

Toward **Collaborative Ideation at Scale**

Leveraging ideas from others to generate more creative and diverse ideas

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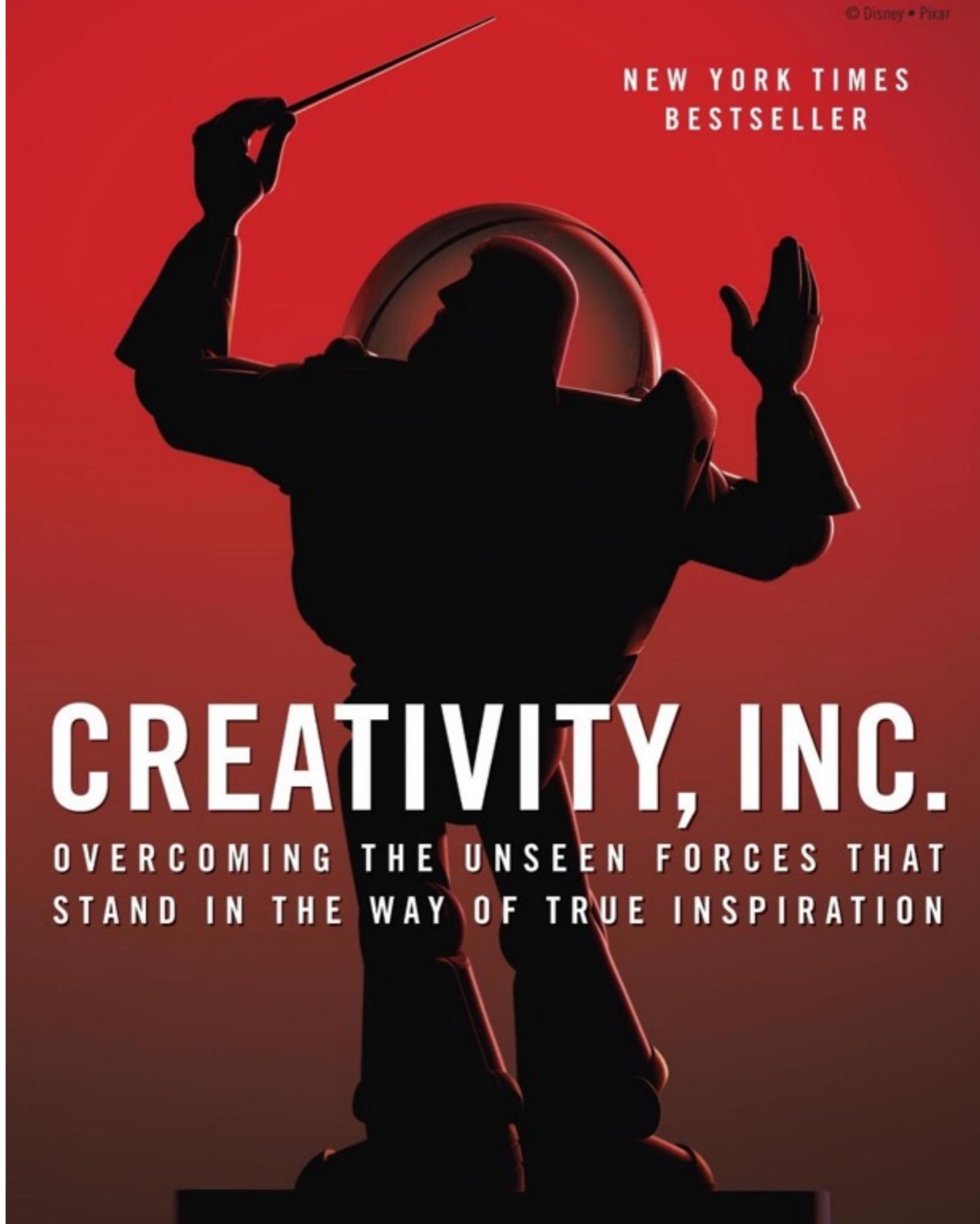
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“The notion of ideas as this singular thing is a fundamental flaw.

There are so many ideas that what you need is that group behaving creatively.”

- Ed Catmull

NEW YORK TIMES
BESTSELLER



How can these ideas help inspire other people?

90% of everything is crap.

- Theodore Sturgeon

A landscape photograph of a vast, rolling field of golden hay bales under a clear blue sky. In the foreground, a massive, perfectly round hay bale dominates the right side of the frame. The field extends to the horizon, where more bales are scattered across the rolling hills. The lighting suggests a bright, sunny day.

Where are my inspirations?

People are easily influenced by ideas they encounter

- **Fixation effects** [Jansson et al. 1991, Smith et al. 1993, Marsh et al. 1996, Kohn et al. 2011]
- **Creative in, creative out** [Marsh et al. 1996]
- **Diverse in, diverse out** [Nijstad et al. 2002]

Our research question

From a large pool of ideas,
how do we identify a set of ideas that
are both *creative* and *diverse*?

novel + appropriate

ideas are substantially
different from each other

- Numerical scales [Tanaka et al. 2011, Yu et al. 2011]
- Thumbs-up / Thumbs-down [Xu et al. 2012]
- Pairwise ranking [Salganik et al. 2012]

Our research question

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Crowd-created taxonomy
[Chilton et al. 2013]

Semantic labels/categories
[André et al. 2014, Chilton et al. 2014]

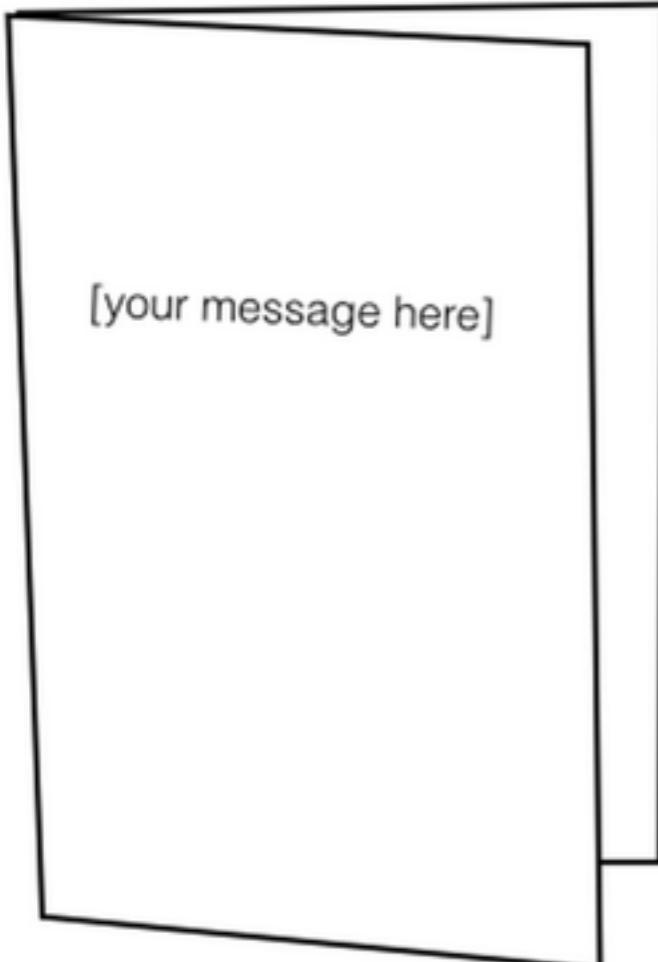
Batch processing

Our work

1. An efficient and scalable method, based on machine learning and crowdsourcing, that can identify diverse sets of ideas from a large pool
 - dynamic idea processing instead of batch processing
 - linear human effort
2. Empirical evaluation of the method demonstrating its effectiveness in inspiring diverse ideas

Challenge:

Come up with birthday messages for Mary, a firefighter who is about to turn 50.



Imagine the following scenario:

A greeting card company asks you to come up with personalized birthday messages for Mary, a firefighter who is turning 50. The chosen message will appear on a card like the one on the left. It might be accompanied by images chosen by the company.

An ideal birthday message conveys well wishes to the receiver. It can be funny or serious, specific or generic.

Half a century old today
Happy half century, Mary!

We were worried you wouldn't be home on time, so we set your kitchen on fire.
You're running out of time, better light a fire under that ass!

After 50 years your light is still burning strong

You're about two candles away from a fire hazard!

You're a bright candle in a dark world.

Happy Birthday!
Happy Birthday!

Time to Celebrate!

happy birthday you old flame

Thank you for being there for us.
You have been one of a kind. Happy Birthday!

1. Our method:

Generate an idea map

You are about 2 candles away from a fire hazard.

“Have a very merry
birthday, Mary!”

Very similar

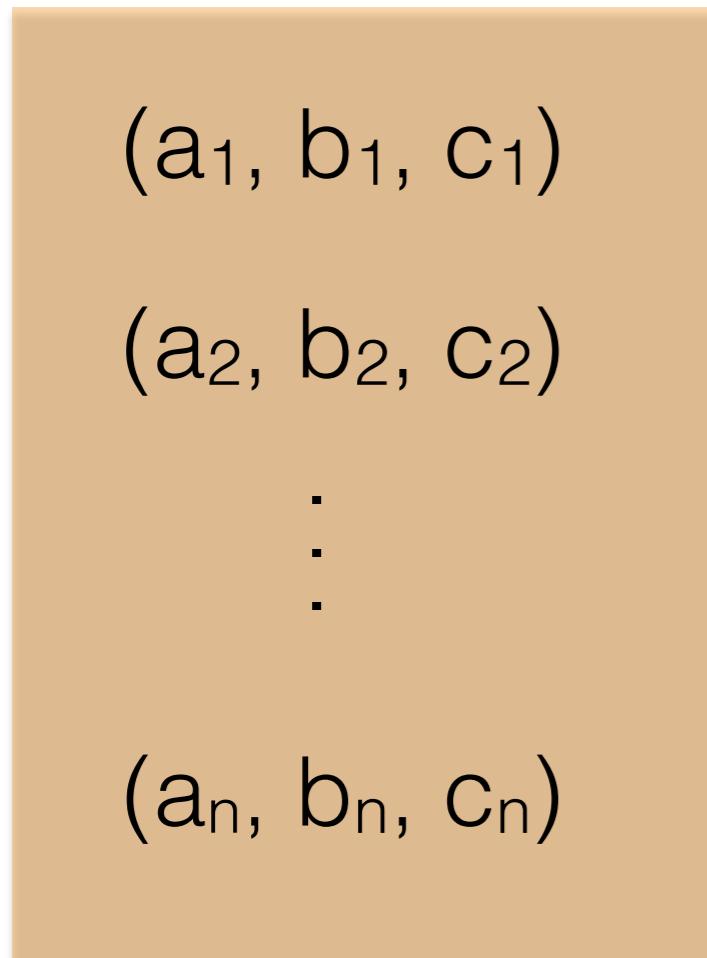
“Happy birthday!”

Very different

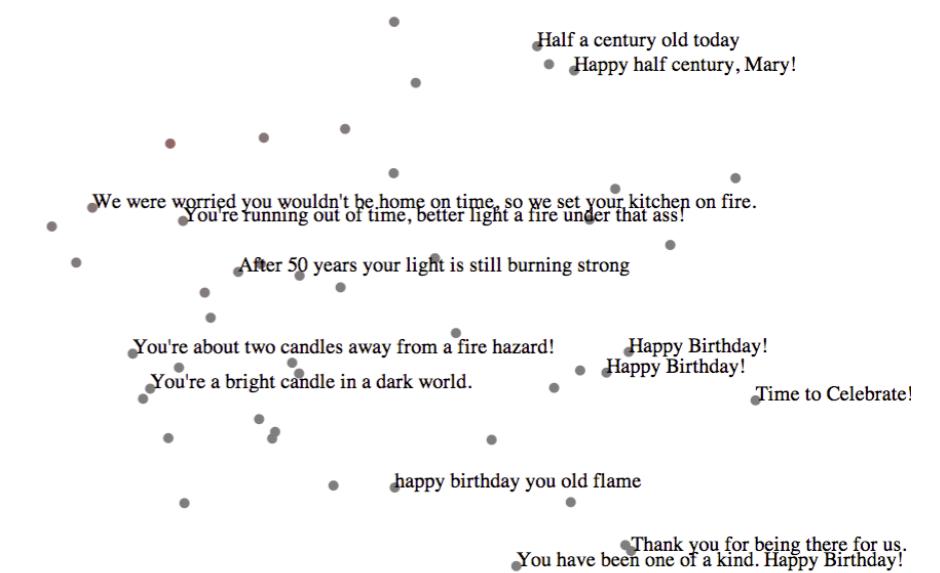
Evaluating all pairs requires $O(n^2)$ human judgements.

Approximate relationship between ideas

a is more similar to b than to c

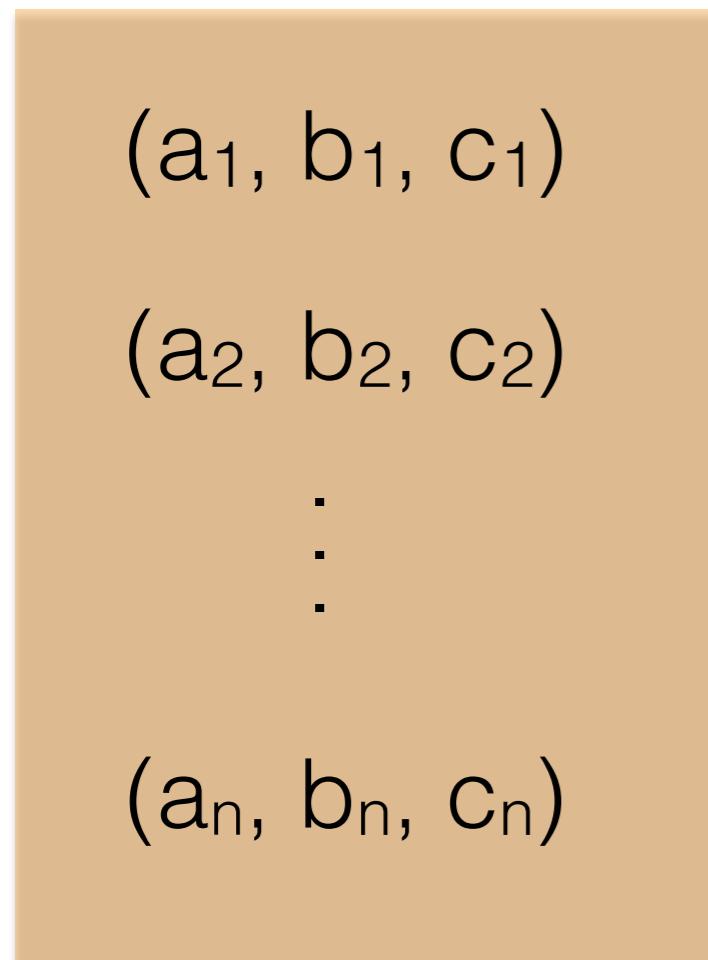


t-STE

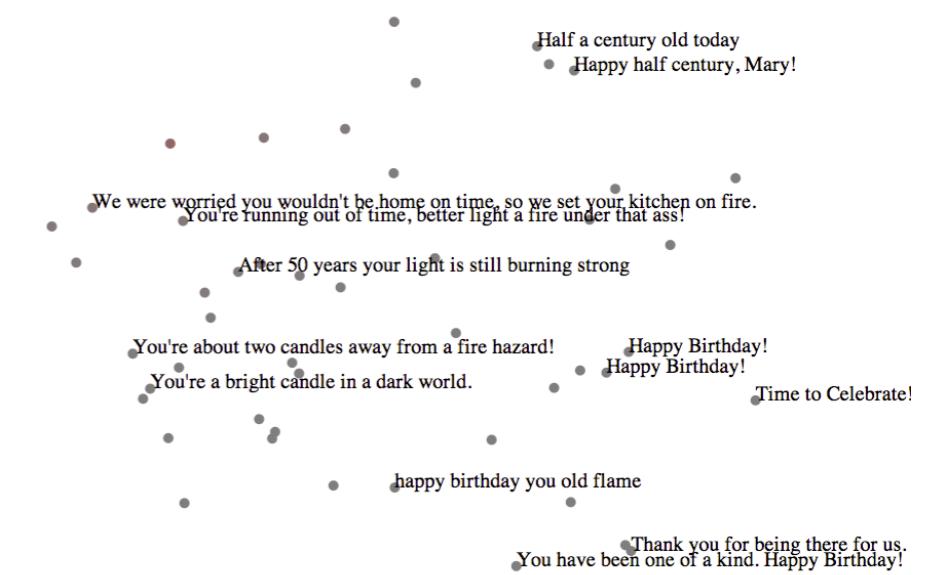


Adaptively selecting queries that give the most information

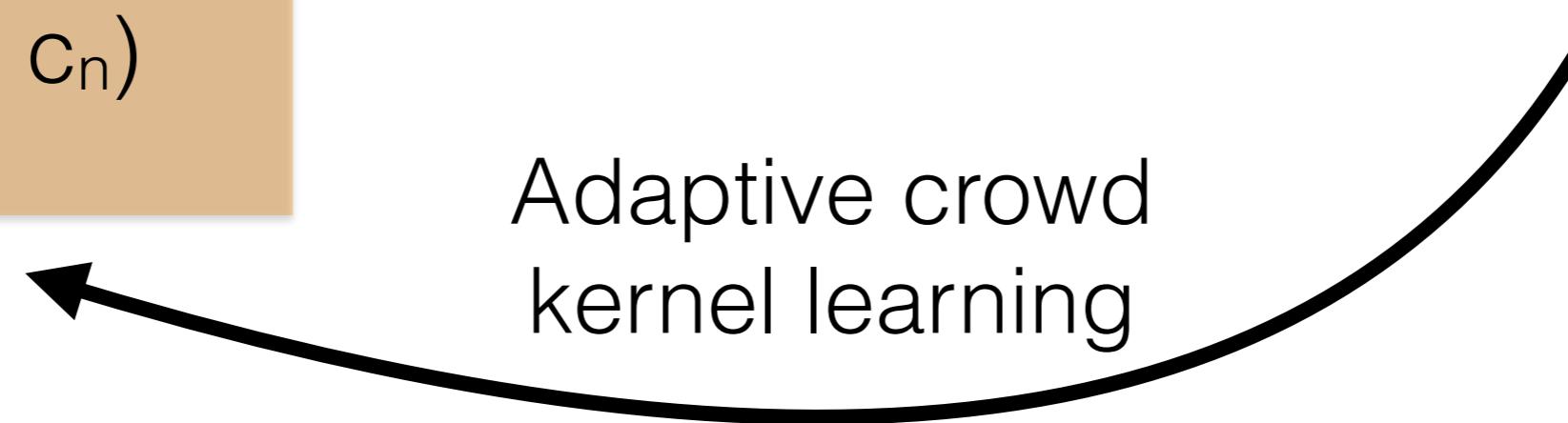
a is more similar to b than to c



t-STE



Adaptive crowd kernel learning



Half century

Half a century old today

Happy half century, Mary!

We were worried you wouldn't be home on time, so we set your kitchen on fire.
You're running out of time, better light a fire under that ass!

After 50 years your light is still burning strong

Candles

You're about two candles away from a fire hazard!

You're a bright candle in a dark world.

happy birthday you old flame

Generic

Happy Birthday!

Happy Birthday!

Time to Celebrate!

Thank you for being there for us.
You have been one of a kind. Happy Birthday!

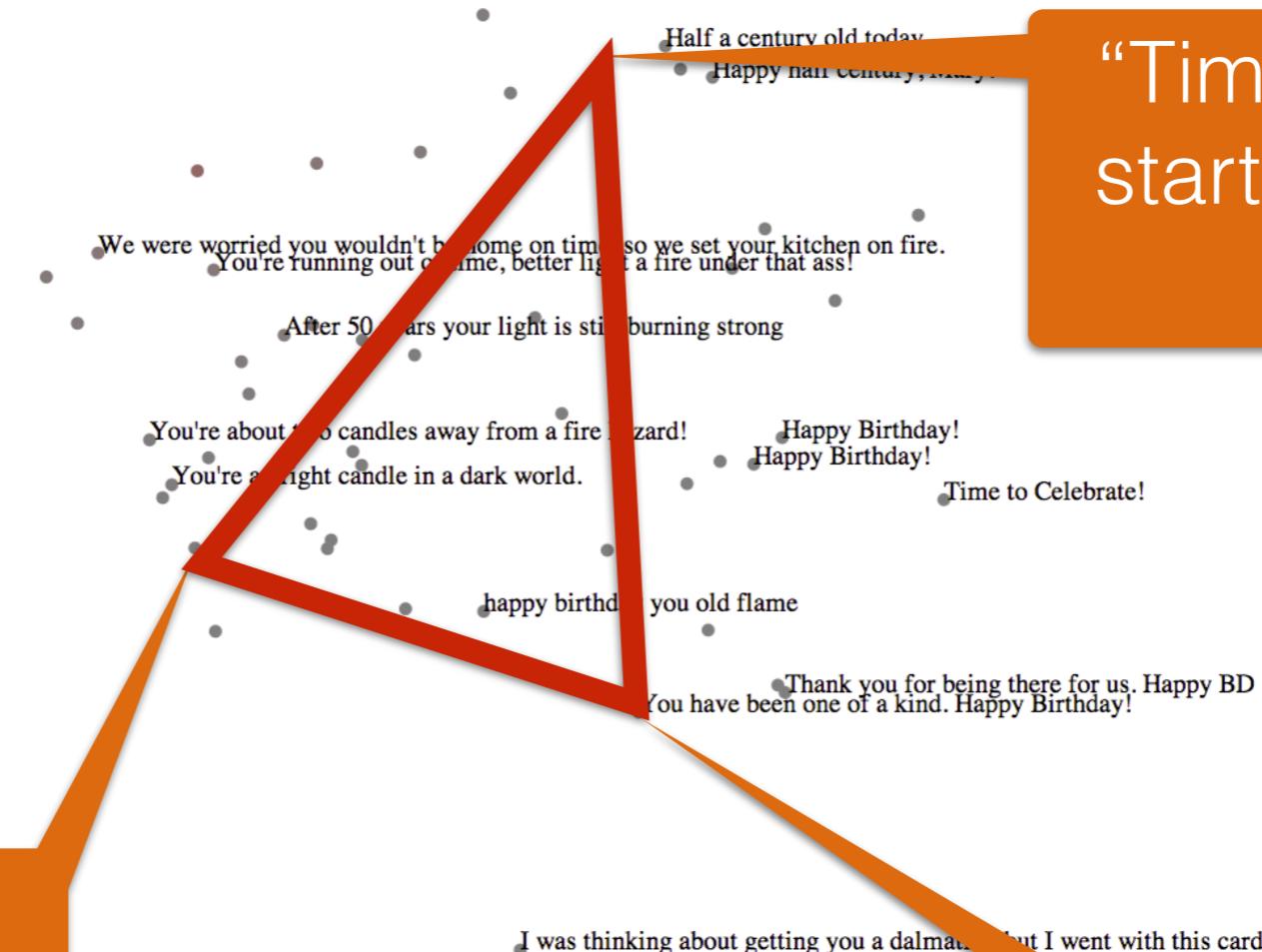
Example of a set with low diversity



“May the second 50 be
as good as the first one!”

“Wishing you a
happy birthday!”

Example of a set with high diversity



“Have a fiery birthday bash!”

“You have been one of a kind. Happy Birthday!”

2. Empirical evaluation:

**Do diverse set of examples
sampled by our method
actually inspire diverse ideas?**

Main hypothesis

Automatically selected
diverse examples



Diverse set of
ideas

Experiment: procedure

Challenge:

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An ideal birthday message conveys well wishes to the receiver. It can be funny or serious, specific or generic.

Task:

In 4 minutes, try to come up with **as many birthday wishes as you can**. We will provide you with a timer to tell you how much time you have left.

Once you click "Start writing messages", you can type your ideas in the text box that appears below. To submit a message, click "Add a new message".

Task prompt

Hints:

To help you start, here are some ideas generated by other participants.

- I was thinking about getting you a dalmation but I went with this card instead. Happy Birthday
- Mary you could rescue me any day!
- Fifty years later, There's (still) Something About Mary.

Don't worry about making your ideas perfect. You can always throw bad ideas away.

Examples

Workspace

Type a message here. Click "Add a new message" to add another.

Add a new message

Your messages:

1. HBD!

Participant's ideas

Experiment: procedure

Challenge:

Come up with birthday messages for Mary, a firefighter who is about to turn 50.



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Hints:

"The way to get good ideas is to get lots of ideas."

—Linus Pauling

Don't worry about making your ideas perfect. You can always throw bad ideas away.

03:45 min

Type a message here. Click "Add a new message" to add another.

Add a new message

Your messages:

1. HBD!

Experiment: design

2 X 2 between-subject design with a baseline

Diversity of examples (our method):

- Low diversity
- High diversity

Creativity of examples

Experiment: design

2 X 2 between-subject design with a baseline

Diversity of examples (our method):

- Low diversity
- High diversity

Creativity of examples

Baseline: No examples

Experiment: measure

Diversity of generated ideas:

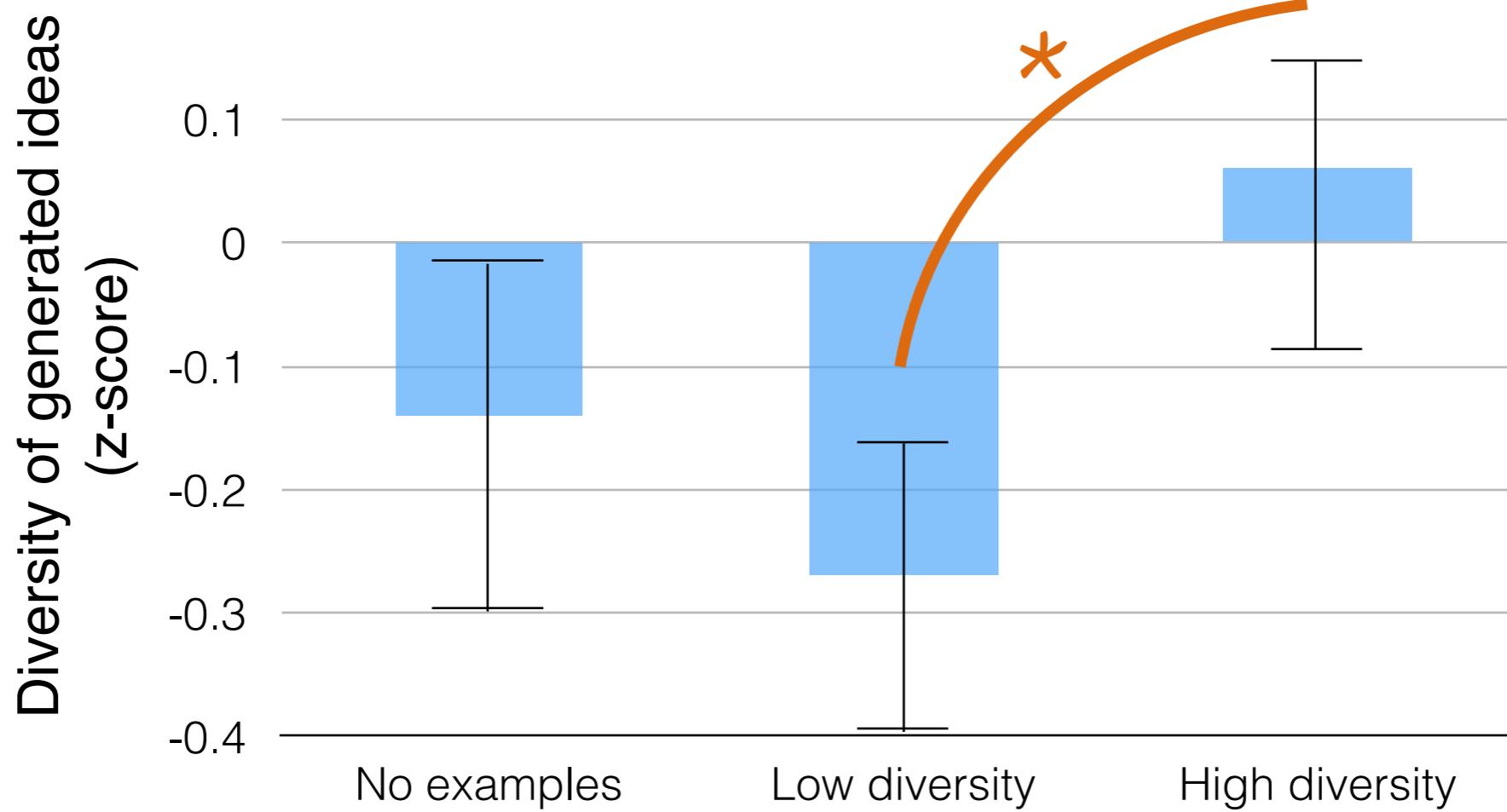
- Assessed by Amazon MTurk workers
- Rate similarity of pair of ideas on a scale of 1 (not at all similar) to 7 (very similar)

Experiment: Participants

127 participants recruited from Amazon MTurk generated 723 ideas.

Result

People generate more diverse ideas from a diverse set of examples.



$$F(1, 56) = 2.26, p = 0.028$$

Results



Automatically selected
diverse examples

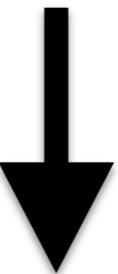


Diverse set of
ideas

**How did participants use
the given examples?**

Add a new spin on an example

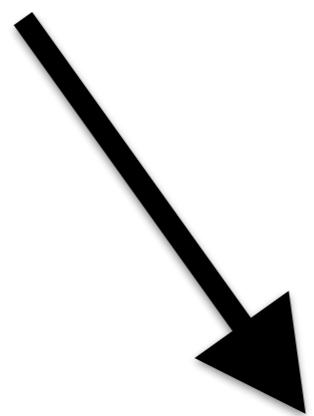
“How many firefighters does it take to put out fifty candles? ”



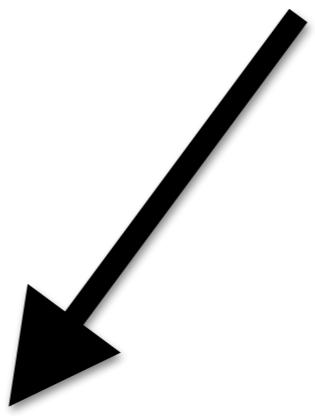
“Get ready to call the fire department, we are about to light the 50 candles!!”

Combine ideas from more than one examples

“We were worried you wouldn’t be home on time, so we set your kitchen on fire.”



“Remember, blow out the candles on your cake, don’t use the hydrant!”



“Mary! That’s a lot of candles! If the place catches on fire, at least we won’t have to call anyone!”

Surface borrowing

“Mary you could rescue me
any day!”



“mary you could put out
fires for me any day”

**Q: Did people just imitate
the examples given to
them?**

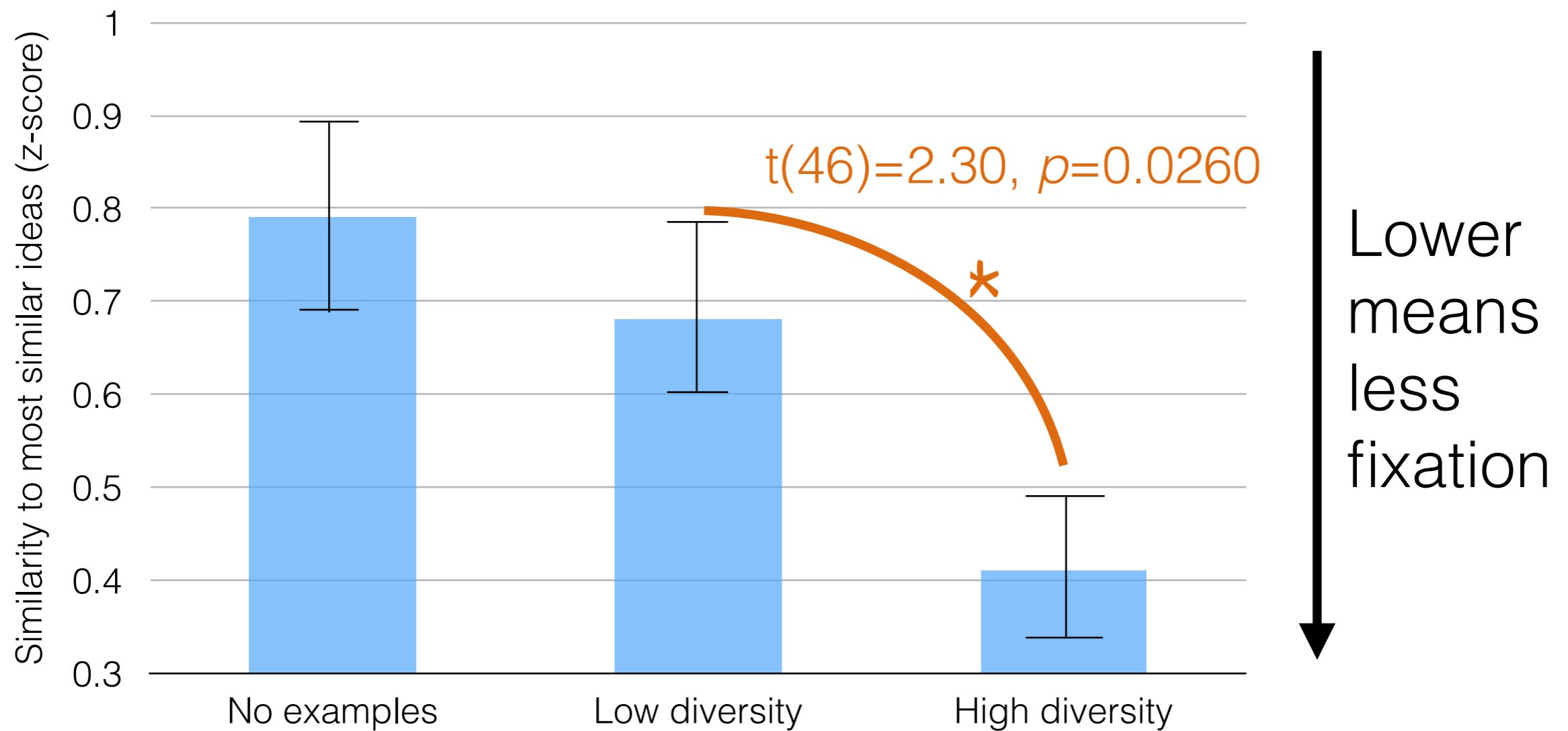
How fixated participants were to given examples?

For each generated idea, look at the example that is most similar.

In the baseline condition, measure self-fixation.

For each new ideas, look at the prior ideas that is most similar

Participants who saw examples with high diversity fixated less.



**Q: Did people just imitate
the examples given to
them?**

A: No

Toward future collective idea generation systems

The collage illustrates a variety of creative projects and inventions, likely generated by a collective idea generation system:

- Aerial view of Minneapolis with highlighted routes.
- Ventu** > Colander + serving bowl
- Pivot Power** > Flexible surge protector
- Nimbus** > Smart dashboard + clock
- EventRay** > EventRay UI Kit - Free Download
by Multiple Owners
Interaction Design...
1488 likes, 10974 views
- AI PSD SVG** > The Ultimate Mobile Devices Pack - Free
by Multiple Owners
Interaction Design...
1500 likes, 5821 views
- Miami. Free PSD** >
by HEZY TEAM
Interaction Design...
683 likes, 2751 views
- Item** > Citrus spritzer
verified by Jake Zien
\$29.99
- Space Bar** > Monitor stand + 6-port USB hub
Invented by Ryan Pendleton
\$99.99
- Delivery Template** >
by HEZY TEAM
Interaction Design...
271 likes, 17395 views
- Mobile Interaction Design** >
by Ramotion Inc.
Interaction Design...
237 likes, 3991 views
- MTS Bank Online** >
by Multiple Owners
Interaction Design...
232 likes, 4609 views

Contributions

We developed a scalable approach that identifies diverse sets of ideas from a large pool.

We showed that this scalable approach can be used to nudge people to generate more diverse ideas.

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