Kyoseong Ku (Austin)

kyoseongku@gmail.com | linkedin/kyoseong-ku | kyoseong.com

Dallas, TX | US citizen
Open to relocation & in-office

Alto | ridealto.com | Senior back-end software engineer

Dec 2021 - Aug 2023

- Created microservices, serverless functions, and helped design the models required to realize the shift scheduling product.
- Contributed to several services by adding new features, bug fixes, and improved their robustness with tracing, helpful logging, alerts, and increased unit test coverage.
- Started and maintained an engineering support handbook to increase response times.
- Mentored junior developers to ensure consistent architecture and codebase.

SuperCareHealth | supercarehealth.com | Senior software engineer

Feb 2017 - Dec 2021

- Designed, developed, tested, and provided documentation for the following projects:

Digital signatures Back-end service providing digital signature functionality, dynamic PDF rendering, and

a framework for the staff to create signable documents.

Full-stack watchdog Monitors in-house web apps across multiple servers, a dashboard displaying status

and log streaming, and email and text alerts for crashes, freezes, low resources.

Notification service Internal and customer-facing back-end service on a serverless architecture in Go that

sends emails, texts, and faxes for various events.

Call center AWS Connect integration with custom React components and mass outbound IVRs.

Authentication service API server and front and back-end middlewares for use by internal web apps.

Delivery driver tracker Dashboard displaying real-time locations of the company's delivery drivers on a map.

- Contributed to the following projects:

Document management Provided multiple auxiliary features: convert inbound faxes into PDFs with Google

Drive and SendGrid integration, React components for creating custom PDFs, more.

Care management Created the back-end for the customer-facing iOS app.

Infrastructure Migrated servers from GCP to AWS, MongoDB replica sets to AWS DocumentDB.

Trading bot | Personal project

- Developed a program with the ability to execute modular trading strategies based on various technical indicators.
- Included a simulator for testing investment strategies and a dashboard with graphs and data overlay.

Dylect | Personal project / startup attempt

- Developed a full-stack, peer-to-peer video chat web application using WebRTC.
- Integrated a collaborative whiteboard with image sharing and text chat with translation and speech-to-text capabilities.

University of California, Los Angeles

Computer Science, BS Graduated Dec 2015

Primary stack React with Redux, Material UI, TypeScript for front and back-end, NoSQL

Amazon Web Services API Gateway, CloudWatch, Connect, DocumentDB, DynamoDB, EC2, IAM, Lambda,

Route 53, S3

Google Cloud Platform BigQuery, Build, Cloud Functions, Kubernetes, APIs (Drive, Gmail, Identity, Maps,

OR Tools, Text-to-Speech, Translation, Vision)

APIs & tools & technologies Firebase (Firestore, Functions), MongoDB, OpenTelemetry, PostgreSQL, Redis,

SendGrid, Stripe, Swagger, Twilio (SMS, Video), web3.js, WebRTC, WebSockets

Testing & QA Mocha+Chai, Jest, Sinon, AVA for Node.js; Golang's testing package

Other languages Assembly, Bash, C, C++, Java, Go, Python, Rust, Solidity