

FAQ



ALL

SKYPASS

Use Mileage

Earn Mileage

Reservation/Seats

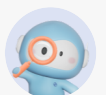
Change/Refund

Earn Mileage (20)

Q Can I claim my miles after a flight?

You can earn mileage for flights you've completed through the link below.

- You can start earning mileage from the date you sign up for SKYPASS membership and claim mileage accrual within 365 days of your boarding date.
 - For some Korean Air codeshare and partner airline flights, the period for claiming mileage accrual is limited. Please check the link below for details.

[Retro Credit >](#)[Check out our chatbot for details on **Mileage Accrual!** >](#)**Q I took the flight which was changed from Korean Air to another airline due to the compliance with the conditional clearance of the European Commission (EC). How do I earn miles for this flight?**

Passengers that had to travel on other airlines due to schedule changes resulting from European Union conditional clearance requirements may claim special mileage. Please contact the Korean Air Service Center for additional details.

Q How many miles can I earn for upgrade award?

Please see below for the miles you can earn for the upgrade award.

- If you redeem miles to upgrade your seat, you earn miles based on the ticket you have originally purchased.



- Economy class → Premium class: Earn mileage based on Economy class
- Economy class → Prestige class: Earn mileage based on Economy class
- Prestige class → First class: Earn mileage based on Prestige class

[Learn More >](#)

Q Can an infant earn miles?



Please see below for earning miles on tickets for infants.

- Infant-fare tickets (not occupying seats) are not eligible for mileage accrual.
- The infant who occupies a seat traveling with a child-fare ticket can earn the same miles as adult passengers based on the booking class of the flight tickets.

Check the miles you can earn when flying with Korean Air by clicking the link below.

[Earn Miles >](#)

Q Can I earn miles for the flights I have taken prior to creating a SKYPASS account?



You can start earning mileage from the date you sign up for SKYPASS membership. However, if you boarded a flight within 30 days before signing up, you can claim mileage accrual within 365 days of your boarding date.

[Sign Up >](#)

Q How many miles can I earn when flying with Korean Air?



- The miles you earn when flying with Korean Air vary by segment and booking class based on boarding date.
- Even when flying the same route, the amount of accrued mileage may vary according to the airline.
- Flight mileage is based on the flight distance between the origin and destination.
- You can also earn miles on additional seats purchased for your convenience or to carry musical instruments such as cello.
- Tickets ineligible for mileage accrual



- Award tickets
- Tickets for infants who do not occupy a seat
- Discount tickets not eligible for mileage accrual
- Membership enrollment after 30 days or more from the boarding date

Check the miles you can earn when flying with Korean Air by clicking the link below.

[Learn More >](#)

Q Can a child earn miles?



Please see below for mileage earned on child-fare tickets.

- Children traveling with a child-fare ticket can earn the same miles as adult passengers based on the booking class of the flight tickets.

Check the miles you can earn when flying with Korean Air by clicking the link below.

[Earn Miles >](#)

Q How many miles can I earn when flying with SkyTeam member airlines?



Please see below for the miles you can earn when flying with SkyTeam member airlines.

- The miles you earn for a flight vary by segment and booking class based on boarding date.
 - Even when flying the same route, the amount of accrued mileage may vary according to the airline.
 - Flight mileage is based on the flight distance between the origin and destination.
- Miles cannot be earned for award tickets or tickets purchased with terms of ineligible mileage accrual.
- Mileage accrual rates, terms, and conditions are subject to change at any time without prior notice according to the partner airline's policy and circumstances.

Click the link below for more information!

[Learn More >](#)

Q Can I earn miles under another person's name?



You can only earn SKYPASS miles under your own name.

- If you are not a SKYPASS member yet, click the [Join Member] link below!
- You can transfer/pool your miles under the Family Plan. Click the [Family Plan] link below for more information.

To earn miles after the flight, please apply for mileage accrual by clicking the [Retro Credit] link below and logging in with a passenger's own ID.

[Join Member](#) >

[Family Plan](#) >

[Retro Credit](#) >

Q How do I earn miles when flying with SkyTeam airlines?

Please see below for earning miles with SkyTeam airlines.

• Before boarding

Provide your SKYPASS number when booking a flight or checking in at the airport. The miles will automatically be credited to your account after 1-14 days.

• After boarding

① If you are a SKYPASS member:

You can claim miles within 365 days after the flight through the Korean Air website/mobile app or our offices near you.

② If you are not a SKYPASS member:

You can claim miles within one year after the flight if you sign up within 365 days from the boarding date.

- Please keep the boarding pass and e-ticket until you confirm the miles are credited successfully.
- If you are a member of both Korean Air and a partner airline, mileage can only be accrued to one frequent flyer program and cannot be transferred or combined between airlines.

Click the link below to claim miles retroactively!

[Retro Credit](#) >



About Korean Air



Customer Support



Terms & Policies



Others



Top countries

