

# Kyung Haug

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Kirkland, WA

Newly transitioned Air Force veteran with over 6 years of professional and technical experience with .NET/C# experience through the Microsoft Software & Systems Academy apprenticeship seeking a role as a software engineer.

## PROJECTS

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**03/2021**

### **Mortgage Calculator - C#**

- Developed C#-based forms app that calculates user's monthly payments and total cost for a potential home over the loan period.

**01/2021**

### **Let's Learn Japanese! - C#**

- Created WPF application that shows ENG/JPN translations for basic words.

## EXPERIENCE

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**01/2021 – Present**

### **Cloud App Developer**, Microsoft Software & Systems Academy – Lacey, WA

- Demonstrated fluency in the technologies implementing .NET using Visual Studio, C#, Python, SQL, JSON, XAML, and ASP.NET, completing over 20 individual and team-based projects on various console, GUI, and cloud-based web applications.

**01/2021 – Present**

### **Network Engineer**, Air National Guard – Tacoma, WA

- Answer support tickets through a Virtual Service Desk via phone consultations, emails, and site visits that peaked customer satisfaction at 95%, 5% over organization's goal.

**08/2017 – 01/2021**

### **Data Analyst**, U.S. Air Force – Okinawa, Japan

- Provided 15 high-priority trend analysis to 2 internal departments that saved \$300K+ in mechanical repairs.
- Frontline supervisor for a six-member team that designed a new local database to increase production efficiency and reduced over 400+ man-hours of maintenance actions.

## EDUCATION

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**05/2021**

**Certificate, Computer Science**, Saint Martin's University

**10/2020**

**Certificate, MTA 98-361: Software Development Fundamentals**, Microsoft

**08/2020**

**Bachelor of Arts (BA), Asian Studies**, Univ. of Maryland: Global Campus

**08/2020**

**Certificate, Japanese Studies**, Univ. of Maryland: Global Campus

## SKILLS

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|-------------------------------|---------------------------|-------------------|
| • C#                          | • HTML   CSS   JavaScript | • Microsoft Excel |
| • ASP.NET   MVC               | • T-SQL   SQL Server      | • SharePoint      |
| • Object Oriented Programming | • Python                  | • Azure           |

## LANGUAGES

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|--------------------|---------------------------|------------------|
| • English (Native) | • Japanese (Intermediate) | • Korean (Basic) |
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