

# DAPHINE NEKESA

60100, Embu, Kenya

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## PROFILE

I am a highly motivated IT professional with a rich background in web development, data, Database Management, and machine learning. My practical experience as an IT Attaché at Embu Level 5 Hospital-Embu has honed my skills in designing and maintaining websites, troubleshooting hardware and software issues, and actively contributing to IT departmental meetings. I have led impactful projects, including developing dynamic WordPress websites showcasing my proficiency in delivering user-centric and visually appealing solutions. My technical expertise spans Python, Php, MySQL, reflecting a versatile skill set. Beyond the technical realm, my active listening, leadership, and adaptability make me a valuable team player. With a passion for database management and machine learning, I am well-equipped to bring innovation and problem-solving to any IT environment.

## PROJECTS WORKED ON

### ❖ Web Developer

#### Dabestore Website (WordPress)

Designed and developed a dynamic website for a Dabestore online shop, showcasing their expertise and services to clients.

- Implemented user-friendly navigation and interactive features, optimizing the user experience.
- Collaborated closely with the law firm's team to ensure the website aligned with their branding and business objectives.

#### AI-enabled Online Case Filing System

Designed and developed a system efficient for individuals to initiate legal proceedings

- Implemented user-friendly navigation and interactive features, optimizing the user experience.

Embu

## EDUCATION

### ❖ University Of Embu .....Aug 2018— April 2024

*BSc of Science in Information Technology*

Embu

Attained Second Class Honor Upper Division

### ❖ Bishop Crowley Secondary School ..... Feb 2016-Nov 2019

*Attained a grade of B minus*

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## INTERNSHIPS

### ❖ ICT Attaché, Embu Level 5 Hospital - Embu

..... May2023 — Aug 2023

Embu

- Customer care contact for all IT & technical queries i.e. responding to inbound telephone queries from colleagues/clients regarding data.
- Data entry using an electric spreadsheet and physical verification of files in the registries to ensure consistency and completeness.
- Responsible for diagnosing & resolving hardware, software & end-user problems.
- Assisting in administrative tasks like photocopying, typing, and formatting official documents.
- Network configuration and setup: -clipping cables, adding computers to the network, installing VPNs, and configuring wireless access points.
- Involved in the rollout of software updates and patches.
- Managing databases

### ❖ DBI Intern, Batian Nuts Limited, Root Capital

..... Ongoing

## TECHNICAL SKILLS

### ❖ Developer Skills

- Acquainted with Python Language
- Acquainted with PhpMAAdmin database
- Acquainted with MySQL database
- Acquainted with WordPress Content Management System
- Acquainted with HTML & CSS
- Acquainted with Basic Video Editing Skills

## INTERPERSONAL SKILLS

Communication Skills .....	Fast Learner .....
Adaptability .....	Effective Time Management .....
Critical thinking and problem solving .....	Leadership Skills .....
Computer Skills .....	Active Listening .....
Ability to Work in a Team .....	Attention to Detail .....

## HOBBIES AND INTERESTS

*Playing Football.*  
*Traveling.*  
*Listening to Podcasts.*  
*Watching Documentaries.*

## REFERENCES

### ❖ Dr. Faith Mueni

Lecturer

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