

## FAQ



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Reservation/Seats

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Baggage (53)

**Q Can I take lighters or matches?**

Up to one lighter and one box of matches may be carried on board on a limited basis, but must be carried on the person and may not be transported as checked baggage.

Note that lighters and matches may or may not be allowed depending on the regulations of each country of departure. For example, lighters and matches are not allowed in carry-on or checked baggage on flights departing from China.

[Learn More >](#)**Q Can I take powdered items on a flight to the U.S.?**

When traveling to the U.S., powdered items exceeding 12 oz (350 ml) cannot be carried on board and must be placed in the checked baggage.

- Powdered items refer to all kinds of powder including flour, sugar, coffee powder, spices, and cosmetics.
- Pharmaceuticals, baby food, remains in the form of ashes, and duty-free items purchased inside the departure hall can be carried on board.

**Q Can I take cremated remains?**

Cremated remains in the form of ashes can be transported either in a carry-on or checked baggage.

However, human corpses, uncremated remains, and cremated remains in the form of bone fragments and not ashes can be transported only by cargo aircraft.

When transporting remains, please prepare a death certificate, a cremation certificate, and documents required by the destination country.

For further inquiries, please contact the embassy of your destination country.

**Q Which items can be transported on a passenger aircraft?**

The following items are prohibited from the aircraft and cannot be transported by carry-on or checked baggage.

- Combustible or flammable substances such as paints and lighter fluids
- Pressurized gas containers such as butane gas cans
- Explosive materials such as firearms and fireworks
- Electronic devices equipped with lithium batteries with more than 160 Wh (8 g)
- Any spare lithium batteries with more than 160 Wh (8 g)
- Electric wheels and smart bags with undetachable lithium battery
- Hair curls or flat iron with undetachable battery

Click the links below to check out which items are not allowed on the plane!

[Learn More](#) >

## Q Can I take valuable items on a plane?



Valuable items cannot be transported in checked baggage.

Please carry all precious or highly valuable items including currency, jewelry, cash, securities, samples, documents, etc. at all times.

## Q What happens when a restricted carry-on item is found during security check?



If any restricted carry-on items are found at the security check, you must go back to the check-in counter to check those items.

Please note that your items cannot be stored by airlines for security reasons.

## Q What happens when a plastic bag containing liquid items is opened or damaged before boarding?



STEBs containing liquid or gel duty-free items that have been opened or damaged cannot be carried on board. Please ensure that STEBs remain sealed. Opened items are handled in accordance with local security regulations.

- STEB (Security Tamper-Evident Bag) refers to clear plastic bags specifically designed in accordance with the International Civil Aviation Organization (ICAO) regulations to show if the seal has been opened or damaged.

## Q Can I bring liquid duty-free items on a plane?



Alcohol, perfume, and other liquid duty-free items purchased at airport duty-free shops can be carried inside the cabin when sealed in a security tamper-evident bag (STEB) with receipt inside.

For flight departing/transferring to another country, your sealed items may prohibit you from boarding by the regulations of the country/region. Therefore, please check the regulations of the transit country/region. \* Security Tamper Evident Bags (STEB) are designed to provide indisputable evidence when the STEB has been tampered.



Q What is the size of a carry-on stroller?

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- Please see below for the size of a carry-on stroller.
- A stroller with total linear dimensions, when folded, that is less than 115 cm can be carried on board.
  - A completely collapsible umbrella-type stroller (up to 100 cm x 20 cm x 20 cm when folded).

Q Can I check in my stroller (or wagon) for free?

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- A passenger traveling with an infant or a child may check one stroller (or wagon) and one car seat (or bassinet) at the check-in counter or the boarding gate at no charge.
- Strollers with the sum of the three sides exceeding 115 cm can be used up to the boarding gate but must be handed over as checked baggage at the gate.
  - Your stroller will be returned to you at the arrival gate for international flights and at the baggage claim for domestic flights within Korea.
  - Please note that depending on the circumstances at the airport, we may not be able to return your stroller to you at the arrival gate. ([Please check the stroller pick-up point at your destination airport](#))
  - Stroller accessories such as cup holders can be damaged or lost, so please remove them before handing the stroller over as checked baggage.
  - Passengers checking strollers at the boarding gate are encouraged to come to the gate before boarding begins to check in and board the aircraft first.

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