

Larry LaMar



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Saint Louis, MO

SUMMARY

Motivated professional with skills in programming, technical troubleshooting, professional communication, and research. Recent graduate of LaunchCode's LC101 course for Javascript and Java web development. Seeking to use proven technology skills to obtain work as a Developer.

TECHNICAL KNOWLEDGE

- Practical experience with email & web standards, including HTML, CSS, and JavaScript
- Competent with using modern front-end frameworks such as Bootstrap, Angular, and React JS
- Experience using Node.js, NPM, Typescript, JSON, API, Java, Spring Boot, SQL
- Ability to design dynamic and mobile responsive web applications
- Experience using version control / Git
- Knowledge of Agile software testing methodology

KEY QUALITIES

- Ability to work independently or as part of a team
 - Excellent written and verbal communication, ability to communicate technical and non-technical concepts to peers
 - Good at organizing and planning to complete assigned tasks in time
 - Ability to use analytical and creative thinking when problem solving
 - Capable of understanding and applying new knowledge quickly
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PROFESSIONAL EXPERIENCE

Claims Specialist / UnitedHealth Group

Jun 2017–Present

- Process and analyze health insurance claims based on research, policies, and complex data.
- Assisted with deployment testing for new system features including: software, automation, and new work procedures.
- Received high level recognition from senior leaders for providing an idea that enhanced a macro to improve claims processing.
- Authorized to approve or deny large claims, as well as recover funds from overpaid claims.
- Consistently met and exceeded company quality goals, resulting in increased claim accuracy and cost savings.

Senior Advisor / Apple Inc

Sept 2015–Oct 2016

- Collaborated with engineering in order to identify technical support trends and emerging issues.
- Mentored cross functional Apple staff, and provided advanced technical troubleshooting for multiple departments.
- Highest level of technical support for iTunes/App Store issues for Mac and iOS.
- Handled escalated support cases and followed up with end user to resolve complex issues.

Technical Support Advisor/ Apple Inc

Mar 2014–Sept 2015

- Solved practical and abstract problems while communicating with external and internal customers.
 - Provided level 1 support and troubleshooting for iTunes/App Store issues for Apple Products.
 - Led team meetings and presented policy, training, and emerging issues.
 - Distributed meeting minutes, and technical tips & tricks to the team and area management.
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EDUCATION

JavaScript & Java Web Development Course

Launch Code - St Louis 05/20 - 11/20

A comprehensive course on foundational computer science concepts, and building full-stack web applications. Utilized programming languages, frameworks, and web technologies to build and design projects as group and individually.

Audio Production

Illinois Institute of Art Chicago 2011 - 2013