

User-Interview

Preparation:

You will receive instructions on how to install the browser extension in **Google Chrome**

1. Introduction (5 minutes)

- Greeting and introduction
- Explanation of the interview's purpose and process
- Obtain consent to record the interview

2. Participant Profile (5 minutes)

- Professional experience and background of the participant
- Current use of AI tools, if applicable, browser extensions
- Current use of newsroom software / CMS
- Current use of local/open AI models

3. Introduction to the Prototype (5 minutes)

- Brief description of the browser extension and its main functions

4. Testing Phase (30 minutes)

- We go through the task list and ask the participant to complete specific tasks:
 1. **Task 1:** Please extract information from the website and translate it.
 2. **Task 2:** Please transcribe a video or podcast and summarize the text chronologically.
 3. **Task 3:** Please creatively rephrase a text.
 4. **Task 4:** Save the text in a CMS/App typical for your workflow, visit another website, and paste the content from the CMS/App via Copy & Paste.
- Observation during usage, noting any issues encountered (e.g., 'What needs to change for this tool to work better for you?')

5. Feedback Round (10 minutes)

Additionally, valuable, open feedback will be collected.

- How can usability be improved?
- How can usefulness be increased?
- What other improvement suggestions can you imagine?

6. Conclusion (5 minutes)

- Summary of key points.
- Further, closer cooperation and information loop if desired