

LORIVIE ABAPO

FULL-STACK SOFTWARE DEVELOPER

Denver, CO | (407) 301-2524 | Email: labapo@gmail.com | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

PROFESSIONAL SUMMARY

Software Engineering boot camp graduate with training in the MERN Stack. Skilled in technical troubleshooting, cross-team collaboration, and technical writing/documentation. Previous experience includes enterprise customer support, managing projects related to the development of new ed-tech integrations, and data visualization. Strengths include working in fast-paced environments, easily adaptable, high attention-to-detail, and critical thinking. Seeking entry-level software development opening with a customer-centric company.

TECHNICAL SKILLS

Javascript/ HTML/ CSS	SQL	Zendesk/ Help Scout	Database Management
React JS/ Node JS	Tableau/ Qlik Sense	Figma/ Lightroom	Account Provisioning
MongoDB	APIs/ Postman	Jira/ Confluence	QA Testing

EDUCATION & CERTIFICATIONS

PerScholas MERN Stack Certification Denver, CO	Feb. 2023
Touro College M.A General and Special Education New York, NY	2015
University of North Florida M.A. Applied Ethics and Philosophy Jacksonville, FL	2012
University of Central Florida Philosophy Orlando, FL	2010

WORK EXPERIENCE

EDUCATION TECHNOLOGY INTEGRATIONS SPECIALIST March 2021 – June 2022
American Reading Company

- Managed projects related to the development of new ed-tech integrations, maintenance, and product upgrades
- Resolved issues with integrations between digital products and their ed-tech platforms such as Clever and ClassLink
- Hosted onboarding webinars to assist customers in rostering and new product features
- Created interactive dashboards to identify the needs of customers and created training articles to address knowledge gaps
- Managed data transfers, account provisioning, and data mapping of digital products

WORK EXPERIENCE CONTINUED

EDUCATION TECHNOLOGY COORDINATOR
Denver School of Science and Technology

Oct. 2018 – Feb. 2021

- Partnered with schools to ensure that student data—including schedules, grades, and transcripts—meets a high bar of excellence for data integrity and efficient systematization
- Managed tier 1 and 2 Zendesk ticket queue to provide technical guidance to clients and resolved issues by identifying problems, researching solutions, and guiding them through corrective steps with empathy
- Onboarded new employees by provisioning user accounts and providing professional development for tools supported by the central office

MARKETING ASSISTANT
Macmillan Audio

June 2017 – Oct. 2018

- Created and edited content for Macmillan Audio blog using Wordpress, increasing web traffic by 22%
- Designed and executed highly successful marketing campaigns that significantly increased sales, with a proven track record of creating and implementing effective marketing strategies.
- Created landing pages, scripts for podcasts, and copy for email marketing campaigns

SCIENCE LEAD TEACHER
Success Academy Charter School

Apr. 2014 – Dec. 2016

- Analyzed and tracked data to push 100% of 4th-grade students to pass the NYS Science Exam with the highest possible score of a 4
- Collaborated across grade teams about interventions and strategies to support learning by analyzing data to inform goals and objectives
- Planned, organized, and altered lesson plans for multiple grades, learning objectives, and differentiated instruction

VOLUNTEER

District Accountability Committee | Denver Public Schools | Denver, CO
Coding Club Facilitator | Girls Who Code | Denver, CO

2022
2019 - 2020
