# Kimberley Yung

# **Software Engineer**

Object Oriented Programming | Database Management | Software Systems Design

# Contact

# Summary

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# Languages

English Mandarin Cantonese Detail-oriented software engineering graduate with a passion for problem-solving and delivering high-quality products. Excellent communication and collaboration skills, seeking a role in software development.

#### Skills

- HTML5 / CSS
- JavaScript
- SQL
- Node.JS
- MongoDB
- C#
- Linux/Unix
- Angular
- ASP.NET
- React
- Python
- Java

#### Software Engineer

#### GET-TECH Solutions, Toronto, Ontario, Canada

- Develop and maintain applications using JavaScript, HTML, and SQL
- Collaborate with project teams to successfully implement new or modified functionalities.
- Ensure all digital content is up to date.
- Complete assigned tasks within specified timelines
- Reduced software run time by 20% through optimization and code improvement.
- Led the migration of flair3D website to a new platform, ensuring seamless transition and minimal downtime.

January 2022—January 2023

#### Sales Representative

#### Rainbow Jade, Toronto, Ontario, Canada

- Provided excellent customer service and maintained positive customer relations.
- Achieved and exceeded all sales targets and KPI's by consistently meeting and surpassing monthly quotas.
- Performed general duties, including opening and closing the store, cash handling, and inventory management.
- Managed inventory to ensure product availability and timely ordering of new stock.
- Efficiently used point-of-sale merchandise to increase sales and promote new products.

February 2017—March 2021

#### Sales Supervisor/Business Specialist

#### Optus, Melbourne, Australia

- Managed and coordinated a team of sales staff, assigning tasks and ensuring they were completed
  effectively to achieve desired results.
- Supervised and synchronized staff to meet all sales targets and KPI's.
- Provided excellent customer service and maintained positive customer relations, resulting in a 90% customer satisfaction rating.
- Maintained inventory, ensuring product availability and timely ordering of new stock.
- Handled merchandising to optimize sales and promote new products.

January 2014—January 2021

# Graphics Designer/Website Designer

# Amplify Group Pty Ltd, Melbourne, Australia

- Collaborated with clients to understand their needs and delivered high-quality design solutions in a timely manner.
- Ensured all digital content met requirements and effectively communicated the client's brand message, resulting in a 95% client satisfaction rating.
- Utilized search engine optimization (SEO) to increase website traffic and generate leads, resulting in a 20% increase in website traffic and a 10% increase in lead generation.
- Develop and maintain applications using JavaScript, HTML, and WordPress

## **Education**

January 2022 - April 2023

**Advanced Diploma:** Software Engineering Centennial College, Toronto, Ontario, Canada

To broaden my knowledge in the technology field, I studied in Centennial College as a Software Engineering Technician and have obtained a diploma as a Software Engineer.

Core skills I have acquired in my study are Web development, Database using SQL and MongoDB, Java, C#, and Python.

My learning experience at this institution has greatly helped me prepare for the real world. Projects were shaped around real-life situations and gave me hands on experiences to perform tasks and practice coding responsibilities.

## **Relevant Courses Completed:**

- Programming 1,2 & 3
- Web Interface Design
- Client-Side Web Development

- Java Programming
- Advanced Database Concepts
- Web Application Development

# **Key Achievements:**

• GPA of 3.68

**Diploma:** Digital and Social Media Marketing Australian Pacific College, Melbourne, Australia

April 2020 – April 2021

January 2016 – January 2017

**Diploma:** Design and Visual Communication Swinburne University, Melbourne, Australia

#### **Awards and Honours**

- First place, WIMTACH Expresume Hackathon, 2023
- Winner, Centennial College 11th Annual Technology Fair, 2023