

Ryan Benjamin L. Palmero

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Mandaluyong Executive Mansion III Mandaluyong City

ABOUT ME

Dedicated industry professional with demonstrated strengths in customer service, time management and trend tracking. Good at troubleshooting problems and building successful solutions. Excellent verbal and written communicator with strong background cultivating positive relationships and exceeding goals. Motivated and skilled at meeting customer needs with excellent support.

PROFESSIONAL EXPERIENCE

Accenture 2020 - 2022

Data Entry and Database Management

Developed and implemented a streamlined process for gathering business requirements, reducing project delivery time by 15%. Developed and implemented a standardised reporting framework, resulting in improved visibility of key performance metrics and enabling data-driven decision-making at all levels of the organisation.

Concentrix 2022 - 2021

Data Entry

Handled data control to transcribe what available data from different consumers to contribute what marketing strategy would the department can employ

EDUCATION & CERTIFICATIONS

Highschool Graduate ICT

San Felipe Neri Catholic School
2018 - 2020

Don Bosco Technical College Mandaluyong

2021 - Present

REFERENCES

Alvin Matias - Concentrix

iVynn69@gmail.com

Kim Carlo - Accenture

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