

FAQ



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Check-In (34)

Q When can I start online check-in for international flights?

Online check-in is available **from 48 hours up to 1 hour before flight departure.**

However, for flights to and from the U.S. (including Guam) and Canada, online check-in is available from 24 hours up to 1 hour before flight departure.

[Check In Now >](#)[Learn More >](#)[Check out our chatbot for details on **Advance Check-In!** >](#)**Q I am transferring from Korean Air's domestic flight to an international flight. Will my baggage be transferred automatically?**

Please see below for baggage transfer for passengers who travel on domestic flights and transfer to international flights.

• Connections from Korean Air's domestic to international:

- If you travel on Korean Air's domestic flight, arrive at Gimpo Airport, then transfer to an international flight at Incheon Airport, you need to pick up your baggage at Gimpo and check the baggage again at Incheon for the connecting international flight.

- You can find information on transfers in other airports in Korea by selecting "Airport Info" below.

• Connections from other airlines' domestic to Korean Air's international:

Inquire with the airline operating your domestic flight on whether your baggage will be transferred to Korean Air.

[Airport Info >](#)**Q What is the minimum transfer time between flights?**

The minimum connection time required for transfer may differ depending on the airline, departure and arrival airport, and whether the flight is operated as codeshare.

- If you need more information, please reach out to your travel agency or our service center for assistance.

Click the link below to find the minimum connecting time at Incheon, Gimpo, and other airports in Korea.



[Learn More >](#)

Q I am transferring from an international flight to another international flight. Will my baggage be transferred to the connecting flight?



Please see below for baggage transfer between international flights. If you're transferring between international flights, your baggage may be transported to the final destination depending on the airline that provides your connecting flight.

When checking in for your flight at the departure airport, ask a staff member if your baggage can be checked through to the final destination.

[Airport Info >](#)

Q Can I check in for my return flight?



Check-in for return flights is available only for passengers traveling First or Prestige Class on select short-distance routes with confirmed return flights within the next 48 hours.

• Applicable Routes

- Incheon ↔ Tokyo (Narita, Haneda), Osaka, Beijing, Shanghai (Pudong), Shenyang
- Gimpo ↔ Tokyo (Haneda), Osaka, Beijing, Shanghai (Hongqiao)
- Busan ↔ Tokyo (Narita), Osaka
- Jeju ↔ Tokyo (Narita), Osaka

Q I am transferring from an international flight to a domestic flight. Will my baggage be transferred to the final destination?



Click the link below to check if your baggage will be connected to your final destination when you transfer from an international flight to a domestic flight in Korea or other countries.

[Learn More >](#)

[Airport Info >](#)

Q What are the procedures after advance check-in for an international flight?



After completing advance check-in, passengers on international flights will go through the following process before boarding their flights.

- Passengers with baggage to check
 - Check baggage → Proceed to Departure Hall → Go through customs, security, and immigration → Board
- Passengers with no baggage to check
 - Proceed to Departure Hall → Go through customs, security, and immigration → Board

※ If you are unable to issue an online boarding pass, be sure to receive a boarding pass at the baggage drop counter at least one hour before departure time.

Q When can I start online check-in for domestic flights in Korea?



Please see below for the online check-in service hours for domestic flights in Korea.

• Online check-in is available **from 48 hours up to 30 minutes before flight departure time**. Click the [Check



In Now] link below to apply for online check-in and click the [Learn More] link to view the procedure at the airport!

[Check In Now](#) >

[Learn More](#) >

Q Where can I get my boarding pass after I check in online?



Check for boarding pass

- You can find your boarding pass by selecting [My (My Account) → Check-In] or [My Trips or Check-In → Check-In] → [View Check-in details] → [Boarding Pass] on the website.
 - After checking your boarding pass, you can [Send/Print boarding pass] via KakaoTalk or email.
- You can find your boarding pass on the home screen of the mobile app or the [My → Boarding Pass].
 - After checking your boarding pass, you can send the boarding pass via KakaoTalk, email, Apple Wallet, or Samsung Wallet, or save as an image.

Boarding pass for past travel

- You can find your boarding pass for past travel in [My → Boarding Pass] on the mobile app. (Boarding passes are stored for 30 days.)

[My Trips](#) >

Q Can I check in online for group travel?



Online check-in is also available for group travelers.

Click the link below to check in online!

1 2 3 > >>

About Korean Air



Customer Support



Terms & Policies



Others



Top countries



