

# Kyounggu Yeo

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## Work Experience

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### Server

01/2022 to 04/2023

Na-Re Korean Restaurant

Burnaby

- Welcome guests with a friendly and professional demeanor, guide them to their tables, and ensure they are comfortably seated.
- Approach tables promptly, provide menu recommendations, and accurately record guests' orders, paying attention to any special requests or dietary restrictions.
- Serve food and beverages to guests efficiently and with attention to detail, ensuring accuracy and proper presentation. Accommodate any modifications or additional requests.

### Coco Rico Cafe

09/2021 to 08/2022

Coco Rico Cafe

Downtown

- Work closely with the kitchen and bar staff to ensure that orders are prepared correctly and delivered promptly. Communicate any modifications or special requests from guests to the appropriate staff members.
- Maintain a clean and organized bar area, including keeping equipment, glassware, and utensils clean and in good condition. Monitor inventory levels of beverages, ingredients, and supplies, and restock as needed.
- Set up the bar area before opening, ensuring adequate stock of supplies, clean glassware, and organized bar stations. Perform closing duties, including cleaning equipment, restocking inventory, and securing the bar area.

### Host / Server

06/2017 to 06/2018

Jang Mo Jib

Downtown

- Providing Exceptional Customer Service: Offer personalized and attentive service throughout the dining experience, addressing guests' inquiries, anticipating their needs, and ensuring overall customer satisfaction.
- Maintaining Cleanliness: Regularly check and clean tables, chairs, and dining areas to maintain a neat and inviting atmosphere. Clear dishes and utensils promptly to keep the table clean and ready for the next course.
- Following Health and Safety Guidelines: Adhere to food safety and sanitation regulations, ensuring proper handling, storage, and serving of food and beverages. Maintain cleanliness standards and follow established

- safety protocols.

## Skills

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Customer Service - 5 years

Strong communication - 6 years

Multitasking - 7 years

Menu Knowledge - 3 years

Attention to Detail - 4 years

## Education

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### **British Columbia Institute of Technology**

Other

Diploma, Aircraft Maintenance Engineer - Mechanical

Richmond

6/2016 to 12/2017

### **The University of British Columbia**

Other

Certificate, Key Capabilities in Data Science

Vancouver

10/2021 to 06/2022