



**CHASE 2025**

18th International Conference on  
Cooperative and Human Aspects of  
Software Engineering

OTTAWA, CANADA | APRIL 27-28, 2025

# Blockchain Developer Experience: A Multivocal Literature Review



UNIVERSIDADE  
ESTADUAL DO CEARÁ



UNIVERSIDADE  
FEDERAL DO CARIRI



**Brunel**  
University  
London

# Authors



*Pamela Soares*  
**UECE**



*Allysson Alex de Araújo*  
**UFCA**



*Giuseppe Destefanis*  
**Brunel University**



*Romyana Neykova*  
**Brunel University**



*Raphael Saraiva*  
**UECE**



*Jerffeson Souza*  
**UECE**

# A G E N D A

1. Introduction
2. Methodology
3. Results
4. Discussion

# Blockchain and Smart Contracts

**Blockchain technology** emerged in 2008 with Bitcoin as a pioneer in electronic peer-to-peer currency transactions.

Adopting **smart contracts** by Ethereum enabled programmable business logic executed as transactions on the blockchain.

This component has enabled the diffusion of **Decentralized Applications (dApps)**.



# Blockchain-Oriented Software Engineering

**DApp engineering** requires practices tailored to:

- immutable databases,
- peer-to-peer networks,
- novel security mechanisms.

**Blockchain-Oriented Software Engineering seeks to shape directions for effective software development for blockchain, serving as a bridge between conventional software engineering and these particular technical constraints [1], [2].**

[1] S. Porru, A. Pinna, M. Marchesi, and R. Tonelli, "Blockchain oriented software engineering: challenges and new directions," in 2017 IEEE/ACM 39th International Conference on Software Engineering Companion (ICSE-C). IEEE, 2017, pp. 169–171.

[2] G. Destefanis, M. Marchesi, M. Ortu, R. Tonelli, A. Bracciali, and R. Hierons, "Smart contracts vulnerabilities: a call for blockchain software engineering?" in 2018 International Workshop on Blockchain Oriented Software Engineering (IWBOSE). IEEE, 2018, pp. 19–25.

# Developer Experience (DEX)

**Multiple development environments** and a **steep learning curve** characterize the blockchain development ecosystem.

New approaches to enhance **Developer Experience (DEX)** as improvements in developer efficiency, security, and productivity can directly influence the success of system implementations.

***“Developer Experience encompasses the experiences related to all types of artifacts and activities that a developer encounters in software development” [3].***

# Literature Gap

Research specifically addressing Blockchain Developer Experience (BcDEx) remains considerably limited.

No systematic mappings that capture how academic and professional communities approach aspects of BcDEx.

Conducts a **Multivocal Literature Review (MLR)** to analyze the distribution of BcDEx literature sources.

Combines insights from both academic and gray literature [...] providing a broader and up-to-date perspective.

# Research Questions (RQs)

**RQ1**

What is the **distribution** and **nature** of academic and industry sources related to BcDEx?

**RQ2**

What **categories** of **practical sources** related to BcDEx have been discussed in the literature?

**RQ3**

In what **ways** have the sources discussed in the literature been **shaping** the BcDEx in **practice**?



# Contributions

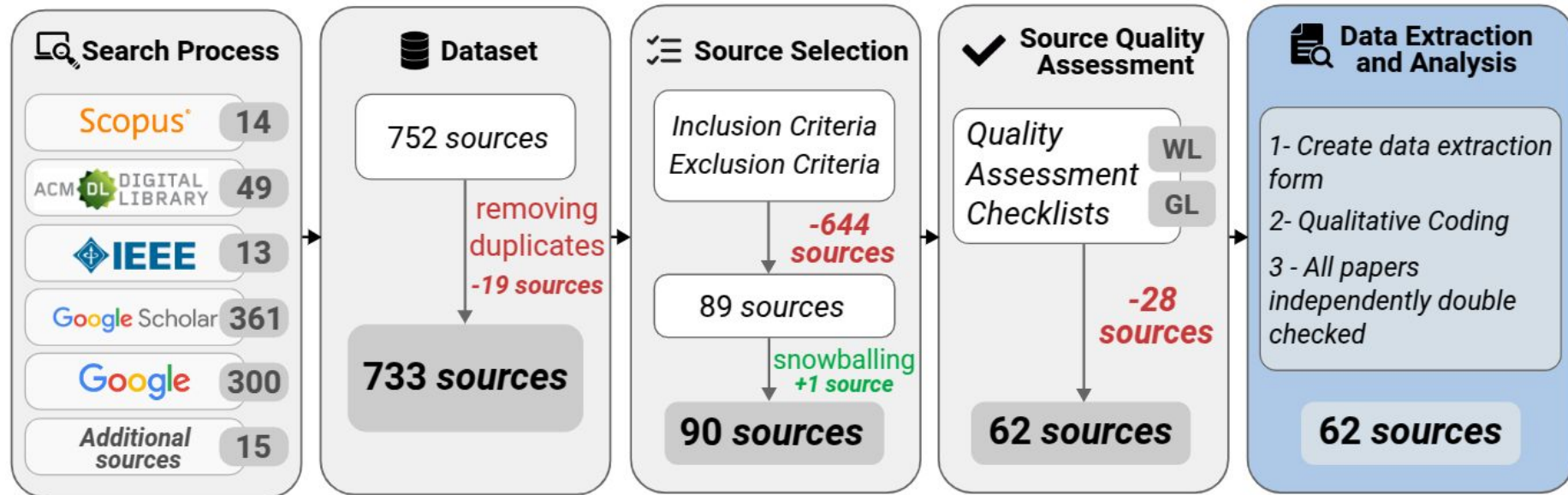
## Academia

- **Bridges** the gap between **industry practices** and **academic research**.
- **Systematizing BcDEx** insights from industry sources.
- Highlight research **opportunities** in **empirical validation studies** and BcDEx assessment.

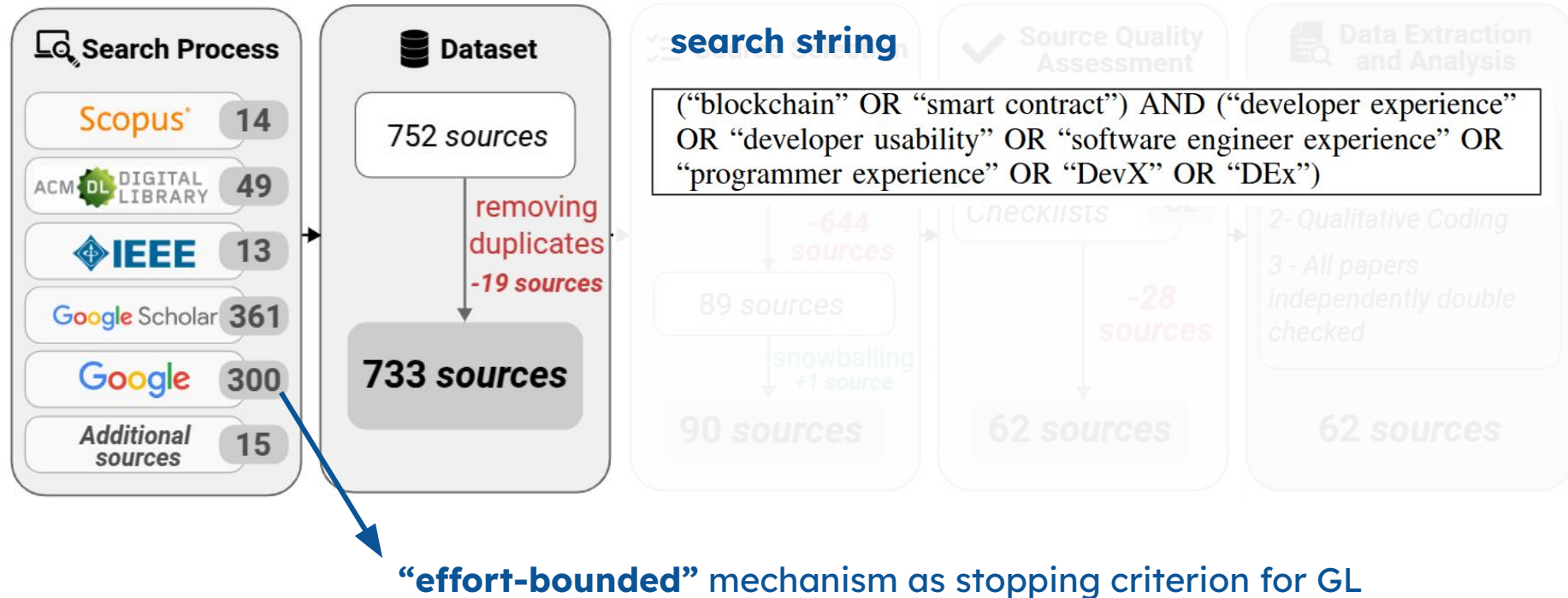
## Industry

- Provide a **structured categorization** of the current context of BcDEx.
- Guide blockchain development teams in **making informed decisions**.

# Multivocal Literature Review



# Multivocal Literature Review



# Multivocal Literature Review

## Inclusion Criteria

**IC1:** sources must be written in English

**IC2:** sources must focus on blockchain and mention or discuss DEX

**IC3:** sources must evaluate DEX factors in blockchain solutions

**IC4:** sources must present solutions that may impact DEX factors

### Source Selection

Inclusion Criteria  
Exclusion Criteria

-644  
sources

89 sources

snowballing  
+1 source

**90 sources**

## Exclusion Criteria

**EC1:** sources without full-text availability

**EC2:** secondary or tertiary papers

**EC3:** papers in the form of editorials, proceedings, etc.

**EC4:** sources where DEX is only mentioned without relation to BcDEX

# Multivocal Literature Review

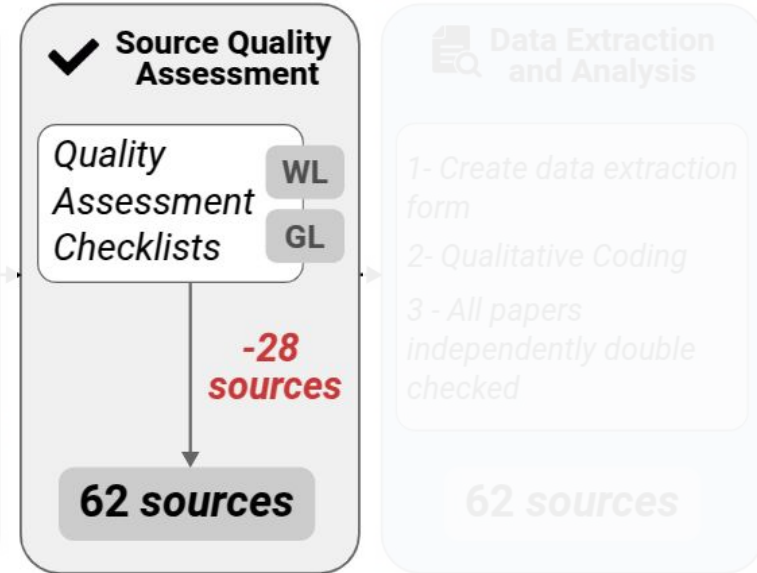
TABLE I  
QUALITY ASSESSMENT CHECKLISTS

WL Quality Assessment Checklist	
Q1	Are the authors' intentions with the research made clear?
Q2	Does the study contain conclusion, implications for practice and future research?
Q3	Does the study give a realistic and credible impression?
Q4	Are the challenges or solutions adequately defined in detail?
GL Quality Assessment Checklist	
Q1	Does the source have a clearly aim?
Q2	Does the source have a clearly stated date?
Q3	Does the source give a realistic and credible impression?
Q4	Are the challenges or solutions adequately defined in detail?

*3-point scale (0 – No, 1 – Partly, 2 – Yes)*

*Average of both reviewer scores*

*Included sources with rating of 0.7 or higher*



# Multivocal Literature Review

## To answer RQ1,

Descriptive **quantitative analysis** of the **distribution** of primary sources.

### Grey Literature

source type  
publication platform

### White Literature

authors' affiliation  
publication type  
publication venue  
type of research

### Data Extraction and Analysis

- 1- Create data extraction form
- 2- Qualitative Coding
- 3 - All papers independently double checked

**62 sources**

# Multivocal Literature Review

## To answer RQ2,

We employed a combined **deductive** and **inductive** coding approach.

First, we classified each source into one of the following groups:

### 1st Group

Tool, platform/service,  
language, method/technique,  
model, process, or framework

### 2nd Group

Heuristic/guidelines,  
empirical results only, or  
other

### Data Extraction and Analysis

- 1- Create data extraction form
- 2- Qualitative Coding
- 3 - All papers independently double checked

**62 sources**

We applied inductive coding for each group where factors emerged from iterative '**open**' and '**axial**' coding.

# Multivocal Literature Review

## To answer RQ3,

We employed an **inductive open coding approach** to extract aspects that demonstrate how the sources influence BcDEx.

We analyzed five key aspects:

- Approaches to abstract complexity and enhance usability
- Strategies for facilitating adoption
- Impacts on developer productivity and workflow
- Educational and support initiatives
- Empirical evaluations of BcDEx

### Data Extraction and Analysis

- 1- Create data extraction form
- 2- Qualitative Coding
- 3 - All papers independently double checked

**62 sources**



# Results

## RQ1

What is the **distribution** and **nature** of academic and industry sources related to BcDEx?

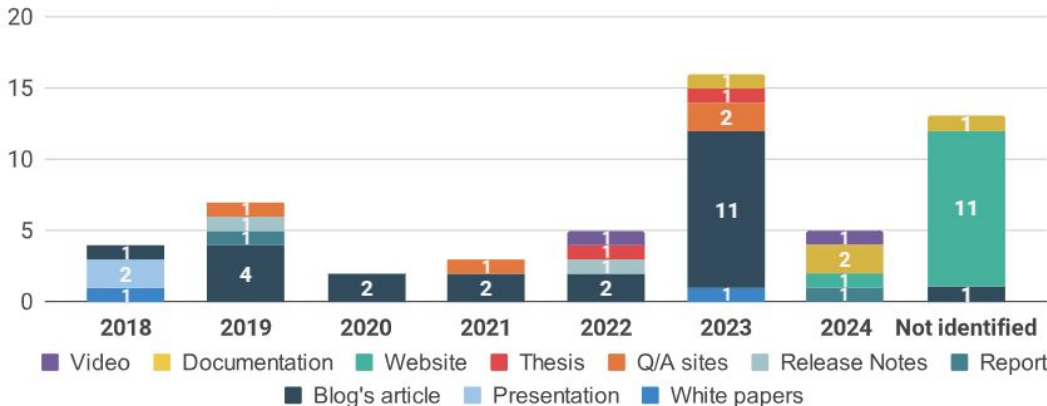
Blog's article  
(41.8%)

Websites  
(21.8%)

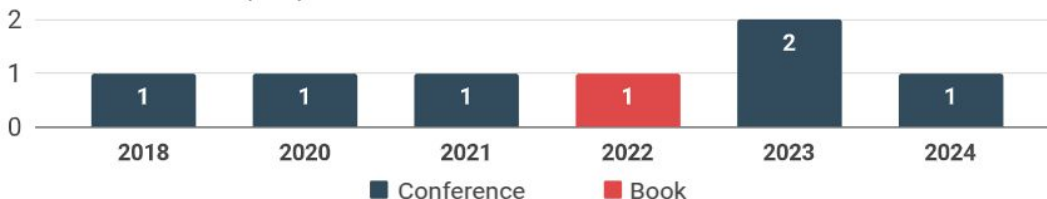
Conference  
(85.7%)

Book  
(14.3%)

### Grey Literature (GL)



### White Literature (WL)



55

7

Fig. 2. Distribution of WL and GL type sources over the years.

## RQ1

What is the **distribution** and **nature** of academic and industry sources related to BcDEx?

**Answer to RQ1:** *Our findings show that the BcDEx knowledge ecosystem is predominantly driven by industry sources within GL, with blog articles (41.8%) and company websites (21.8%) offering practical guidance to developers. In contrast, we identified only seven studies in the WL, mostly classified as Solution Proposals and Validation Research, highlighting a research gap concerning empirical evaluations.*

# Results

## RQ2

What **categories of practical sources** related to BcDEx have been discussed in the literature?

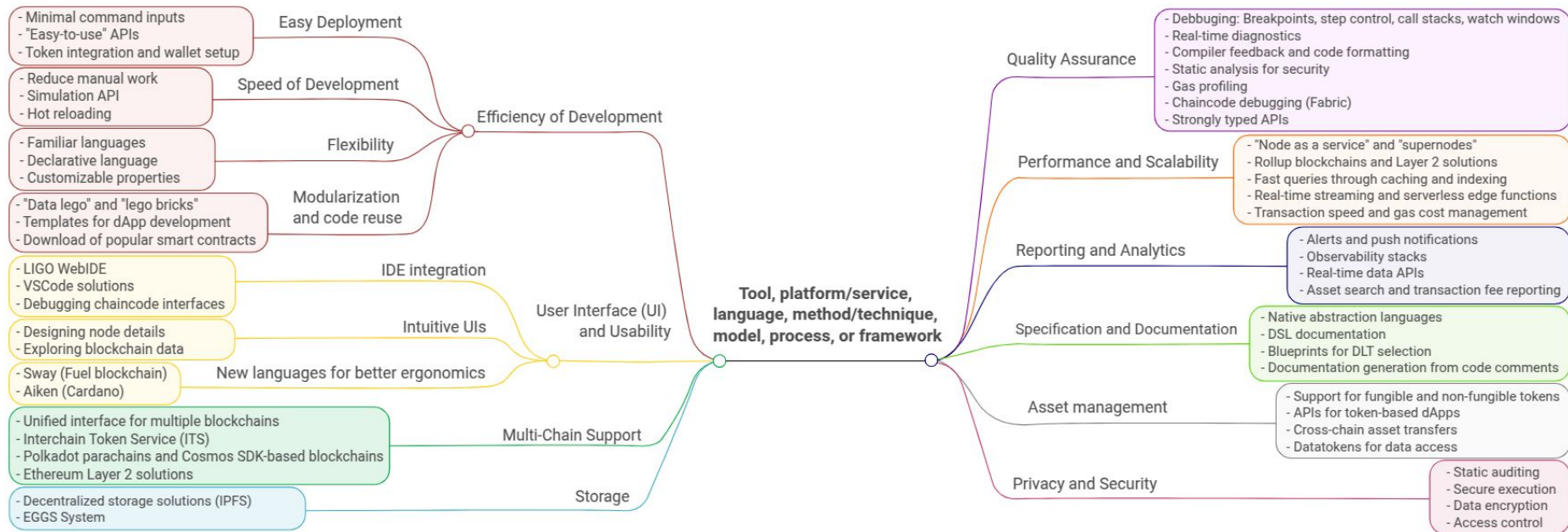


Fig. 3. Overview of sources related to Tool, platform/service, language, method/technique, model, process, or frameworks.

# Results

## RQ2

What **categories of practical sources** related to BcDEX have been discussed in the literature?

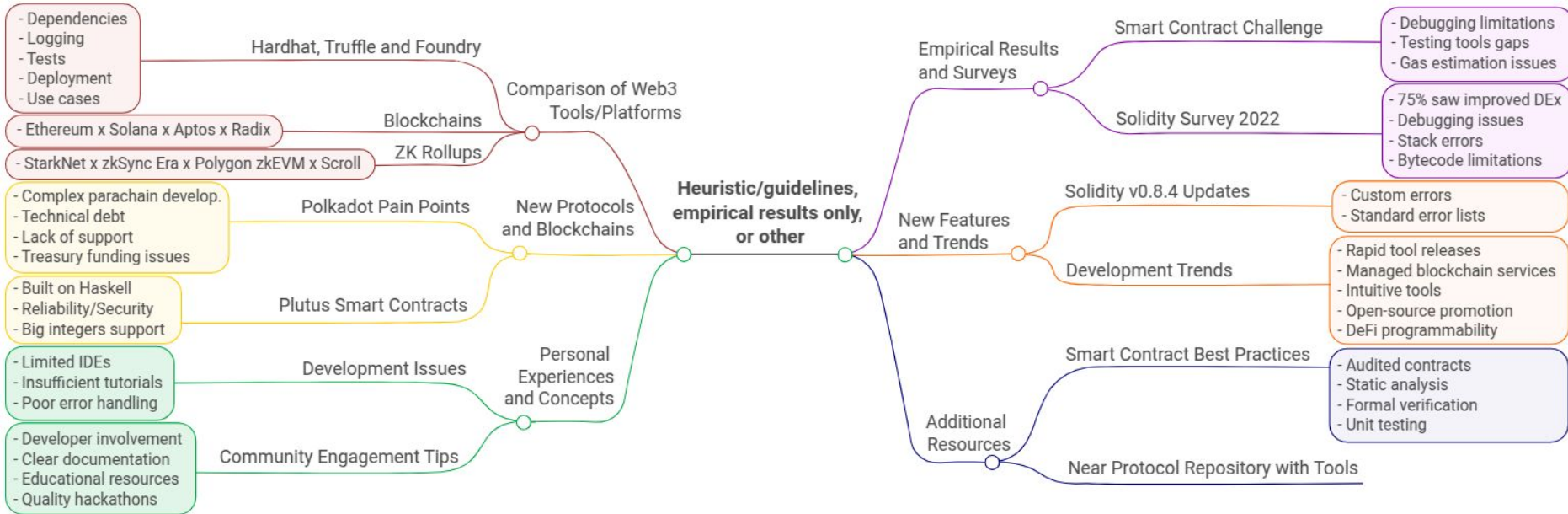


Fig. 4. Overview of sources related to heuristic/guidelines, empirical results only, or other.

# Results

Literature Type	Reference	Year	[2nd Group] Discussed topics	[1st Group] Main features							
				Efficiency of Development UI and Usability	Reporting and Analytics	Quality Assurance	Multi-Network Support	Performance and Scalability	Privacy and Security	Spec. and Documentation	Asset Management Storage
WL01	[22]	2018									
WL02	[23]	2020									
WL03	[24]	2021									
WL04	[25]	2023									
WL05	[26]	2022									
WL06	[27]	2024									
WL07	[28]	2024									
GL01	[29]	2022	Empirical results or surveys								
GL02	[30]	2018									
GL03	[31]	2023									
GL04	[32]	2023									
GL05	[33]	2019									
GL06	[34]	2023									
GL07	[35]	n.d.	New features and trends								
GL08	[36]	2023	Tool comparison								
GL09	[37]	2019									
GL10	[38]	n.d.									
GL11	[39]	2023									
GL12	[40]	2023									
GL13	[41]	2019									
GL14	[42]	2018	Personal experiences								
GL15	[43]	2022									
GL16	[44]	2023	New protocols and blockchains								
GL17	[45]	2022	Tool comparison								
GL18	[46]	2023									
GL19	[47]	n.d.									
GL20	[48]	2022									
GL21	[49]	n.d.									
GL22	[50]	2019									
GL23	[51]	2024									
GL24	[52]	2019	Best practices								
GL25	[53]	n.d.									
GL26	[54]	n.d.									

Literature Type	Reference	Year	[2nd Group] Discussed topics	[1st Group] Main features							
				Efficiency of Development UI and Usability	Reporting and Analytics	Quality Assurance	Multi-Network Support	Performance and Scalability	Privacy and Security	Spec. and Documentation	Asset Management Storage
GL27	[55]	2020									
GL28	[56]	n.d.									
GL29	[57]	2023	Tool comparison								
GL30	[58]	n.d.									
GL31	[59]	2024									
GL32	[60]	2024									
GL33	[61]	2021	New protocols and blockchains								
GL34	[62]	2023									
GL35	[63]	2023	Tool comparison								
GL36	[64]	2019									
GL37	[65]	2022	Tool comparison								
GL38	[66]	2018	Personal experiences								
GL39	[67]	2023									
GL40	[68]	2023	Tool comparison								
GL41	[69]	2019									
GL42	[70]	2023	Resource repository								
GL43	[71]	2023									
GL44	[72]	2021									
GL45	[73]	2023	New features and trends								
GL46	[74]	2021									
GL47	[75]	2023	Empirical results or surveys								
GL48	[76]	n.d.									
GL49	[77]	n.d.									
GL50	[78]	2024									
GL51	[79]	2018									
GL52	[80]	2023									
GL53	[81]	n.d.									
GL54	[82]	n.d.									
GL55	[83]	n.d.									



## RQ2

What **categories** of **practical sources** related to BcDEx have been discussed in the literature?

**Answer to RQ2:** *Our analysis shows that 74.19% of sources (46) fall into the first group, covering tools, platforms/services, languages, methods/techniques, models, processes, or frameworks. The remaining 25.81% (16 sources) comprise the second group, which includes resources such as guidelines, empirical findings, and other insights. Within the first group, the most frequently mentioned aspects were development efficiency, multi-network support, and UI/usability. On the other hand, the most discussed topics in the second group included comparisons of Web3 tools, personal experiences, general concepts, and the complexities of protocols and blockchains.*

## RQ3

In what **ways** have the sources discussed in the literature been **shaping** the BcDEx in **practice**?

### Simplifying complexity through abstraction and enhancing usability

- Solutions abstract the complexity of blockchain connectors.
- Interact with arbitrary blockchains through simple syntax.
- Eliminate infrastructure setup and maintenance needs.
- "Invisible blockchain experience".

### Facilitating blockchain technology adoption

- Solutions reduce entry barriers for developers.
- Enable smooth transition from Web2 to Web3 technologies.
- Provides user-friendly experience for all skill levels.
- Supports different ecosystems and Web2 stacks.

### Impact on developer productivity

- Reduces programmer overhead.
- Saves development time and operational costs.
- Offers multiple services on a single platform.
- Enables teams to work together more efficiently.

## RQ3

In what **ways** have the sources discussed in the literature been **shaping** the BcDEX in **practice**?

### Education, training, and support

- Guidelines help developers understand blockchain concepts.
- Resources teach efficient and maintainable code writing.
- Hackathons and boot camps provide hands-on training.
- Community sharing enables learning from real-world challenges.

### BcDEX evaluation

- Developers performed better using ParaSpell SDK vs PolkadotJS XCM UI.
- Developer engagement indicates platform success.
- Task analysis assessed smart contract development challenges.
- Studies track source code consultation patterns.



## RQ3

In what **ways** have the sources discussed in the literature been **shaping** the BcDEx in **practice**?

**Answer to RQ3:** *We identified five key perspectives through which sources in the literature have been shaping BcDEx in practice: abstraction for usability, blockchain adoption facilitation, productivity impact, developer education and support, and BcDEx evaluation. Together, these aspects enhance BcDEx by lowering entry barriers, optimizing workflows, and supporting continuous improvement.*

# Discussion

## RQ1 - Distribution and nature

### Takeaway

Academic research lags industry engagement, creating **opportunity for academic exploration**.

## RQ2 - Categories of practical sources

### Takeaway

Practical tools for enhancing BcDEx are available and supported by **industry initiatives**, yet there remains considerable scope for further academic study to **validate these contributions systematically**. The community could establish more **robust BcDEx practices** by combining **industry-driven innovation** with academic rigor.

## RQ3 - Sources shaping BcDEx

### Takeaway

BcDEx has a dual impact, affecting both technical **productivity and developer satisfaction**. Recognizing and addressing these dimensions is relevant for improving **developer retention** and **fostering sustainable** project communities. Developing standardized methods for evaluating BcDEx could enable more **objective and consistent assessment**.

# Threats to Validity

## Study inclusion/exclusion bias

### Threat:

- Scarcity of relevant studies in white literature

### Mitigations:

- Included grey literature sources with snowballing techniques
- Conducted pilot search for terminological variations

## Researcher bias and Repeatability

### Threats:

- Qualitative coding limited to textual content
- Feature extraction limited to main product pages

### Mitigations:

- Used quality assessment framework
- Second reviewer validation of data

## Robustness of classification

### Threats:

- No standardized definition of "developer experience"
- Grey literature lacks rigorous peer review

### Mitigation:

- Adopted Fagerholm and Münch's framework [14] for technical aspects, emotional responses, and value perception

# Future Works

Future work should complement this direction by focusing on developing **best practices for BcDEx**.

Establishing **effective frameworks** for its **evaluation**.

Apply **empirical studies** to capture **individual developers' personal experiences** and perceptions directly.

# Summary

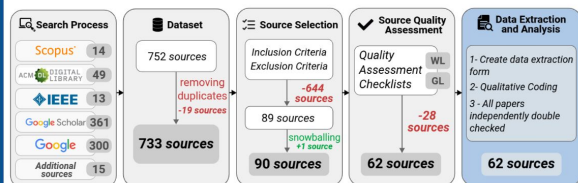
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**RQ1** What is the **distribution** and **nature** of academic and industry sources related to BcDEx?

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## Multivocal Literature Review



## Results

**RQ1** What is the **distribution** and **nature** of academic and industry sources related to BcDEx?



Fig. 2. Distribution of WL and GL type sources over the years.

## Results

**RQ2** What **categories** of **practical sources** related to BcDEx have been discussed in the literature?

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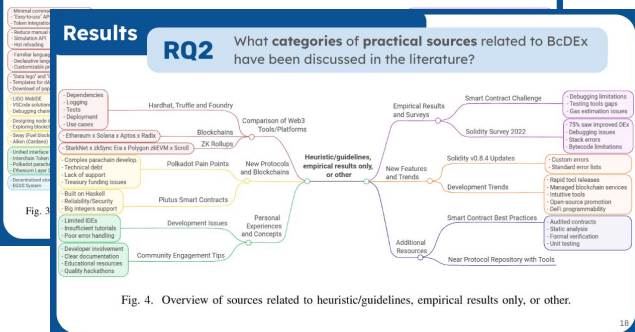


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## Results

**RQ3** In what **ways** have the sources discussed in the literature been **shaping** the BcDEx in **practice**?

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## RQ2 - Categories of practical sources

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### RQ3 - Sources shaping BcDEx

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# Questions?

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