

## FAQ



ALL

SKYPASS

Use Mileage

Earn Mileage

Reservation/Seats

Change/Refund

Others (20)

**Q How many destinations does Korean Air fly to?**

Korean Air has scheduled flights to 111 destinations in 40 countries including 10 domestic destinations and 101 international destinations in 39 countries.

Click the link below to search for the destinations where Korean Air flies.

[Search >](#)[Airport Guide >](#)**Q Where can I find information about careers at Korean Air?**

You can find our career announcements and information at [recruit.koreanair.com](https://recruit.koreanair.com).

[Careers >](#)**Q How many aircraft does Korean Air have?**

Korean Air has 159 aircraft, including 136 passenger aircraft and 23 cargo aircraft.

Click the link below to explore Korean Air's aircraft!

[Our Aircraft >](#)**Q Does Korean Air have an educational tour program for elementary school students?**

The educational tour program for elementary school students has been terminated as of March 8, 2023.

**Q What is the SkyTeam SkyPriority?**

SkyPriority is a priority airport service for SkyTeam elite plus members.

**• Eligible passengers**

- First & Prestige Class passengers
- SKYPASS Million Miler & Morning Calm Premium Club members
- SkyTeam Elite Plus members

**• SkyPriority benefits**

- Exclusive check-in counter
- Priority baggage handling
- Priority boarding
- Priority baggage claim
- Exclusive security and immigration lanes\*
- Priority transfer and ticket office\*



\* Service can be limited to select airports.

Availability of SkyPriority benefits may be limited due to the circumstances of airports and member airlines. SkyPriority service will continue to expand to airports around the world where SkyTeam member airlines fly.

Click the [ Learn More ] link below for more information about SkyPriority benefits.

[Learn More >](#)

## Q What benefits can SKYPASS elite members enjoy when flying with SkyTeam member airlines?

SKYPASS elite members can enjoy the SkyTeam elite membership benefits when flying with SkyTeam member airlines, and vice versa.

• SKYPASS elite members:

- Morning Calm Club members get **SkyTeam Elite membership** status
- Morning Calm Premium Club and Million Miler Club members enjoy **SkyTeam Elite Plus membership** status.

• Elite members by SkyTeam member company

- Please contact each member company regarding the Elite member and Elite Plus member tiers by the member company.

SkyTeam elite member benefits are available depending on the SkyTeam airline membership program tiers that earn miles.

Click the link below to find out more information!

[Learn More >](#)

## Q Which airlines are members of SkyTeam?

• SkyTeam member airlines:

Korean Air, Aeroflot,\* Aerolíneas Argentinas, Aeromexico, Air Europa, Air France, China Airlines, China Eastern Airlines, Delta Air Lines, Garuda Indonesia, Kenya Airways, KLM Royal Dutch Airlines, Middle East Airlines, Saudia Airlines, TAROM Romanian Air Transport, Vietnam Airlines, Xiamen Air, Virgin Atlantic, Scandinavian Airlines.

- You can earn mileage by using SkyTeam member airlines.
- You can also fly with SkyTeam member airlines using Korean Air mileage.

•Note:

- Booking and purchasing tickets for Aeroflot flights are not available as of May 24, 2022.

※ Mileage accrual for boarding on Aeroflot is temporarily suspended as of June 12, 2023 based on the boarding date.

Find more information about SkyTeam member benefits or our partner airlines other than Skyteam by clicking the link below.

[SkyTeam >](#)

## Q How do I leave comments or ask questions about Korean Air services?

Please send us your comment about your experience with Korean Air by clicking the link below.

Types of comments include questions, suggestions, compliments, and complaints.



[Q I want to know more about Korean Air.](#)



You can find information about Korean Air on our website.

Visit Korean Air's website and go to [ [About Korean Air](#) > [Who We Are](#) ] to find information.

[Who We Are](#) >

[Q I want to know more about the Korea Electronic Travel Authorization \(K-ETA\).](#)



Please see below for the Korea Electronic Travel Authorization (K-ETA).

For nationals or citizens of countries that have the Visa Waiver Agreement with Korea, K-ETA is required to travel to Korea.

- How to apply: Apply through the K-ETA website or mobile app at least 72 hours before departure
- Transfer passengers who do not enter Korea **are not required** to apply for the K-ETA.
- In celebration of the Visit Korea Year (2023-2024), some countries/regions will be temporarily exempt from applying the K-ETA.
- Period: April 1, 2023 ~ December 31, 2024 (KST)

Learn more about the K-ETA by clicking the link below.

[K-ETA](#) >

- [About Korean Air](#)
- [Customer Support](#)
- [Terms & Policies](#)
- [Others](#)
- [Top countries](#)

