PALLAVI L

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CARRIER OBJECTIVE

Experienced web developer with proficiency in frontend and backend technologies, coupled with a solid foundation in software development principles. Seeking a challenging role where I can leverage my expertise to create innovative digital solutions and contribute to the success of a dynamic organization. Committed to continuous learning and growth in both web and software development domains to drive technological advancements and deliver impactful results.

PROFESSIONAL EXPERIENCE

TRAINEE WEB DEVELOPER (THOMSON REUTERS)

April 2022 – December 2023

American Standard Website Accessibility Using WCAG 2.0
- Focused on ensuring website accessibility by utilizing HTML, CSS, WordPress, JavaScript and Divi Builder technologies. By employing these tools, I have strived to create websites that are inclusive and user-friendly for individuals with disabilities.
- Maintained websites to ensure accessibility, adhering to WCAG guidelines.
- Recognized for outstanding performance showcasing dedication and impactful contributions

CUSTOMER RELATIONSHIP EXECUTIVE (RADICAL MINDS TECHNOLOGIES PVT. LTD.) - April 2021 – March 2022
- Managed customer inquiries, issues, and complaints via Freshdesk ticketing system, ensuring timely and effective resolution.
- Provided frontline support, resolving technical queries and guiding customers through product/service Features

TRAINEE PROCESS ASSOCIATE (STELLAR INNOVATION PVT. LTD.)
July 2020 – March 2021
- Learn US mortgage processes and regulations through training.
- Assist with mortgage application documentation and data entry.
- Ensure compliance with industry standards and company policies.
- Collaborate with team to address customer inquiries and resolve issues.
- Maintain confidentiality and meet deadlines.

PROJECT

Apparel Management System
- Developed Apparel Management System with admin and user interfaces for efficient clothing shopping.
- Tech stack: HTML, CSS, MySQL, JavaScript, PHP.
- Integrated technologies for seamless user experience, including secure login and responsive design.

CONTACT

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EDUCATION

Bachelor of Engineering – Bangalore Institute of Technology (ISE), Bengaluru (2021)

CERTIFICATE

Java Full Stack Development (Pentagon Space)
Full Stack Web Development (Internship – RunShaw Technologies Pvt. Ltd.)

TECHNICAL SKILLS

JavaScript
CSS3/ HTML5
WordPress
SQL
Web API
MVC
Web services
Angular
MongoDB
Adobe Photoshop

STRENGTHS

Time Management
Team Work
Leadership
Decision Making
Critical Thinking
Communication Skills

FAMILIAR WITH

Divi Page Builder
Elementor