#### Kyoseong Ku (Austin)

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Dallas, TX | US citizen Open to relocation & in-office

### **Alto** | ridealto.com | Senior back-end software engineer

Dec 2021 - Aug 2023

- Created the microservices, serverless functions, and helped design the models required to realize the shift scheduling product
- Contributed to several services by adding new features, bug fixes, and improved their robustness with tracing, helpful logging, alerts, and increased unit test coverage
- Started and maintained an engineering support handbook to increase response times
- Mentored junior developers to ensure consistent architecture and codebase

## SuperCareHealth | supercarehealth.com | Senior software engineer

Feb 2017 - Dec 2021

- Designed, developed, tested, and provided documentation for the following projects:

Digital signatures Back-end service providing digital signature functionalities, dynamic PDF rendering,

framework for others to create signable documents

Monitors in-house web apps across multiple servers, displays status and other details Full-stack watchdog

on an internal web portal, email and text alerts for crashes, freezes, low resources

Notification service Internal and customer-facing back-end service on a serverless architecture that sends

emails, texts, and faxes for various events

Call center AWS Connect integration with custom React components and mass outbound IVRs

Authentication service Front and back-end middlewares, API server for use by internal web apps Delivery driver tracker Dashboard displaying live locations of the company's delivery drivers on a map

- Contributed to the following projects:

Care management Created the back-end for the customer-facing iOS app

Document management Developed auxiliary full-stack services and React components

**Delivery management** Provided an address validation service using USPS, various endpoints, code fixes Infrastructure

Migrated servers from GCP to AWS, MongoDB replica sets to AWS DocumentDB

#### Trading bot | Personal project

- Developed a program with the ability to execute modularized trading strategies based on various technical indicators
- Included a simulator for testing investment strategies and UI with graphs and data overlay

#### **Dylect** | Personal project / startup attempt

- Developed a full-stack, peer-to-peer video chat web application using WebRTC
- Integrated a collaborative whiteboard with image sharing; text chat with translation and speech-to-text capabilities

# University of California, Los Angeles

Computer Science, BS Graduated Dec 2015

Primary stack React with Redux, Material UI, TypeScript for front and back-end, NoSQL

API Gateway, CloudFront, CloudWatch, Connect, DocumentDB, DynamoDB, EC2, **Amazon Web Services** 

IAM, Lambda, Route 53, S3

BigQuery, Build, Cloud Functions, Kubernetes, Logging & Metrics, Tracing Google Cloud Platform

Firebase (Firestore, Functions), GraphQL, Google (Drive, Gmail, Identity, Maps, OR APIs & tools & technologies

Tools, Text-to-Speech, Translation, Vision), MongoDB, OpenTelemetry, PostgreSQL,

SendGrid, Stripe, Swagger, Twilio (SMS, Video), web3.js, WebRTC, WebSockets Mocha+Chai, Jest, Sinon, AVA for Node.js; Golang's testing package

Testing & QA

Assembly, Bash, C, C++, Java, Go, Python, Rust, Solidity Other languages