

FAQ

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Special Assistance (50)

Q Are there any travel restrictions for pregnant women?

Women during pregnancy may or may not be able to travel depending on the stage of their pregnancy.

- \bullet Before 32 weeks, there are no special requirements.
- \cdot Between 32 and 36 weeks, passengers must submit a health status declaration form (declaration of indemnity) at check-in.
- 37 weeks or more (33 weeks or more for multiple pregnancy), air travel is prohibited for the safety of mother and fetus.
- Irrespective of the number of weeks, passengers with complications such as gestational hypertension or diabetes must submit a medical certificate and declaration of indemnity.

Click the link below to fill out the Declaration of Indemnity (Pregnant Passenger) form in advance.

Q Who is eligible to apply for the Unaccompanied Minor Service on international flights?

The following requirements apply to the Unaccompanied Minor Service for international flights.

- Eligibility
- ① An Unaccompanied Minor Service application must be submitted for children between the ages of 5 and 11 traveling alone and unaccompanied by a parent or a guardian who is at least 18 years of age.
- The unaccompanied minor service is also required when a child and a parent do not travel in the same flight cabin.
- Minors between the ages of 12 and 16 traveling alone can also opt in to the unaccompanied minor service.
- ② The unaccompanied minor service is available only when a child travels on a flight operated by Korean Air (unavailable on codeshare flights).
- Special Entry Requirements per Country

See entry requirements for children traveling to Canada, the Philippines, and Vietnam by clicking the link below.

Learn More >

Q Who is eligible to apply for the Unaccompanied Minor Service on domestic flights in Korea?

The following requirements apply to the Unaccompanied Minor Service for domestic flights in Korea.

An Unaccompanied Minor Service application must be submitted for children between the ages of 5 and 12

traveling alone and unaccompanied by a parent or a guardian, who is at least 13 years of age, in the same cabin.

Q What is the fare for the Unaccompanied Minor Service on international flights?

For international flights, the following airfares and service fees apply to the Unaccompanied Minor Service.

- Children between 5 and 11 years of age
- ① Ticket Fare: Fares for adults
- ② Service Fee:
- KRW 150,000, CAD 150, IDR 2,140,000 per segment for flights from Korea, Canada, and Indonesia respectively (USD 150 for departures from other countries)
- 15,000 miles per segment when paying with miles \cdot Minors between 12 and 16 years of age
- ① Ticket Fare: Fares for adults
- ② Service Fee:
- KRW 200,000, CAD 200, IDR 2,860,000 per segment for flights from Korea, Canada, and Indonesia respectively (USD 200 for departures from other countries)
- 20,000 miles per segment when paying with miles

Q What is the fare for the Unaccompanied Minor Service on domestic flights?

For domestic flights in Korea, the following airfares and service fees apply to the Unaccompanied Minor Service.

- Ticket Fare: Normal fares for adults
- · Service Fee: None

Q What kind of assistance is provided to children traveling as unaccompanied minors on international flights?

Please see below on how we assist children traveling alone throughout the international journey.

• Check-in

Go to a check-in counter for "Passengers with special needs" and fill out an application form for the Unaccompanied Minor Service. From that point on, your child will be escorted by a designated staff member.

Please ask our staff for assistance if check-in counters for "Passengers with special needs" are not available at your departure airport.

- Getting on a plane
- ① Your child will go through immigration and security screening and board the plane with a designated staff member.
- ② For flights from Korea, SMS notifications will be sent to the child's guardians in Korea.
- During a flight

Our cabin crew will assist your child throughout the flight (the Flying Mom Service is offered on select routes).

· Arrival at destination

Upon arrival, your child will be accompanied by a designated staff member from the gate until he/she is met by the designated guardian.

Q Are there any restrictions regarding minors traveling to Canada?

Please note the following restrictions on minors traveling to Canada.

- Minors under 18 years of age traveling alone or traveling with a guardian other than a parent must prepare a Custodianship Declaration Form to enter Canada.
- Custodianship Declaration Form
- You must complete the form in English or French.
- The form must be signed by a parent or a legal guardian, and it must include the phone numbers of both locations (departure point and Canada) and address.

Click the link below to check the required documents!

Learn More >

Q Are there any restrictions regarding minors traveling to the Philippines?

Please note the following restrictions on children traveling to the Philippines.

- Foreign nationals under 15 years of age to travel alone who do not have permanent residence in the Philippines must request the Unaccompanied Minor (UM) service and have the required documents.
- Passengers under 15 years of age accompanied by a guardian other than their parents also must have the required documents.

Click the link below to check the required documents!

Learn More >

Q Are there any restrictions regarding minors traveling to Vietnam?

Please note the following restrictions on children traveling to Vietnam.

• The unaccompanied minor service is required for children under 14 years of age to travel alone to Vietnam without parents or guardians.

Click the link below to check the required documents!

Learn More >

Q What kind of pets can I travel with on a plane?

You can travel with the following pets.

- Dogs, cats, and birds are allowed to travel.
- Pets at least 8 weeks old are allowed to travel in the cabin.
- Pets at least 16 weeks old are allowed to travel as checked baggage in the cargo compartment.
- •Transportation Restrictions
- $\,$ Fierce dogs (as defined by the Korean Government) and animals that are violent will not be allowed on the aircraft.
- Unstable, aggressive, foul-smelling, unhealthy, and/or pregnant animals cannot be allowed on the aircraft.
- Brachycephalic breeds that are susceptible to breathing difficulties or death during flights due to their anatomical structure cannot be transported as checked baggage.

(However, carry-on is allowed if certain conditions are met.)

Please click the [Learn More] link below to check more information regarding Fierce dogs and Brachycephalic breeds.

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