

FAQ


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Flight Ticket (17)

Q How do I purchase a ticket for a reserved flight?



- Click the [Purchase] link below to purchase the flight ticket that you have booked.
- For a reservation made through a travel agency, please reach out to them directly for assistance.

[Purchase](#) >

Q Do I have to fly in the order that is shown on my flight ticket?



All segments must be flown in the order stated on the flight ticket.

- If you miss the first flight of your itinerary, please change or request a refund for your ticket.
- However, domestic flight (within Korea) tickets issued within 2 segments may be used in reverse order with the remaining flight ticket reissued or refunded.

Q How can I get a receipt for ticket purchase?



You can view your receipt on the website or mobile app by selecting [Purchase Statement > View Details > Receipt].

- Only receipts for tickets and the additional services purchased directly from Korean Air are available to view.

- If you purchased a ticket as a guest (non-member), you can sign up for the membership, log in, and find your receipt by selecting [Check other purchase details] option, which requires your ticket number, date of purchase, and name.

- You can search and view up to a maximum of 300 tickets (or purchase receipts) for up to 2 years from the date of purchase.



- Tax invoice for ticket purchases cannot be issued because tickets are classified as receipts according to the Value-Added Tax (VAT) Act in Korea.

To find your receipt (or ticket purchase details), please select "View Receipts" below.

[View Receipts >](#)

[My Reservation >](#)

Q I want to know more about the ticket handling charge.



Ticket Handling Charge applies if you purchase or change flight tickets, SKYPASS Award tickets, and upgrade award through Korean Air's service center or city/airport offices.

Click the link below to find more information!

[Learn More >](#)

Q I want to know more about the types of fares for domestic flights in Korea.



Please see the fare types below for domestic flights in Korea.

• Korean Air offers various fare options including Saver, Standard, and Flex fares, which are competitive per schedule and destination.

Click the link below to learn more about domestic flight fare options (e.g. change, refund, seat upgrade, mileage accrual, discount, free baggage allowance, etc.).

[Learn More >](#)

Q I want to know more about the types of fares for international flights.



Please see below the fare types for international flights.

• Korean Air offers various fare options for personalized travel tailored to your needs. (For departing from Korea)

- Economy Class: Saver, Standard, and Flex fares
- Prestige Class: Standard, Plus, and Flex fares
- First Class: First Class fare

Click the link below to learn more about international flight fare options (e.g. change, refund, seat upgrade, mileage accrual, discount, advance seat selection, free baggage allowance, etc.).

[Learn More >](#)

Q I want to buy an open-ended flight ticket.



You're required to select a boarding date to complete the purchase when you book a flight (purchase of open-ended flight tickets is not possible).

If you would like to book a flight using an open-ended (or unused) ticket already issued, please contact our live chat agent.

After logging in by clicking the button below, you can view your flight tickets in your purchase history and request a refund in [View Details]. (You can request a refund within 30 days of the expiration date of your ticket.)

Refund >

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