

FAQ



ALL

SKYPASS

Use Mileage

Earn Mileage

Reservation/Seats

Change/Refund

Others (20)

Q I want to know about Business Jet.

Please visit the Korean Air website for information on the Korean Air Business Jet.

[Business Jet](#) >**Q Where can I find a Declaration of Indemnity Form for pet travel?**

Please click the link below to fill out a Declaration of Indemnity Form for Pet Travel.

- You can also fill it out in the [e-Documents] on the website or in the notification you received via SMS, Email, and KakaoTalk.

- It can be filled out within 7 days before the flight departure.

[e-Documents](#) >**Q Where can I find an Unaccompanied Minor Form?**

Please click the link below to fill out an Unaccompanied Minor Form.

- You can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

- It can be filled out within 7 days before the flight departure.

[e-Documents](#) >**Q Where can I find a Declaration of Indemnity Form for pregnant passengers?**

Please click the link below to fill out a Declaration of Indemnity Form for pregnant passengers.

You can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

※ It can be filled out within 7 days before the flight departure.

[e-Documents](#) >**Q Where can I find a Declaration of Indemnity Form for a health condition?**

Please click the link below to fill out a Declaration of Indemnity Form for a health condition.

You can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.



It can be filled out within 7 days before the flight departure.

[e-Documents](#) >

Q Where can I find a Credit/Debit Card Verification Form?



Please click the link below to fill out a Credit/Debit Card Verification Form.

You can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

[e-Documents](#) >

Q Where can I find a Final Settlement and Release Form?



Please click the link below to fill out a Final Settlement and Release Form.

After reporting to Korean Air, you can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

[e-Documents](#) >

Q Where can I find a Property Irregularity Form (Delay)?



Please click the link below to fill out a Property Irregularity Form (Delay).

You can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

[e-Documents](#) >

Q Where can I find a Property Claim Form?



Please click the link below to fill out a Property Claim Form.

After reporting to Korean Air, you can also fill it out in the notification you received via SMS, Email, and KakaoTalk or [e-Documents] on the website.

[e-Documents](#) >

Q Can I check if a person boarded a flight?



According to the Act on Information Protection, it is prohibited to release the information or list of onboard passengers.



[Terms & Policies](#)



[Others](#)



[Top countries](#)



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