

FAQ



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Q What is the age limit for a child fare on a domestic flight?

The age limit for a child fare on a domestic flight in Korea

- A child fare applies to children between the ages of 24 months and 12 years at the time of the flight.
- In the case of round-trip tickets, child fares apply even if a child reaches the age of 13 on the day of the return flight.

Q What is the flight fare for children on international flights?

A child fare on an international flight: Discount on child fares for international travel may vary based on the flight route and applicable fares.

Q What is the flight fare for children on domestic flights?

A child fare on a domestic flight in Korea

- A 25% discount from Economy flex fare for adults applies.
- Child discount applies only to economy flex fare and does not apply to other fares (economy saver/standard or prestige class, etc.).

Q What is the minimum age for a guardian to accompany a child on an international flight ?

On international flights, a child must be accompanied by a parent or a guardian who is at least 18 years of age.

If a child travels alone without a parent or a guardian, the Unaccompanied Minor (UM) service must be requested.

[Unaccompanied Minor \(UM\) service](#) >

Q What is the minimum age for a guardian to accompany a child on a domestic flight?

On domestic flights in Korea, a child must be accompanied by a parent or a guardian who is at least 13 years of age.

If a child travels alone without a parent or a guardian, the Unaccompanied Minor (UM) service must be requested.

[Unaccompanied Minors](#) >



Q On which routes are bassinets provided?



- Bassinets are provided in economy class on all international flights and prestige class on select international flights.
- Bassinets are not provided on domestic flights in Korea.

Q What are the weight and height restrictions for using a bassinet?



Weight and height requirements for bassinet use on board:

- Weight: up to 11 kg (24.25 lbs)
- Height: up to 75 cm (2.46 ft)

* Note : Bassinets are 75 cm (29.53 inches) in width, 34 cm (13.38 inches) in depth, and 22.4 cm (8.82 inches) in height.

Q Who is eligible for the Family Care Service?



The following passengers are eligible for the Family Care Service:

- A passenger who is 70 years or older and traveling alone
- One passenger traveling with two or more infants/children under the age of 7
 - Korean nationals on an international flight with a Korean Air flight number operated by Korean Air

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Q On which routes is the Family Care Service provided?



The Family Care Service is provided on the following routes:

- Americas: All airports where Korean Air flies (except for Guam)
- Europe: Frankfurt, Paris, London
- Oceania: Sydney, Auckland, Brisbane
- San Francisco Airport provides limited family services in accordance with immigration guidelines.
- Please note that this service is not offered on codeshare flights.

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Q What kind of assistance can I expect from the Family Care Service?



Passengers who have applied for the Family Care Service will be assisted by Korean Air staff when they board a plane, arrive at their destinations, and transfer to a connecting flight.

- Interpretation and baggage handling services are not provided during the immigration and customs clearance procedures.
- It can be difficult to assign staff who can speak Korean depending on circumstances in overseas airports.

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