

FAQ


[ALL](#)
[SKYPASS](#)
[Use Mileage](#)
[Earn Mileage](#)
[Reservation/Seats](#)
[Change/Refund](#)

SKYPASS (29)

Q How do you become a Morning Calm Club member?



You can join the Morning Calm Club when you meet any one of the following conditions :

- 50,000 miles or more on Korean Air
 - 50,000 miles on Korean Air and SKYPASS partners* combined (with at least 30,000 miles on Korean Air)
 - * SKYPASS partners: SkyTeam, other partner airlines, partner credit cards/rental cars/hotels, etc.

- 80 points or more from boarding Korean Air flights

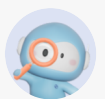
- * Applicable only to tickets with a Korean Air flight number booked in a mileage-eligible booking class.
- * Earn 1 point for boarding a domestic flight within Korea and 2 points for boarding an international flight.
- * After achieving the qualification, the status immediately changes to a Morning Come Club member. (Validity period is until the end of the month 2 years from the date of qualification acquisition.)

Click the [Tier Status] link below to check the conditions required for your tier upgrade!

[Learn More](#) >

[Tier Status](#) 

Check out our chatbot for details on **SKYPASS Membership!** >



Q How do you become a Morning Calm Premium Club member?



Morning Calm Premium Club qualifications

- 500,000 or more miles on Korean Air and/or other SkyTeam member airlines

※ Miles earned with non-SkyTeam partner airlines, miles earned by using other partners such as credit



cards, and miles earned from promotions and events are excluded from the qualifying miles.

Click the [Membership Status] link below to check the conditions required for your tier upgrade!

[Learn More >](#)

[Membership status >](#)

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Q How do you become a Million Miler Club member?



Million Miler Club qualifications: 1 million or more miles on Korean Air and/or other SkyTeam member airlines.

※ Miles earned with non-SkyTeam partner airlines, miles earned by using other partners such as credit cards, and miles earned from promotions and events are excluded from the qualifying miles.

Click the [My SKYPASS] link below to check the conditions required for your tier upgrade!

[Learn More >](#)

[Membership status >](#)

[Check out our chatbot for details on SKYPASS Membership! >](#)



Q I would like to change my name on the SKYPASS account.



- Simple spelling corrections do not require a supporting document for verification, but a legal name change requires it.

- Required documents: documents that can confirm name change history, ID card before/after the name change

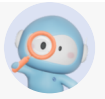
- If you add a name or make any other changes, you will be required to provide identification (e.g., passport, resident registration card, driver's license, etc.) to verify your name information.

- After applying for the name change on the website, it takes approximately 1–2 business days to be completed.

- Once the request for a name change is completed, you will be notified via email (or KakaoTalk notification in Korea) and your family registration status will be automatically updated.

[Edit Profile >](#)





Q How can I create a SKYPASS account?



- You can create a SKYPASS account on our website/mobile app, or by signing up for a partner credit card.
- Even if you are a SKYPASS member, you must sign up on the Korean Air website to use its service. You can sign up with your existing SKYPASS number.

Click the link below to sign up online!

[Sign Up](#) >

Q How can I create a SKYPASS account if I am under 14 years of age?



Children can sign up for the SKYPASS membership by clicking the link below.

Note that if you are under 14 years of age, you must provide your parent's (or guardian's) information and consent to sign up.

[Sign Up](#) >

Q What happens to the miles of a person who passed away?



In accordance with the SKYPASS Terms and Conditions, the miles of a deceased member expire automatically and cannot be transferred to their family members.

Q What is an inactive SKYPASS account?



Please see below for a dormant SKYPASS account.

- If you have not used your SKYPASS account for over 5 years after creating a SKYPASS account, the account becomes an inactive account and is managed separately.
- With an inactive account, you can still earn miles, view/book flights, purchase tickets and board a flight, but you cannot redeem miles for award flights or book flights with the Cash and Miles payment option.
- You can reactivate an account as follows:

① Automatic reactivation



- Earn miles from flying or using partner programs.
- Register on the Korean Air website or mobile app.

② Reactivate in person

- Visit a Korean Air branch office with your identification.
- For a child under 14 years of age, a legal representative can reactivate on behalf of the child. (The legal representative's ID and the child's ID are required.)

③ Reactivation through personal authentication on the website

- Verify your identity through the [Reactivate SKYPASS account] pop-up when logging in.

Q How can I terminate my membership account? And what happens to my miles if I terminate it?



Please see below for membership account termination.

- If you terminate your online membership only, your SKYPASS membership number, status, and miles remain valid.
- If you terminate both your online membership and SKYPASS membership, all your miles expire automatically. Please make sure to check your remaining miles before terminating your SKYPASS membership as you cannot recover the miles once expired.

Click the link below to terminate your membership on the Korean Air website.

- To prevent unauthorized use, you cannot re-enroll or recover a terminated user ID.

[Withdraw](#) >

Q I want to change the contact information on my SKYPASS account.



You can change your contact information (e-mail address, phone number, etc.) on your SKYPASS account by clicking the link below (login required).

*Note: You can only change your own account information.

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