

FAQ



ALL

SKYPASS

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Reservation/Seats

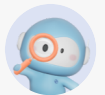
Change/Refund

Reservation/Seats (40)

Q Where do I check in for a codeshare flight?



- Passengers traveling on codeshare flights should check in for their flights at terminals and check-in desks of operating airlines. The check-in cut-off time may vary by operating airline, so please contact your operating airline for more information.
- You can check the actual operating airline of the codeshare flight by searching for the flight on the Korean Air website, checking the itinerary in "My Reservation," or checking your "E-Ticket."

[Check out our chatbot for details on Codeshare Flights!](#) >

Q How do I reserve a seat in advance for international flights?



You may request or change (confirm) your Advance Seat Selection for international flights by clicking the [Request/Change] link below and searching My Trips.

- Requesting
 - First/Prestige: From booking the flight to 24 hours before departure
 - Economy: From purchasing a flight ticket to 48 hours before departure
- * Seat selection may be limited according to your booking class or membership tier.
- * For the T Class booking class, only purchasable seat options can be purchased during Advance Seat Selection.
- * If all available seats are taken, you will be assigned a seat at the airport counter on the day of departure.
- Changes
 - Click the [seat icon] > Select new seat
 - For non-members, enter your booking password or verify your email to change your seat.



You can also select your seat directly through the Korean Air website or app, or change your seat through the travel agency you purchased the flight from.

[Proceed >](#)

[Learn More >](#)

Check out our chatbot for details on **Advance Seat Selection!** >



Q How late can I check in for an international flight if I have already selected my seat in advance?

Passengers on international flights who have selected their seats in advance should check in no later than the following times.

Please note that late check-in may result in you being assigned a different seat.

- First/Prestige Class: 1 hour before flight departure
- Economy Class: 1 hour 30 minutes before flight departure

Q How late can I check in for a domestic flight if I have already selected my seat in advance?

Passengers on domestic flights in Korea who have selected their seats in advance should check in no later than the following times.

- Prestige / Economy Class: 30 minutes before departure

Please note that late check-in may result in you being assigned a different seat.

Q Could I be assigned another seat at the airport on the day of the flight even after I have selected a seat in advance?

In the following cases, passengers who have selected a seat in advance may be assigned a different seat at the airport on the day of the flight.

- Due to change of aircraft on the day of the flight, you may be assigned a different seat at the airport.
- Failure to check in by the time provided below may cause passengers to be assigned a different seat.

- International Flights: 1 hour before departure for First/Prestige Class; 1 hour and 30 minutes before departure for Economy Class



- Domestic Flights (within Korea): 30 minutes before departure for Prestige and Economy Classes

Q Where can I inquire about codeshare flights sold by other airlines and operated by Korean Air?

If you have booked a codeshare flight with a flight number of another airline but operated by Korean Air, please contact your ticket office for any questions about your reservation, tickets, and other services.

Q Can I request services on a codeshare flight?

If you travel on codeshare flights, special services such as advance seat selection, special meals, and lounges are generally provided in accordance with the operating airline's policy.

- Some operating airlines may not offer special services, so be sure to contact our service center or your ticket office to check the availability of a service.

Q How do I correct my personal information I entered during reservation?

When you book a flight, you need to enter your date of birth, nationality, gender, contact number, e-mail, etc.

If you need to correct your personal information (e.g., date of birth, contact number, e-mail, etc.) already added to your reservation, please contact our service center or your ticket office.

[Service Centers](#) >

Q How far in advance can I book a flight and when should I complete the payment?

Please see below regarding when you can book a flight and make a payment.

• Book a flight

- Award tickets can be booked up to 360 days ahead of the departure date, like all other types of tickets.

• Pay for a ticket

- You need to book and pay for the flight at the same time if you book a flight online.
- Domestic flights can be booked up to 40 minutes before departure.
- International flights can be booked up to 70 minutes before departure.



If you have made a reservation elsewhere other than online, you can check the time limit for ticket purchase that is notified when you book a flight or in the reservation list by the [Find My Trips] menu.

[Book Flights >](#)

[Find My Trips >](#)

Q

How do I add the Advance Passenger Information (passport information) to my reservation?

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You can enter or change your passport information (e.g., passport number, residence address, TSA Known Traveler Number, etc.) for your advanced check-in, please click the link below.

- While the TSA PreCheck indicator is printed on the boarding pass at all airports in the United States, the TSA PreCheck is only valid at participating airports (Korean Air flights departing from the U.S.).

- Passport information can be saved and used in My Profile.
(Travel information other than passport can only be entered for reservations.)

To enter or change your passport information, click the link below and select [View Details] on your reservation.

[Enter/Change >](#)

About Korean Air

∨

Customer Support

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Terms & Policies

∨

Others

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Top countries

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