

Incendo Online How-to



V3.0

Services Business Unit December 9, 2009

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Document change history

Version	Date	Purpose of Modification	Author
1.0	09/12/2009	Initial release	P. Polechtchouk

1. Introduction

This document describes how to install and operate the Incendo Online V3.0 SDK. The SDK can be installed on Windows or Linux systems.

Incendo Online SDK consists of the following:

- Incendo Online SDK Gateway
- Incendo Online terminal simulator (Windows only)
- TML application examples
- Supporting documentation

2. Installing the Terminal Simulator

Incendo Terminal Simulator is a software application for Windows® that emulates an Ingenico terminal with Incendo Browser loaded and running. The Simulator is a handy tool for testing and debugging TML applications as well as for producing demos.

OpenEstate Terminal Simulator is supplied as an archive (.zip) file with a name oebr-win32-[version].zip

To install OpenEstate Terminal Simulator, extract the contents of the archive into one of the folders on your computer. This folder hereafter is referred to as the SIMULATOR_HOME directory.

Note: the terminal simulator work only under Windows, so if you have set up the Incendo Gateway under Linux environment, you will need to use another machine for the simulator.

3. Operating the Incendo Gateway

This chapter briefly describes basic Incendo Gateway operations.

3.1. Starting Incendo Gateway

To start Incendo Gateway:

- 1. Navigate to the [INCENDO_HOME]/bin directory
- 2. Run **oegw.cmd** script (Windows) or **oegw.sh** script (Linux)
- 3. The first time you run the Gateway, you will be prompted for a passphrase. This passphrase will be used to encrypt the passwords in the configuration file and in the database. The following times, you will need to enter this passphrase for the Gateway to start.

3.2. Stopping Incendo Gateway

To stop Incendo Gateway, select the window where it is running and press press the **Ctrl** and the **C** keys simultaneously and then confirm the termination.

Note: if you are running the gateway as a background process in Linux, you can terminate it with a **kill** command.

3.3. Accessing the Incendo Gateway GUI

Once Incendo Gateway is started, it is managed via a web-based interface. Use your web browser to access the https://localhost:8453/oegui/ URI.

Note: depending on your set up, you may need to substitute your Gateway IP instead of localhost.

Your browser may give you a certificate warning. Accept the certificate to see the login page.

Use the following credentials to access the GUI for the first time:

login: admin

password: Administ

You will be prompted to change your password on the first login.

4. Service Management

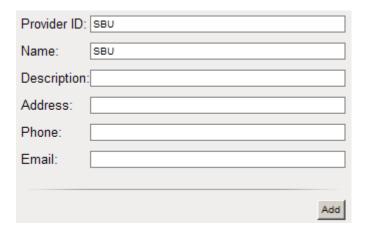
4.1. Adding a Service Provider

To add a Service Provider:

1. Access the Service Management tab



2. Use the Add Provider button



3. Enter the provider details into the pop-up window and click the **Add** button

The next step is to add a service.

4.2. Adding a Service

Once there is a least one Service Provider, you can add a service to a terminal. This consists of 4 steps:

- 1. Add a service to a Service Provider
- 2. Enable a service
- 3. Subscribe a terminal to a service
- 4. Activate a service on the terminal

We will use SBU installation validation as a sample service.

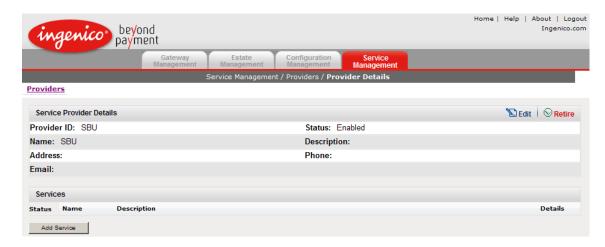
4.2.1. Adding a service to a Service Provider

To add a new service to a Service Provider:

1. In the **Service Management** tab click on the **Details** icon (b) of the provider.



You will see **Provider Details** area for this provider.



2. Click **Add Service** button and enter the service details in the pop-up window.

Note: you can use the details below to set up the S&D validation service

Service ID:	validation
Name:	validation
Base URI:	https://217.109.89.152:8443/validate
Start Page:	/index.tml
Description:	Incendo installation validation
	Add

Note: the Start Page entry must begin with a forward slash (/).

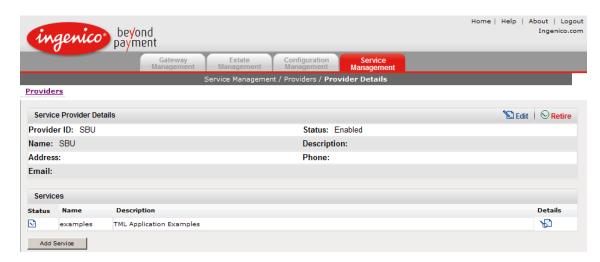
3. Click the **Add** button and the service will be added to the provider.

The next step is to enable this service.

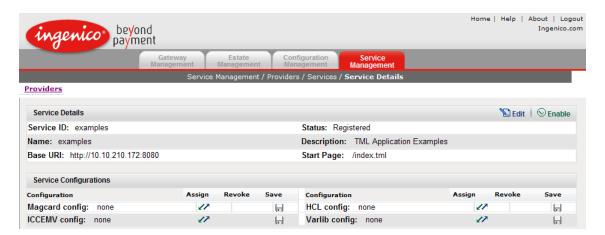
4.2.2. Enabling a service

Before a service can be used, it must be enabled by the Service Provider:

1. In the Provider Details window, click on the Details icon (b) of the service.



You will see a Service Details area for this service.



2. Click the Enable link.

You will be informed that the service status has been changed and it is now Enabled.

The next step is to subscribe to a terminal this service.

5. Terminal Management

5.1. Adding a new terminal to the Gateway

Before a terminal can connect to the Incendo Gateway it must be added to the gateway database.

To do that:

 Once you have logged in to the Incendo Gateway GUI, access the Estate Management tab.



2. Click the Add Terminal button at the bottom of the screen.



3. Enter the details of the terminal you wish to add into the pop-up window and click the **Add** button

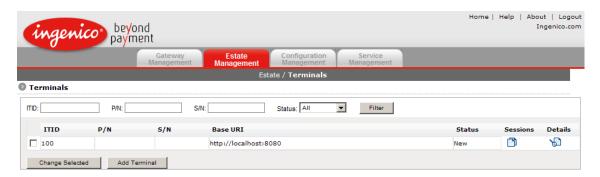
Note: use ITID **100** and the security key **100** for your first terminal. These are the defaults for the Terminal Simulator, so this makes it easy to verify your installation.

The status of the newly added terminal will be **New** - it still needs to be initialized.

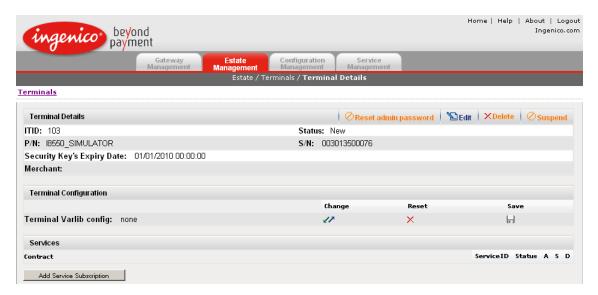
5.2. Subscribe a terminal to a service

A terminal must be linked to service before it can access it.

1. Access the **Estate Management** tab and click on the **Details** icon (b) of the terminal.



The **Terminal Details** page will be displayed.



2. Click the **Add Service Subscription** button. You will see a list of available services.



3. Tick the services you wish to add, enter the contract id and click the **Subscribe** button.

Note: for SDK, the contact id can be any string.

The service will be added to the terminal. It will have a Subscribed status, and still needs to be activated.

5.3. Activating a service on the terminal

A subscribed service must be activated before it can be used.



To do that, access the **Terminal Details** area and click the **A**ctivate icon $(^{\bigcirc})$ for the service you wish to turn on.

The service should now be accessible to this terminal.

Note: other service actions you can perform here are Suspend and Delete.

6. Operating the Terminal Simulator

6.1. Starting the Simulator

To start Incendo Online Terminal Simulator:

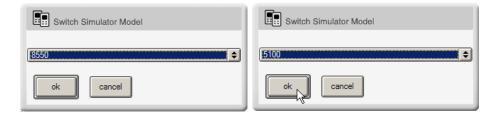
- 1. Navigate to [SIMULATOR_HOME] folder.
- 2. Run the **oebr.exe** file by double-clicking its icon A set of windows belonging to the Simulator's user interface is displayed on the screen



6.2. Switching between the terminal models

Incendo Online Terminal Simulator can emulate different terminal models, namely, Ingenico 8550 and Ingenico 5100. By default, the Simulator works as an Ingenico 8550 terminal. To switch the Simulator into a different terminal model emulation mode, for example, to make it work as Ingenico 5100 (when it is working as an Ingenico 8550 terminal):

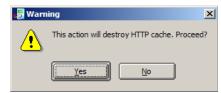
1. Click the round **M** button in the upper part of the **Terminal** window. The **Switch Simulator Model** window is displayed.



2. In the Switch Simulator Model window, select 5100 from the list, and then click ok

The **Warning** window is displayed. You are asked to confirm your intention to switch the terminal model.

3. Click Yes in the Warning window. The Terminal window is updated. OpenEstate Terminal Simulator has switched into *Ingenico* 5100 emulation mode.



Note: every time you switch the terminal model you will have to re-initialize your terminal. If you wish to use the Simulator in different modes, it is best to install the Terminal Simulator package into several directories. The Simulator in each directory can then be set to a particular terminal model, and then activated with the Gateway.

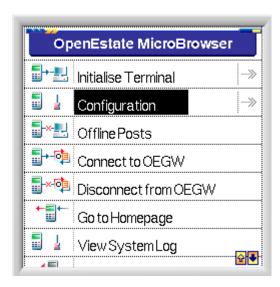
6.3. Configuring the terminal

To access the Gateway you may need to modify the terminal configuration.

Note: this process is the same for Terminal Simulator or for an Incendo Browser-enabled terminal.

6.3.1. Accessing the Configuration menu

1. Select **Configuration** from the Incendo Browser menu



You will see a login screen



2. Using the keys or the virtual keyboard enter the default credentials:

username: admin password: Adg5678
3. Click OK button.

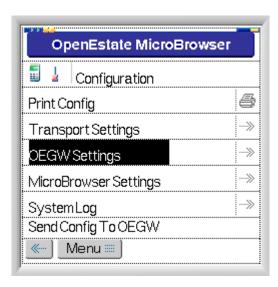
Configuration menu.

You will be asked to pick a new password. Once you enter a new password, you will see the

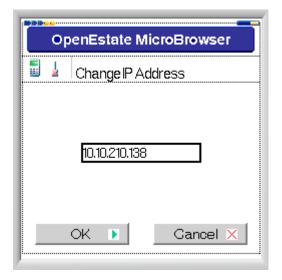
6.3.2. Modifying the Gateway IP

The default IP for accessing Incendo Online Gateway is 127.0.0.1 To modify the Gateway settings:

1. In the Configuration menu, access **OEGW Settings** link



- 2. Then, select **Change IP Address**
- 3. Use the input field to enter the new IP



4. Click **OK** to save changes

Click Menu button to go back to the Incendo Browser menu

6.4. Initializing a terminal

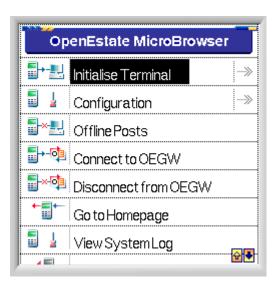
Before you can access the Incendo Gateway, the terminal needs to be initialized.

You can only initialize the terminals with the ITIDs that have already been added to the Gateway database via its GUI.

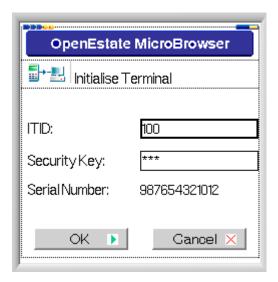
Note: if you have been following this document in a sequence, you have already added a terminal with ITID **100** to the database.

To initialize a terminal:

1. Use the **Initialise Terminal** link in the Browser menu



You will be asked to enter the ITID and the security key.



- 2. We will use the defaults ITID 100 and the security key 100
- 3. Click OK.

The terminal will connect to the Gateway using the initialization port (61001) and the terminal will be activated.

You will see an **Operation Successful** screen once the initialization is finished.



6.5. Using the services list

The services list is the main entry point for operation of the Incendo Online Browserenabled terminal. The Browser receives a list of services that have been activated for this terminal from the Incendo Gateway.

Note: the services are added to the terminals via the Incendo Gateway GUI.

6.5.1. Accessing the active services list

Once the terminal has been initialized, to access the active services list use the **Go to Homepage** link of the Browser menu.

6.5.2. Accessing a service

To access a service, simply use its link in the services list.

Note: the **Embedded Menu** link will take you to the Incendo Browser menu.

The terminal will connect to the Gateway and load the TML application.

If you have set up the Support and Deployment installation validation service, you can access it to verify that the Gateway is working correctly. The service should display a message similar to the image below.



7. Configuration Management

7.1. Types of configuration files

Incendo has 5 types of the configuration files. Terminal variables library is associated with a terminal, the rest of the configuration files are linked to a particular service.

Initially, the files are in XML format. However, in order to assign the configuration to a terminal or a service, the file must be loaded into the Gateway via WebGUI.

The configuration file types are briefly described below.

7.1.1. Terminal variables library

Terminal variables library is associated with a terminal. This library can be used to declare and set global variables that will affect all services on this terminal.

It is most commonly used to set terminal-specific properties, such as terminal time zone etc.

See section 7.4 on page 22 for information on how to assign a loaded configuration file to a terminal.

7.1.2. Service variables library

Service variables library is associated with a service. This library can be used to declare and set service-specific variables.

It is most commonly used to declare and set variables that will be shared between various components of the service.

See section 7.5 on page 23 for information on how to assign a loaded configuration file to a terminal.

7.1.3. Magcard configuration

Magcard configuration is associated with a service. It sets the parameters related to the processing of the magnetic cards.

Using this configuration file you can set which magnetic cards should be accepted, how the cards should be read, and risk management parameters for magnetic payment cards.

See section 7.5 on page 23 for information on how to assign a loaded configuration file to a terminal.

7.1.4. ICCEMV configuration

ICCEMV configuration is associated with a service. It sets the parameters related to the processing of the ICC cards.

Using this configuration file you can set which ICC applications should be accepted, and define their EMV and risk management parameters.

See section 7.5 on page 23 for information on how to assign a loaded configuration file to a terminal.

7.1.5. Hot card List (HCL) configuration

HCL configuration is associated with a service.

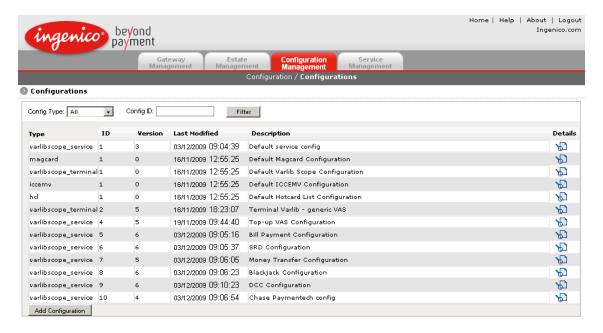
This configuration file defines the PANs of the magnetic cards that should be rejected by the magcard parser

See section 7.5 on page 23 for information on how to assign a loaded configuration file to a terminal.

7.2. Loading a configuration file

Before you can assign a configuration file to either terminal or a service, you need to load it into the Gateway.

1. Access the **Configuration Management** tab of the WebGUI.



- 2. Click the **Add Configuration** button.
- 3. In the dialog box that appears, use the Browse button to select the location of the configuration file.
- 4. Click the Upload button, and the file will be loaded and added to the Configurations list.

7.3. Exporting a configuration as an XML file

To export a configuration file:

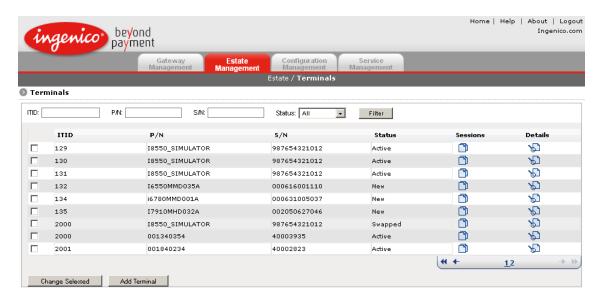
- 1. Access the Configuration Management tab of the WebGUI.
- 2. Click the Details icon () of the configuration you want to export.

- 3. Click the Export button at the bottom of the page.
- 4. In the browser dialog box, choose the Save File option and click the OK button.
- 5. Choose the location and the file name and click the Save button.

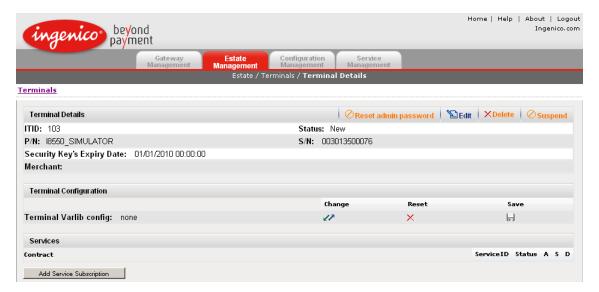
7.4. Assigning a variables library to a terminal

Terminal configuration is done from the **Estate Management** tab of the WebGUI. The only terminal configuration you can assign is the terminal variables library (see section **7.1.1** on page 20).

Note: the configuration files must be loaded into the Gateway first (see section **7.2** on page 21).



Access the Estate Management tab and click the Details icon () of the terminal you wish to configure. You will see the Terminal Details screen.



2. Use the Change icon () in the **Terminal Configuration** section



Select the radio button of the variables library you wish to assign to this terminal and click the **Assign** button. You will be returned back to the Terminal Details screen.



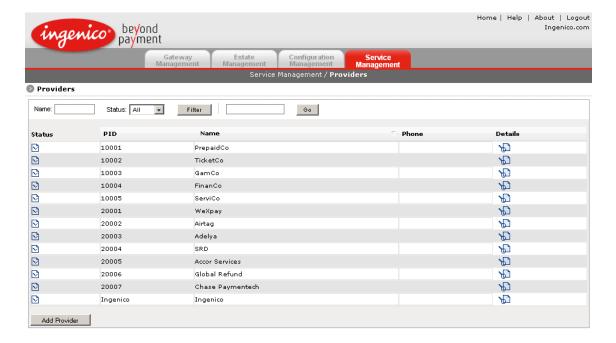
4. Use the Save icon (lacksquare) to confirm the changes.

7.5. Assigning configurations to a service

A service can have four configuration files associated with it: service variables library, Magcard configuration, ICCEMV configuration and Hot Card List configuration (see section 7.1 on page 20).

Note: the configuration files must be loaded into the Gateway first (see section **7.2** on page 21).

Services are configured from the **Service Management** tab.



1. Access the **Service Management** tab and click the **Details** icon (of a service provider. You will see a list of services that are associated with this provider.



2. Click the **Details** icon (of the service you wish to configure. this will bring up the Service Details page



3. In the Service Configuration section, click on the Change icon () of the configuration you wish to assign to the service. This will show a page containing all loaded configuration files of this type (i.e. either Magcard, ICCEMV, HCL or Varlib).



4. Select the radio box that corresponds to the configuration you wish to allocate and click the **Assign** button.

The assigned configuration will be shown in the Service Details page.



5. Click the **Save** icon (\Box) to confirm the configuration choice.