

Kyra Chan

Product / UX Designer

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(919) 564-8284

EDUCATION

Duke University

B.S.E. Electrical &
Computer Engineering
B.S. Computer Science
Visual Media Studies Minor

Aug 2018 — May 2022

GPA: 3.8/4.0

Springboard

User Experience Design
Certificate

May 2019 — Jul 2019

SKILLS

User Interviews, User
Research, Competitive
Analysis, Information
Architecture, Wireframing,
Prototyping, Visual &
Interaction Design, Usability
Studies, Design Systems,
Illustration, Motion Design

TOOLS

Figma, Sketch, Adobe
Creative Suite, GitHub,
HTML, CSS, JavaScript

EXPERIENCE

Appian / McLean, VA

Oct 2025 — Present • Senior UX Designer ([Government Solutions](#))

- Independently developing the product strategy and vision for a net-new vendor performance module, securing stakeholder buy-in
- Leading design reviews for 6 government solutions to align stakeholders and uphold rigorous design standards

Oct 2023 — Oct 2025 • UX Designer II

- Spearheaded the design and research for a module that centralizes vendor data across 6 different solutions to mitigate compliance risks and enable faster vendor selection
- Conducted 11 usability studies with 6 federal agencies at a [global company conference](#), landing a new customer and converting 2 agencies into regular feedback partners
- Trained 2 UX hires on public sector use cases and design strategy to transition design ownership of 2 products
- Championed and governed design standards by leading key initiatives that established formal technical writing standards and increased accessibility compliance

Aug 2022 — Oct 2023 • UX Designer I

- Researched and designed a contract writing solution from inception to launch, securing two multimillion-dollar federal contracts
- Launched and socialized the Appian Solutions Design System to support 12 solutions spanning 3 industry verticals

That's Mandarin / Shanghai, China

Oct 2020 — May 2021 • UX Design Intern

- Designed the NihaoCafe language learning website and a CRM platform with 500+ daily student and administration users
- Created 300+ graphic illustrations for the Chinese Link Words book, NiHaoCafe app and That's Mandarin website