



Professional Profile

Analytical and detail-oriented professional with 8+ years of experience in IT and financial services. Committed to delivering exceptional service through innovative IT solutions. Proactive problem-solver with a hands-on approach to optimizing processes and driving efficiency.

IT-Skills



HTML5, CSS3, JavaScript
React.js, SQL, Git, GitHub
XML, XSLT, Jira, Swagger, Excel

Language Skills



Hungarian – native
German – fluent
English – fluent

Work History

01/2025 – Present

Product Manager – API & Pre-Issuance Eurobonds

Clearstream Operations Prague s.r.o. (Prague, CZ)

- Supporting daily product management via API integration, data taxonomy, and Eurobond digitization
- Contributing to D7 digital issuance by updating data models and developing D7 Navigator site with optimized UX
- Defining product roadmaps and designing API structures using Swagger
- Guiding client onboarding to D7 and Pre-Issuance APIs with technical support
- Gathering stakeholder feedback and translating business needs into tech specs

02/2023 – 12/2024

User Acceptance Testing Specialist

Clearstream Operations Prague s.r.o. (Prague, CZ)

- Analyzed user stories to align with business requirements in collateral operations
- Executed test cases using Agile methodology and Xray for clear reporting
- Simulated SWIFT messages and validated back-end processes using SQL data
- Documented test results and logged defects to developers via Jira

05/2022 – 01/2023

Junior Front-End Developer (Internship)

Marketup s.r.o. (Prague, CZ)

- Assisted front-end team in building a user-friendly order management app

- Developed React.js components and migrated styling from CSS to SCSS
- Conducted automated unit testing to identify and resolve bugs
- Customized user-facing components using Material UI to enhance functionality

05/2017 – 07/2022

Tax Process Manager / Project Manager

NeoTax s.r.o. / Dendax International LLC (Prague, CZ)

- Designed workflows and managed the operations of the tax processing team
- Optimized processing practices to meet evolving business needs
- Implemented automated tax services, ensuring strict legal compliance
- Reduced processing time by 32% and costs by 19% in six months

07/2016 – 05/2017

German Collections Specialist

PayPal Europe Services Ltd. (Dublin, IE)

- Monitored negative accounts and secured payments through phone outreach

08/2015 – 06/2016

German Technical Support Analyst

Hewlett Packard Enterprise (Leixlip, IE)

- Provided remote first-line technical support across various hardware and software
- Diagnosed and resolved technical issues while accurately logging ITSM tickets
- Escalated tickets to service teams for advanced troubleshooting and analysis

Education

09/2009 – 07/2011

MA in International Relations

University of Pannonia (Veszprém, HU)

09/2006 – 07/2009

BA in International Studies

Kodolányi János University (Székesfehérvár, HU)

Courses

09/2021 – 11/2021

Full-Stack Web Development course

Coding Bootcamp - Data4You z.s. (Prague, CZ)

Tech Stack: HTML, CSS3, JavaScript, React.js, SQL, Git

Interests

Discovering new work methods and technologies

Reading, history and philosophy

Cooking, especially Asian cuisine

References

Name **David Krajnak**
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