

FAQ

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In-Flight Meals (41)

Q I want to request/change/cancel a special meal.

To request, change, or cancel a special meal, please select your reservation \rightarrow [Display More] \rightarrow [In-flight Meals].

- \cdot Requests for special meals should be made at least 24 hours before flight departure.
- For codeshare flights, requests should be made at least 48 hours before flight departure. Please note that meals offered may be limited depending on the airlines.
- No additional fees will be charged for special meals.

Proceed >

Check out our chatbot for details on In-Flight Special Meals!



Q Can I bring my own food and eat it in the cabin?

You are welcome to bring your own food on board. However, food that requires the addition of hot water or which may cause discomfort to other passengers around you (foul odors or noise, etc.) may be restricted.

• Also, you can drink alcohol provided by a cabin crew member but must not drink alcohol you carry on board.

Q Can I warm up baby food or liquid formula in the cabin?

We provide warm water for baby formula at the request of a parent or guardian, and we can also double boil baby food. However, please note that we may not be able to double boil baby food depending on the material and size of the food container.

Q What kind of meals are served for infants?

Infant meals are provided to infants under 2 years of age.

- · Infant meals include:
- Baby Meal: Baby food and baby juice are provided.
- Infant Child Meal: Same menu as that of a child meal is provided.
- Requests for special meals should be made at least 24 hours before flight departure.
- Please prepare infant formula for your child as baby formula or milk is not provided on board.

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Q What kind of meals are served for children?

The following meals are provided for children between the ages of 2 and 11.

- On flights from Korea: A choice of cheese spaghetti, bulgogi with rice, BBQ chicken served with croquette is offered.
- On flights from other countries: A choice of spaghetti, pizza, or hot dog is offered

* Child meals can be requested up to 24 hours before flight departure.

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Q Can I request both a normal meal and a special meal?

A normal meal and a special meal can not be requested on the same flight.

For instance, if you are traveling on a route that serves two meals, you cannot request a normal meal for your first meal and a special meal for your second. If you request a special meal, it will be served for both meals

Q What kind of vegetarian meals are served?

• We offer vegetarian meals including a Korean vegan meal, vegetarian lacto-ovo meal, vegetarian Hindu meal, vegetarian Jain meal, vegetarian oriental meal, and raw vegetarian meal.

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Q What kind of meals are served for passengers with religious observances?

We offer religious meals including a Muslim meal, Hindu meal, and Kosher meal.

Click the link below to find more information or request (or cancel) religious meals.

Learn More

Q What kind of meals are served for passengers with special dietary needs?

We offer special dietary meals including a low-fat meal, diabetic meal, low-calorie meal, bland meal, gluten intolerant meal, low-sodium meal, and low-lactose meal.

Click the link below to find more information or request (or cancel) special dietary meals.

Learn More >

Q What kind of foods are served in a vegetarian lacto-ovo meal?

To request (or cancel) a vegetarian Lacto-Ovo meal, please select [View Details] → [Display More] on your reservation. (Request should be made at least 24 hours before flight departure.)

- Vegetarian Lacto-Ovo meals contain no meat, poultry, fish, animal fats, or gelatin, and may contain egg and dairy products.

Request >















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