

Professional Summary

- **6+ years of experience as a Data Analyst**, proficient in interpreting and analyzing data to drive strategic business solutions.
- Skilled in writing **efficient SQL queries** to extract and manipulate data from diverse databases for analysis and reporting purpose
- Proficient in a range of BI tools including **Microsoft Power BI, SSRS and Advanced Excel**, enabling comprehensive data visualization and analysis.
- Possess **strong analytical skills** with a deep understanding of key **metrics** such as **SLAs** and **KPIs**, facilitating informed decision-making processes.

Experience

Capgemini Technology Services India Limited.

Data Analyst (Consultant)

Mar 2022 - Present

- Collaborated with Synchrony Finance to manage **CMDB data**, ensuring **accuracy and integrity** throughout the data lifecycle.
- Played a key role in **data migration** and **minimization projects**.
- Generated insightful Management Information Reports using **Power BI**, writing **Dax queries** and other **ad-hoc reports** providing actionable insights to **stakeholders** for informed decision-making.
- Streamlining data flow to Power BI using **Power Platforms**.
- Writing **proficient SQL Queries** to pull out data from the **Sql Server database** for reporting purposes.

Unisys India Pvt. Ltd.

Reporting Analyst

Dec 2016 – Mar 2022

- Collaborated with **multiple clients** and **Stake holders** to provide **data analysis** on the **Service desk data**.
- Generated insightful and visually appealing reports on **Power BI** and **SSRS** on **large data sets** presenting **KPIs** having **row level securities**, complex aggregate **DAX functions**, managing reports on **Power Bi service**.
- Written **Complex SQL queries** in order to fetch data and generate the reports.
- Worked on **Dax Studio, Tabular Editor, Power Apps, Power Automate** and created **optimized dashboards**.
- Spearheaded **end-to-end projects** single handed and also worked collaboratively with team members.

Education

- BBA (Pt. Ravishankar Shukla University, C.G.) **2013 - 2016**

Achievements

- Holds 9th Position in the University rank.
- Received multiple certificate of Appreciation while working for the clients and the Global Dashboard for stakeholders.

Personal Details

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Technical Skills

- SQL
- Power BI
- Business Objects
- SSRS
- MS Excel
- Power Apps

Additional Tools

- ITSM
- Service Now
- Collibra

Certification

- ITIL Foundation

Interpersonal Skills

- Acclimate
- Proven Leadership
- Very Quick Learner
- Strong communication
- Strong Work Ethics

Language

- English
- Hindi