

Critical R

Value boxes

tor

Overall

Call Center

Non Call Center

Conditional formatting

15

Mean Callback Time



Multiple pages



89

Percent on time



Row 1

Weekly Overview: Hourly Call Breakdown for 2020-07-01 through 2020-07-31

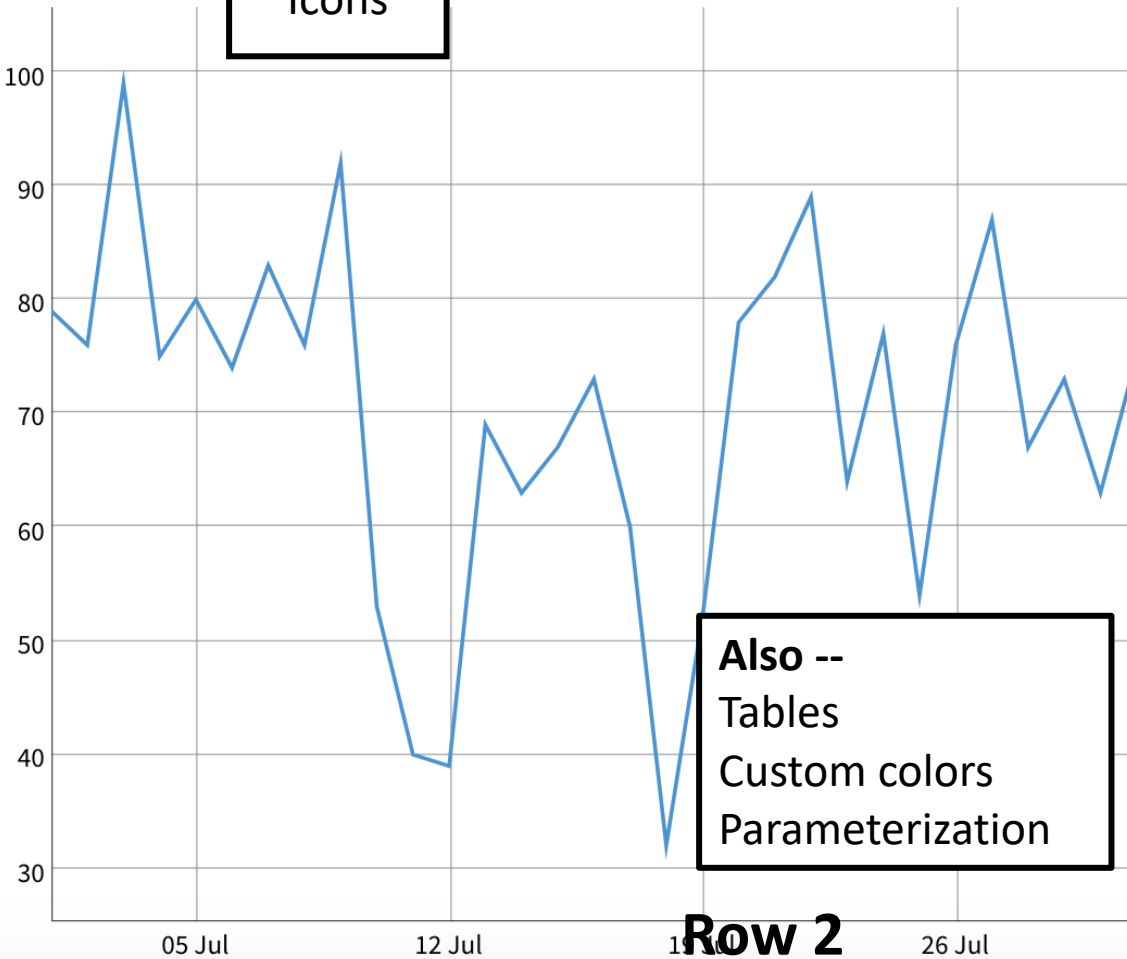
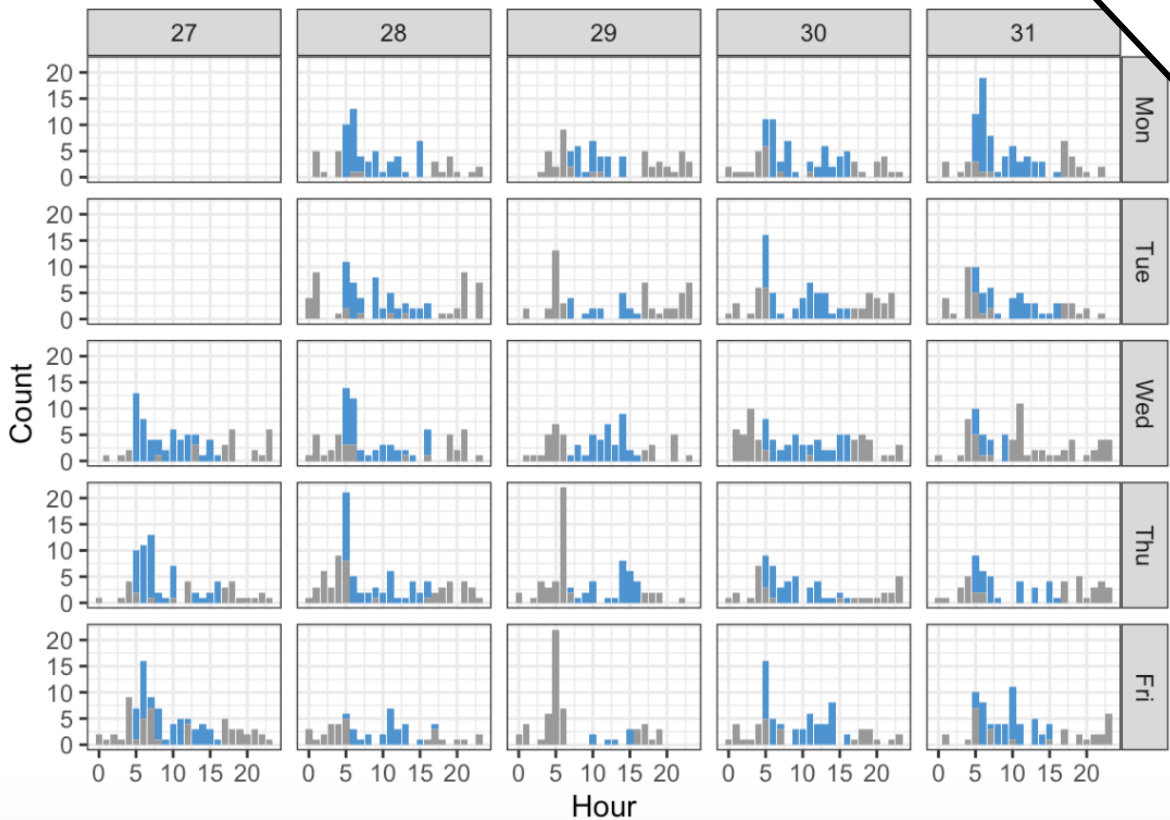
Daily Call Volumes for 2020

0-07-31

Type CallCenter Non-C

Interactive graphics

Icons



Also --  
Tables  
Custom colors  
Parameterization

Row 2