions to create and sync user accounts from ID Vault into Google Apps and Postini.

Sep 2005 – May 2011

GroupWise and Novell Administrator at RMIT University

Responsibilities

User provisioning for GroupWise and eDirectory accounts. Archive database repair. Server maintenance and rebuilding. End-user support.

Feb 1999 – Sep 2005

Desktop Support Officer and SOE Architect at RMIT University

Responsibilities

End-user desktop computing support for staff across multiple locations and departments.
Creation and maintenance of desktop Standard Operating Environment.

Qualifications

2016	Google Apps Administrator
2014	Data Scientist's Toolbox - Coursera
2008 - 2011	Master of Finance - RMIT University
2003	Microsoft Certified Professional
2002	Certified Novell Engineer
1998 - 1999	Graduate Certificate in Computing Studies - RMIT University
1997	Japanese Language Proficiency Test Level 3 - RMIT TAFE
1992 - 1995	Bachelor of Applied Science (Applied Chemistry) - RMIT University

Other Education and Experience

2011 - 2018	Self-directed studies in HTML/CSS, JavaScript, Python, Ruby, R, Java
2018	LevelUp Build - ThoughtWorks
2017	Email migration as volunteer for Scarf Community
2017	Amazon Web Services
2017	Puppet
2015	Getting and Cleaning Data - Coursera
2014	R Programming - Coursera

Interests and personal achievements

2017	Melbourne Marathon
2016	Run for the Kids
2015	Melbourne half-marathon
	Foreign Languages
	Logic Puzzles

References available upon request