LAWRENCE
ABU-JABER

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OBJECTIVE

Changing career path having recently graduated with a BSc (Hons) in computer science and working towards software development to be part of projects that deliver tools to people who need them.

FURTHER EMPLOYMENT HISTORY

McColl's Retail Group Plc

1996 - 2004

IBM AS400 Computer Operator (3 years) Nov 2000–Jan 2004

- Monitored AS400 System and Network Servers for messages and errors.
- Created and maintained user profiles on both AS400 System and Network.
- Backed up and restored data on both systems.
- Responsible for communications between retail premises and head office and ensured data integrity.
- Ensured the completion of scheduled daily/weekly and periodical tasks.
- Provided a first line of support service for internal and external users on AS400 system and second line of support for Network users.
- Responsible for the maintenance of all AS400 linked hardware.

Systems Support Analyst (1½ years)   June 1999 – Nov 2000

- Responsible for the maintenance of branch PCs and tills.
- Resolved software errors/issues for branch systems.
- Provided a first line of contact service for Head Office systems including AS400 users.
- Ensured the completion of all branch accounting on a weekly basis.
- Supported branches in all operational issues.
- Resolved branch telecommunication faults.

Retail Co-ordinator/ Branch Manager Apr 1996 – June 1999