

FAQ



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Q Can I bring a pet stroller on a plane?



When you travel with a pet, the pet stroller can be transported free of charge if it is included in the free baggage allowance.

[Carry-on >](#)[Checked >](#)

Q What pets are not allowed to be transported?



All types of animals (except for dogs, cats, and pet birds), such as rabbits, hamsters, ferrets, turtles, snakes, chicks, chickens, and pigs, are not allowed on board or in the cargo compartment.

Q What are the conditions for pets and transport containers that can be carried on board?



Please see below for guidelines and requirements of carry-on pets.

•Carry-on Pets

- **Your pet must be at least 8 weeks old**
- Total weight of pet + carrier is **7kg or less**

※ Even if the weight of pets and carrier is 7kg or less, they can be transported as checked baggage if they are 16 weeks of age or older (except for, brachycephalic breeds).

• Pet carrier Guide

Maximum carry-on kennel dimensions (L x W x H*): **45 cm (17.5 in) x 32 cm (12.5 in) x 19 cm (7.5 in)**

※ Maximum height of soft type carrier: 25 cm/10 in or less

- The kennel must fit under the seat directly in front of you.
- The container should be equipped with proper ventilation and water resistance and with sufficient space for the pet to stand, lay down, and move around.

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Q What are the conditions for pets and transport containers that can be checked baggage?



Please see below for guidelines and requirements on transporting pets in the cargo compartment.

•Checked Pets

- **Your pet must be at least 16 weeks old**
- Total weight of pet + carrier is **45 kg or less**

※ **Brachycephalic breeds** that are susceptible to breathing difficulties or death during flights due to their anatomical structure **cannot be transported as checked baggage**. (However, carry-on is allowed if certain



conditions are met.)

※ Transport may be restricted for exceeding 32 kg in some countries. • Pet Carrier Guide

The sum of the dimensions (L x W x H) must not exceed 291 cm (114 in) and the height should be 84 cm (33 in) or less.

- The container (equipped with proper ventilation and water resistance) should be firmly fixed with screws and the lock should not be opened even by an internal impact, and the container should have sufficient space for the pet to stand, lay down, and move around.※ According to Canadian government regulations, a water bottle must be installed in the transport container for flights to/from Canada.

[Snub Nosed](#) >

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Q What documents are required for traveling with pets?



Please see below for the documents required when traveling with pets.

- For Domestic flights within Korea: No documents are required
- For International flights: **You need to contact the relevant authorities of your destination country to check the required documents** such as quarantine certificates, rabies vaccination certificates, etc.

Check the pet-related regulations of major countries on the Korean Air website by clicking the link below.

[Learn More](#) >

Q What is the procedure at the airport when traveling with pets?



Depending on the departure airport, the need to visit the animal and plant quarantine agency and the time of quarantine (on the day of boarding or prior visit, etc.) may differ. **Be sure to check with the departure airport quarantine station in advance.**

Arrive at the airport earlier as a pet procedure will be required.

Q Are there any restrictions when traveling with pets?



Please note the following information when traveling with pets.

- If you transport animals for commercial purposes such as sale, adoption, participation in an event, breeding, and research, entry of the animals may be denied depending on the regulations of the country of arrival.
- Be sure to give your pet food and water no more than two hours before departure.
- It is strictly prohibited to take out your pet from the carrier. Please note that placing the carrier on a seat or on your lap is also prohibited.
- When inconvenience is caused to others because of the noise, pets may be denied on board.

[Learn More](#) >

Q I would like to know the pet's availability for the flight schedule.



The availability of pet travel and the number of pets that can be transported may vary depending on the aircraft type, cabin class, pet reservation status, and the import/export regulations of the destination country.

Q Are there reserved seats for passengers with pets?



We offer pet-friendly reserved seats to passengers for safe travel with pets.



If you are carrying a pet on board, you must select a "Pet-friendly seat" when pre-selecting your seat, and you cannot choose any other seat.

Please retrieve your reservation and select the image for a seat or [Display More → Seat Assignment] → Pet-friendly seat.

[Advance Seat Selection](#) >

Q Are there reserved seats for wheelchair users or passengers with disabilities?



We offer dedicated seats for wheelchair users or passengers with disabilities.

Available when boarding economy seats on Korean Air flight number (KE) and Korean Air-operated flights (excluding codeshare flights)

After retrieving your reservation, click the [Display More] button and apply for the [Passengers with special needs] service, and then you can be assigned to the disabled seat.

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