

Ky Wojciechowski

UX Researcher, Writer, & Designer

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Experience

Behavioral Science Fellow

U-M Office of Academic Innovation Sept. 2018 - Present
Design and conduct suites of surveys, interviews, and usability tests for web-based academic tools, including Tandem, eCoach, and Sage.

UX Research & Design Intern

Dassault Systèmes May 2018 - Aug. 2018
Contributed to brand UX specifications and guidelines. Developed templates for task analysis. Designed mixed-mode user surveys. Planned in-person and remote usability studies..

UX Research Intern

U-M Office of Enrollment Management Oct. 2017 - Present
Conduct semi-structured interviews with stakeholders. Design research artifacts to facilitate data-informed administrative decisions.

Instructional Design Fellow

University of Michigan Library Oct. 2017 - Apr. 2018
Researched and developed short course modules according to Universal Design principles. Conducted focus groups & usability tests.

Information Management Specialist

The Dow Chemical Company Jul. 2016 - Aug. 2017
Distilled 150+ complex work process modules into instructional documentation in accordance with corporate standards. Collaborated with content owners and SMEs in cross-functional teams to develop, test, and maintain content updates to multi-tenant intranet sites.

Junior Usability Researcher

Center for Usability Studies & Universal Design Jan. 2016 - Apr. 2017
Led meetings to gauge client needs and clarify system users and goals. Planned and conducted appropriate, multi-modal studies and evaluations. Presented findings and recommendations to clients.

Projects

UX Researcher

Northwestern University Jan. 2018 - Apr. 2018
Worked as part of a 5-person team to conduct research studies on team formation web app, including interaction maps, interviews, competitive analyses, surveys, heuristic evaluations, and usability tests.

Developer

Daily Nutrition Visualization Log Mar. 2018 - Apr. 2018
Developed in Python a command-line daily food diary that creates visualizations of macronutrient intake and posts the results to a blog.

Service Designer

Flint Public Library Aug. 2017 - Dec. 2017
Worked as part of a 4-person team to conduct a series of contextual inquiries and develop a comprehensive method of collecting usage statistics and feedback from patrons.

Education

Master of Science, Information

UX Research & Design
The University of Michigan, 2019

Bachelor of Arts, Technical Writing

magna cum laude
Outstanding Program Graduate
Saginaw Valley State University, 2017

Skills

Research

Affinity diagramming
Card sorting
Competitive analysis
Contextual inquiry
Focus groups
Heuristic evaluation
Interaction mapping
Survey design
Task analysis
Tree testing
Usability testing
User stories and personas

Writing

Content strategy
Instructional documentation
Microcopy & UX writing
News reporting
Technical writing & editing

Design

Interaction & experience design
Prototyping (high- and low-fidelity)
Storyboarding
Wireframing

Information Architecture

Content models
Journey maps
Navigation
Site maps
Taxonomy
User flows

Programming

HTML5 & CSS3
JavaScript & TypeScript
PHP
Python 3
SQLite