

FAQ



ALL

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Baggage (53)

Q Can I carry a large musical instrument on board?



• Transportation requirements

A large instrument such as a cello, geomungo, or double bass having the total linear dimensions exceeding 115 cm (45 inches) can be carried on board by purchasing a separate seat for the instrument.

• Transportation fees

① For international flights:

The fare of the additional seat for the instrument will be the same as or higher than the fare of your purchased ticket.

② For domestic flights in Korea:

Normal adult fare will apply to the additional seat for the instrument.

- You can also redeem your miles to book an award ticket for the additional seat. However, you cannot redeem seat upgrade awards.

To carry a large musical instrument on board, please contact our service center or your travel agency.

[Check out our chatbot for details on Musical Instruments! >](#)

Q What is the carry-on baggage allowance for First class?



Please see below on carry-on baggage allowance for First class.

• Adult

- Two carry-on size bags / total weight of 18 kg (40 lb) or less
- Size restrictions: up to 55 cm x 40 cm x 20 cm or the total of the dimensions should not exceed 115 cm (45 in) per piece (including handle and wheels)

• Child

- The same as that for adults
- One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.



- Infant

- One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.

* Carry-on baggage allowance for codeshare flights may vary by operating airline.

* Please check in carry-on items of baggage that are too heavy to be stored in the overhead bins as checked baggage. To prevent potential injury from providing repeated baggage assistance, please understand that flight attendants are unable to carry passengers' carry-on baggage.

[Carry-On Baggage](#) >

[Checked Baggage](#) >

Check out our chatbot for details on **Free Baggage Allowance!** >



Q What is the carry-on baggage allowance for Prestige class?



Please see below on carry-on baggage allowance for Prestige class.

- Adult

- Two carry-on size bags / total weight of 18 kg (40 lb) or less
- Size restrictions: up to 55 cm x 40 cm x 20 cm or the total of the dimensions should not exceed 115 cm (45 in) per piece (including handle and wheels)

- Child

- The same as that for adults
- One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.

- Infant

- One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.

* Carry-on baggage allowance for codeshare flights may vary by operating airline.

* Please check in carry-on items of baggage that are too heavy to be stored in the overhead bins as checked baggage. To prevent potential injury from providing repeated baggage assistance, please understand that flight attendants are unable to carry passengers' carry-on baggage.

[Carry-on Baggage](#) >

[Checked Baggage](#) >

Check out our chatbot for details on **Free Baggage Allowance!** >



Q What is the carry-on baggage allowance for Economy class?



Please see below on carry-on baggage allowance for Economy class.

- Adult

- 1 Carry-on bag + 1 personal item/total weight less than 10 kg (22 lb)
- Carry-on bag: Sum of the three sides less than 115 cm (45 in) or less than 55 cm x 40 cm x 20 cm (including handles and wheels)
- Personal item: Handbag, briefcase, laptop bag, etc., less than 40 cm x 30 cm x 15 cm



- Child
 - The same as that for adults
 - One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.
 - Infant
 - One foldable stroller and one car seat (or a bassinet) can be carried on board (limited to the size for carry-on) if they are not checked as baggage.
- * Carry-on baggage allowance for codeshare flights may vary by operating airline.
- * Please check in carry-on items of baggage that are too heavy to be stored in the overhead bins as checked baggage. To prevent potential injury from providing repeated baggage assistance, please understand that flight attendants are unable to carry passengers' carry-on baggage.

[Carry-on Baggage](#) >

[Checked Baggage](#) >

Check out our chatbot for details on **Free Baggage Allowance!** >



Q What are the free checked baggage allowances for First class?



Please see below on the free checked baggage allowances for First class.

- Adult
 - International flights: 3 bags, 32 kg (70 lb) or less per bag
- * Size restrictions: the total of the dimensions (width + length + height) should not exceed 158 cm (62 in) per piece
- Child
 - The same as that for adults + 1 foldable stroller + 1 car seat (or bassinet)
 - Infant
 - 1 bag no larger than 115 cm/45 in (width + length + height) and 10 kg/22 lb or less + 1 foldable stroller + 1 car seat (or bassinet)
- * Baggage allowance may vary for codeshare flights and connecting itineraries with other airlines, so please check your e-ticket or contact your travel agency for the correct allowance.

[Checked Baggage](#) >

[Carry-on Baggage](#) >

Check out our chatbot for details on **Free Baggage Allowance!** >



Q What are the free checked baggage allowances for Prestige class?



Please see below on the free checked baggage allowances for Prestige class.

- Adult
 - International flights: 2 bags, 32 kg (70 lb) or less per bag
 - Domestic flights in Korea: 30 kg (66 lb) or less



* Size restrictions: the total of the dimensions (width + length + height) should not exceed 158 cm (62 in) per piece

- Child

- The same as that for adults + 1 foldable stroller + 1 car seat (or bassinet)

- Infant

- International flights : 1 bag no larger than 115 cm/45 in (width + length + height) and 10 kg/22 lb or less + 1 foldable stroller + 1 car seat (or bassinet)

- Domestic flights in Korea:

- 1 foldable stroller + 1 car seat (or bassinet)

- 1 bag no larger than 115 cm/45 in (width + length + height) and 10 kg/22 lb or less + 1 foldable stroller + 1 car seat (or bassinet)

* Baggage allowance may vary for codeshare flights and connecting itineraries with other airlines, so please check your e-ticket or contact your travel agency for the correct allowance.

[Checked Baggage](#) >

[Carry-on Baggage](#) >

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Q What are the free checked baggage allowances for Economy class?



Please see below on the free checked baggage allowances for Economy class.

- Adult

- International flights:

- All regions (except the Americas/Brazil): 1 bag, 23 kg (50 lb) or less

- To/From Americas (except Brazil)

- * Saver Fare: 1 bag, 23 kg (50 lb) or less

- * Excluding Saver Fare(Standard, Flex Fare): 2 bags, 23 kg (50 lb) or less per bag

- Brazil arrival/departure segment (ticketing until June 29, 2025)

- * Saver fare: Two total, 32 kg (70 lb) or less each

- * Non-Saver fare: Two total, 32 kg (70 lb) or less each

- Brazil arrival/departure segment (ticketing on or after June 30, 2025)

- * Saver fare: One total, 23 kg (50 lb) or less

- * Non-Saver fare: Two total, 23 kg (50 lb) or less each

- Domestic flights in Korea: 20kg (44 lb) or less

* The availability of Saver fare may vary depending on the flight segment.

* Size restrictions: the total of the dimensions (width + length + height) should not exceed 158 cm (62 in) per piece (including handle and wheels)

- Child

- The same as that for adults + 1 foldable stroller + 1 car seat (or bassinet)

- Infant

- International flights:



1 bag no larger than 115 cm/45 in (width + length + height) and 10 kg/22 lb or less + 1 foldable stroller + 1 car seat (or bassinet)

- Domestic flights in Korea:
 - 1 foldable stroller + 1 car seat (or bassinet)
 - 1 bag no larger than 115 cm/45 in (width + length + height) and 10 kg/22 lb or less + 1 foldable stroller + 1 car seat (or bassinet)

* If your itinerary includes a same-day connection between Korean Air domestic flights and Korean Air international flights, the international baggage policy applies.

* If your itinerary includes codeshare flights or connections with other airlines, the baggage policy may differ. Please check the baggage policy on your e-ticket itinerary or with your ticketing agency.

* The baggage allowance cannot be combined between passengers and baggage.

[Checked Baggage](#) >

[Carry-on Baggage](#) >

Check out our chatbot for details on **Free Baggage Allowance!** >



Q Can I carry my musical instrument on board for free?



- Transportation requirements

① Musical instruments (violin, etc.) with a total linear dimension of 115 cm (45 in) or less are included in the free carry-on baggage allowance and can be carried on board.

② Musical instruments must fit in the overhead bin or under the seat.

- Transportation fees : None

Q What is the free baggage allowance for seamen?



For sailors who purchase their tickets at the seamen fare, the free baggage allowance is two pieces up to 23 kg each.

Q What is the excess value charge?



Please see below for the excess value charge policy.

- Excess value charges

For a high-value item that is checked, additional compensation can be guaranteed against damage or loss by declaring the value of the item and paying for excess value charges before travel.

• Pursuant to our excess value charge policy, we, for additional fees, offer compensation of up to USD 5,000 for declared items on routes operated by Korean Air.

• Excess value charge is USD 0.5 per USD 100 of the declared value, and documents to prove the item's value should be presented.



For more information, please ask our staff at check-in.

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