# Security in Computing & Information Technology

Lecture 2 Vulnerabilities, Threats, Attacks

# Lecture Schedule

#### Foundations

- 1. Introduction
- 2. Vulnerabilities, Threats, Attacks

#### Basic mechanisms

- 3. Security mechanisms, Elementary cryptography
- 4. Authentication
- Access control

#### Major computing security areas

- 6. Operating systems
- 7. Databases
- 8. Networks
- 9. Web
- 10. Mobile computing

#### Applications

- 11. Privacy
- SecComp Lecture 212. Internet banking

## Lecture Topics

- Vulnerabilities, threats
- Attack methods, exploits

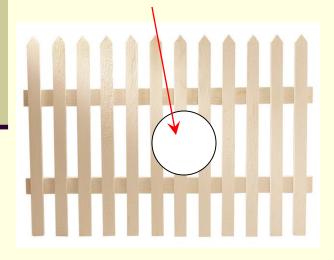
# Know the Enemy

- Terminology
- Attack motives
  - Who are attacking computer systems?
  - What do they want to achieve?
- Attack methods
  - Techniques to compromise computer systems
  - Consequences

# Vulnerabilities & Attacks (1)

#### Terminology

Vulnerability
Hole in the fence



Exploit Go through hole



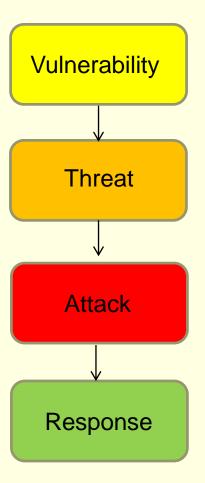
Threat agent
Thief

Threat Loss of stereo

# Vulnerabilities & Attacks (2)

- Vulnerability
  - A weakness in the application (design flaw, bug, misconfiguration ...)
  - Allows an attacker to cause harm
- Exploit
  - Technique that allows the attacker to take advantage of vulnerabilities
- Attack
  - Use of an exploit
- Threat
  - The potential of a harmful event
- Threat agent
  Threat Agent = Capabilities + Intentions + Past
  Activities

## Vulnerabilities & Attacks (3)



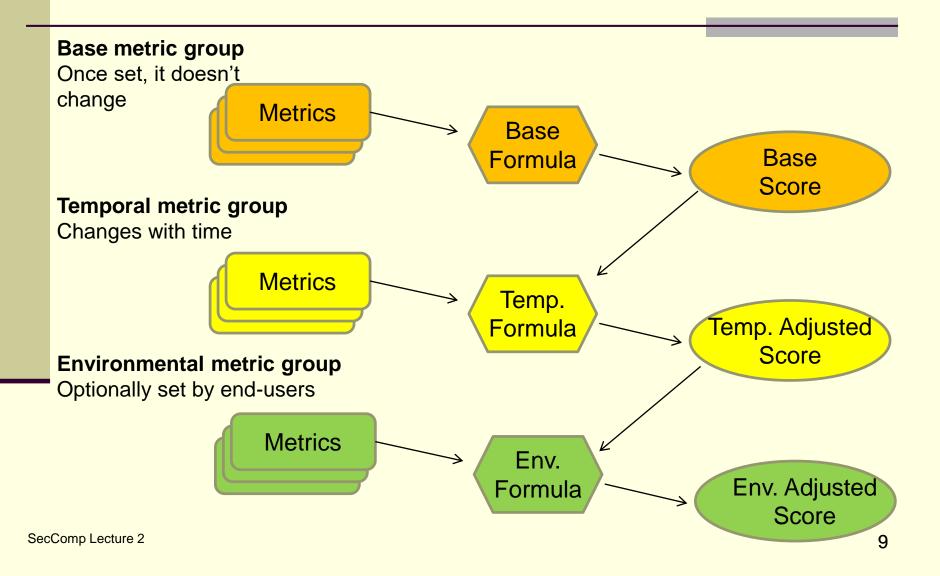
- Current software development methods cannot eliminate all vulnerabilities
- It is possible to exploit these weaknesses
- Someone then exploits a weakness
- After an attack, normal operation has to be restored (and vulnerability fixed)

# Common Vulnerability Scoring System

#### Commonly known as CVSS

- Standardized method to assess security vulnerabilities
- Scoring is based on a number metrics in three main categories
  - Base
    Immutable features of a core vulnerability
  - Temporal Evolve during the lifetime of the vulnerability
  - Environmental
     How the vulnerability affects a particular
     installation

## The CVSS Calculation Process



#### CVSS Base Score

- Indicates general severity
- Represents the innate characteristics of the vulnerability, and not expected to change
- Has the strongest influence on the final score
- Main metrics
  - Exploitability
    - Access vector (e.g. local or remote) and access complexity (high - low)
  - Impact
    - None, partial or complete loss of
      - confidentiality, integrity, availability

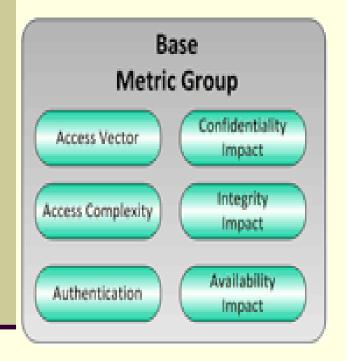
# CVSS Temporal Score

- Represents changes over time
- Introduces mitigating factors that usually decrease the final score
- Expected to be re-evaluated periodically
- Indicates urgency
- Main metrics
  - Exploitability
    - Theoretical, proof of concept exists, functional (works for most situations), high (always works)
  - Remediation
    - Official/temporary fix, workaround, not available

### CVSS Environmental Score

- Represents vulnerability in an installation
- Addresses deployment and configuration
- Defined by consumer / end-user
- Indicates overall priority
- Main metrics
  - Collateral damage potential
  - Target distribution
    - Number of systems vulnerable in a particular environment

# CVS Metrics Groups (Summary)







1

Set by bulletin analysts, product vendors

Set by end user

## Threat Assessment

- Aim: identify system vulnerabilities, assess the risk of threats, define an effective mitigation plan
- Complex task, requires expertise
- Tools can help a systematic approach
  - Tool examples
    - Microsoft Threat Analysis and Modeling (TAM)
    - ThreatModeler (http://myappsecurity.com/)
    - Practical Threat Analysis (PTA) Tool (http://www.ptatechnologies.com/)
    - Operationally Critical Threat, Asset, and Vulnerability Evaluation<sup>SM</sup> (OCTAVE) (http://www.cert.org/octave/)

## Attack Vectors & Attack Surface

- Attack vector: a way/route/method of triggering or reaching a vulnerability
  - E.g. malicious email, attachments, worms, web pages, downloads, deception (aka social engineering)
     Different from malicious payloads (e.g. viruses, trojans, malicious scripts)
  - Attack vector analysis is useful for
    - understanding the severity of a vulnerability
    - defence (e.g. allows the blocking of certain inputs)
- Attack surface: a sum of different attack vectors threatening a software environment
  - Reducing the attack surface improves security
- Zero-day attack
  - Attack (method) exploiting a vulnerability that has no defence/solution/fix yet

#### Attack Motives

- Criminal intentFinancial gain
- Espionage
  - Industrial
  - Military
- Prove a pointE.g. disclose a vulnerability
- Vendetta, revenge
- Terrorism
- Hate

## Common Attack Methods

- Passive attacksObtain information in an unauthorised manner
  - Privacy violation
    - Targeted attack
       E.g. gain information about a specific bank account
    - Data harvesting
       E.g. collect credit card numbers/email addresses
  - Publicity attacks
    Attack for the sake of publicity, e.g. press
- Active attacks Interfere with the operation (e.g. manipulate objects)

## Criminal Attacks

- FraudDeception for personal gain
- Scam
   Fraud committed after gaining the victim's confidence
- Destructive attacksE.g. erase a database or parts of it
- Theft
  - Intellectual property
     Intangible property, e.g. invention, trade mark, original design
  - IdentitySomeone masquerading as another person
  - Brand
    - Using the brand-name of someone else, e.g. in a forged web page
- The law changes much slower than life in the digital world

# Most Frequent Attacks

- Theft of information
  - Private data (bank account number, password, ...)
     Spyware: collects information without the user's knowledge (e.g. keyloggers)
- Theft of resources
  - Computer hijacking
    - Botnet: network of computers that can be remotely controlled without the lawful owner's knowledge; used e.g. for spamming, DoS attacks
- Interfering with the operation
  - Denial of service (DoS)
    - Overwhelming the target with bogus requests and making it inaccessible for legitimate users

# Common Attack Strategies

- Attacker's aim
  - To "own" the target machine
    - have privileged (root/administrator) access
    - execute programs in privileged (kernel) mode
- Infiltration method
  - Social engineering
  - Exploit root-level flaws
  - Exploit lower-level flaws and escalate privileges via other exploits
- Dissemination of malware
  - Virus (needs a host to spread, e.g. via infected emails, data, ...)
  - Worm (spreads on its own)

## Other Malware

- Trojan horse
   Code doing what it is supposed to do, plus something else
- Trapdoor
  Access to services by non-standard methods
- Logic bomb
   Dormant malicious code, waiting for a triggering event
- Easter egg "Cute" but harmless behaviour triggered by special input

### Authentication (Password) Attacks

- Dictionary attack
   Testing correct words (e.g. from a dictionary)
- Replay attack
   Using data from an earlier, recorded, valid session
- Password guessing Relies on intuition
- Password sniffing
   Having access to and monitoring a valid session

## Other Prevalent Attacks

- Spoofing
  - Masquerading as someone else by falsifying data
  - Spoofing Attacks
    - Phishing

Tricking the user into volunteering confidential information

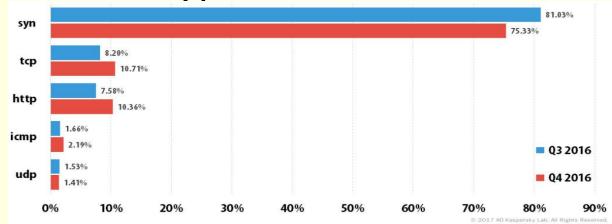
- Denial of service (DoS) attacks
  - Direct attacks: overwhelming traffic from attacker to victim
  - Reflected attack: sending a spoofed packet (the victim is shown as the source) to many hosts, the responses overwhelming the victim
  - Distributed DoS (DDoS) attacks
    - Using a network of machines (botnets) for a DoS attack

# DDoS Attack Types

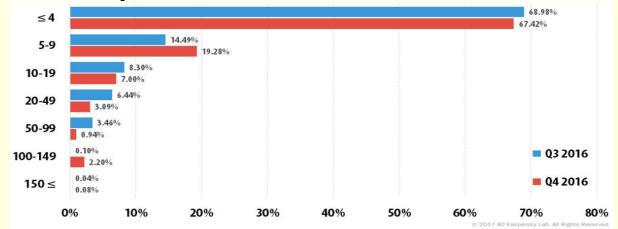
- Volume based attacks
  - Method: bandwidth saturation
  - E.g. UDP/ICMP floods (usually spoofed packets)
- Protocol attacks
  - Method: server resource attack
  - E.g. SYN floods, fragmented packets, smurf
- Application layer attacks
  - Method: crash the application
  - E.g. GET/POST floods

#### DDoS Statistics

#### Attack type



#### Attack length



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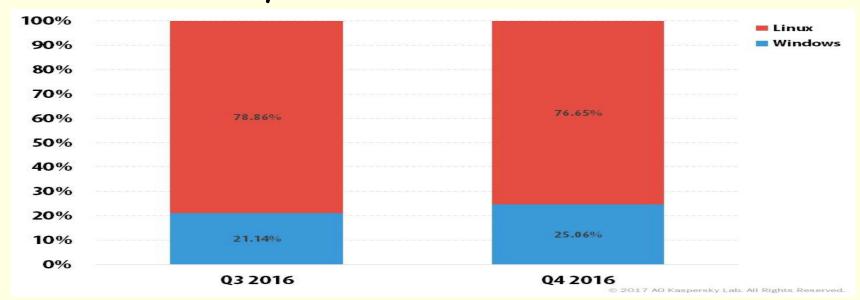
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#### Botnets

- Network of compromised computers
- Controlled from a single command point
- Features
  - Well organised hierarchy of computers
  - Workers at the bottom layer
  - Infected computers are zombies activated by a central command
  - Attack/malicious activity method by the same computer can vary
  - Workers back off randomly, to disguise themselves
- Use
  - Honest use rare
    - E.g. Distributed computing
  - Malicious use most often
    - Spam mailer
    - DDoS attack tool

# Botnet Platforms

- Internet of Things (IoT) used as bots/zombies
- Most IoT devices use embedded Linux with low security



# Attack Techniques

- Injection attacks
  - Exploiting the input vulnerability of data not being checked or sanitised properly
- Rootkits
  - Malware that hides its presence via modifying system data
- Social engineering
  - Exploiting human gullibility to extract confidential information

# Injection Attacks

Code injection

Inserting code that is interpreted by the application

Command

Execute system commands by the application and have the application's privileges

SQL injection

Inserting a database query via the input of the application

XML injection

Inserting XML content or structures into a message, e.g. to alter the intended logic of the application

Cross-site scripting

Malicious scripts inserted into benign and trusted web sites

#### Rootkits

#### Attempt to hide the presence of malware

- Windows
  - DLL injection (malware loaded into the victim's process), any reference to the malware can be removed before returning control to the real user code
  - Installed as device drivers
- Unix (linux)
  - Simple method: replaces system binaries with the rootkit's version of them
  - Others imitate Windows rootkits

# Social Engineering

- Manipulating others into revealing information that can be used to steal data, access to systems, money or even your identity
- Aims at extracting information without raising any suspicion
- Exploits human "vulnerabilities"
  - People are the weakest link in the security chain
- Social engineering is the most effective method for getting around security obstacles
- The hardest form of attack, it cannot be detected by hardware or software alone

# Social Engineering Methods

- Human based
  - Methods
    - Phone call
      - to helpdesk by impersonating a legitimate (important) user, or referring to tech support by using names
      - to a user by impersonating tech support
    - In person
      - Shoulder surfing: watching what others are typing
      - Dumpster diving: going through the trash
- Computer based

Phishing: asking the user to verify account details

- Methods
  - Popup windows: pretend to have an error
  - Spam, hoaxes
  - Websites offering something free or a chance to win something

# Psychology of Social Engineering

- Preys on human nature's qualities
  - desire to be helpful
  - tendency to trust people
  - fear of getting into trouble
- Uses different methods to facilitate conversation
  - Humour, compliments
- Relies on persuasion
  - Directly via systematic, logical arguments
    - To stimulate a favourable response
       E.g. "The head of department has asked me to collect ..."
  - Using peripheral cues, misrepresenting objectives
    - To trigger acceptance without thinking
       E.g. Person wearing a shirt with a logo of a relevant company

# Social Engineering Exploits

- Contrived situation
  - Inventing several factors to improve plausibility (forgot a password, looming deadlines, ...)
- Personal persuasion
  - Employed to overcome initial resistance
  - Seeks voluntary action instead of forcing compliance
  - Target believes they are making the decision
- Request methods
  - Direct request
    - Often challenged and refused, and hence
    - Rarely used
  - Context-aware request
    - The perpetrator sets up a scenario (e.g. cuts a cable) then offers help

# Responding to Incidents

#### Steps

1. Detection

Includes identification of the attack

2. Containment

Prevention from causing damage and from spreading (quaranteen)

3. Eradication

Remove the agent

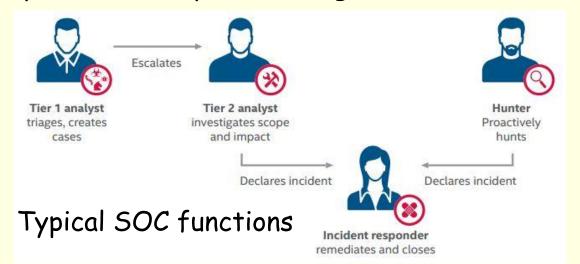
4. Recovery

Restore the normal operation

- Response tools
  - Assist or automate some of the steps
     E.g. antivirus programs automate steps 1-3

# Security Operation Centre (SOC)

- Facility where information systems are monitored, assessed and defended
- Passive defense
  - Monitoring to detect intrusions
- Active defense
  - Testing the system's vulnerability (aka penetration (pen) testing)



# Incident Response Organizations (1)

# Provide general support to local incident response teams

- Computer emergency response team (CERT)
  - Analyses and studies software vulnerabilities
  - Started at Carnegie Mellon University (CMU)
     Now a coordination centre is located at the Software Engineering Institute of CMU
  - Founded after the first Internet worm (1988)
  - Now a world-wide network of national organizations
    - AusCERT
      - Issues security bulletins and advisories
      - Located at The University of Queensland

# Incident Response Organizations (2)

- Forum of Incident Response and Security Teams (FIRST)
  - 289 teams across 64 countries (6 teams in AU)
- Founded in 1990
- Activities
  - Best practices contests
  - Creates ISO standards
  - Has created a common vulnerability scoring system (CVSS)

# Summary

- Computers have become part of everyday life, but security awareness is lagging behind
- Computer security is based on protection against specific threats
- Attacks can be based on specifically crafted programs as well as on old deception methods