

PURCHASE CONFIRMATION
*** IT IS NOT VALID AS A BOARDING CARD ***



Business name: SKY AIRLINE S.A.

RUT: 88.417.000-1

Phone: +56 23 52 56 000

RESERVATION CODE
6EAUPP

TICKET NUMBER
6052359108000

PASSENGER INFORMATION

Passenger name	Travel document	Ticket	Date of issue	Type of passenger
AGUILAR LOPEZ, ESTHER	25581930	6052359108000	13-05-2023	ADT

ITINERARY

Flight	Origin	Destination	Departure		Arrival		Operated by	Rate
			Date	Hour	Date	Hour		
H8 5227	PIU	LIM	05-06-2023	12:00	05-06-2023	13:30	SKY Airline Perú	UZERO
Seat	SALE DETAIL							
Not Assigned	Description						Quantity	Amount
	HW: Tasa de Salida Aeroportuaria TUUA (Perú)						1	6.48
	PE: Impuesto por Ventas (Peru)						1	2.52
	WEAIR						1	14.00

H8 5226	LIM	PIU	02-06-2023	09:40	02-06-2023	11:25	SKY Airline Perú	UZERO
Seat	SALE DETAIL							
Not Assigned	Description						Quantity	Amount
	HW: Tasa de Salida Aeroportuaria TUUA (Perú)						1	12.13
	PE: Impuesto por Ventas (Peru)						1	2.52
	WEAIR						1	14.00

PAYMENT DETAILS

Rate	Included Services	Service charges	Taxes	IVA/IGV	Change fee	Total
28.00 USD	0.00 USD	0.00 USD	18.61 USD	5.04 USD	0.00 USD	51.65 USD

PAYMENT INFORMATION

Payor Name	Payor ID	Pay Date	Sale Type	Payment method
ESTHER AGUILAR LOPEZ	25581930	13-05-2023	VENTA	CASH

RATES

FARE ZERO	FARE PLUS	FARE FULL
<div><div>✓ Flight ticket</div><div>✓ 1 Handbag</div></div>	<div><div>✓ Flight ticket</div><div>✓ 1 Handbag</div><div>✓ 1 Hand luggage</div><div>✓ 1 Hold baggage</div><div>✓ 1 Standard Seat</div><div>✓ 1 Change of flight</div></div>	<div><div>✓ Flight ticket</div><div>✓ 1 Handbag</div><div>✓ 1 Hand luggage</div><div>✓ 1 Hold baggage</div><div>✓ 1 Standard Seat</div><div>✓ 1 Change of flight</div><div>✓ Star Pass</div><div>✓ Name change</div></div>

REGULATION

CHANGES TO ZERO, LIGHT * AND PLUS RATE

Changes of date, flight, route: allowed up to 3 hours before of the flight departure, paying the fare difference if \$ 20,000 change fee applies for flights domestic or USD30 for international flights is per segment. Change of route only allowed for sections within the same country. No other type of route change applies. * Light rate is sells only through agencies. Name changes: is allowed with additional cost. See values at www.skyairline.com section "Service Tariff". The only change allowed after the departure of the flight is the Change to later flight, which can be requested up to 2 hours after flight departure, paying an additional cost and subject to availability. See Values in www.skyairline.com section "Service Tariff".

CHANGES TO FULL RATE

Changes of date, flight or route: free of charge up to 3 hours before of the flight departure, paying only the fare difference for stretch, if applicable. Route change allowed only in national sections. Name changes: Allowed at no cost additional. The only change allowed after flight departure is the Change to Later Flight, which can be requested up to 2 hours after flight departure, paying an additional cost and subject to availability. See values at www.skyairline.com, section "Service Tariff".

REFUND

Value of the fare and additional services associated with the ticket, they are not refundable. Boarding Fees: In case of not performing the trip, the passenger may request a refund of 100% of the shipping fees that he has paid. Return of others tributes or taxes, as determined by the legislation of each country. More information in www.skyairline.com section "Refunds"

USE OF PASSAGE

Each section contained in a passage is independent and not require to be used in order.

VALIDITY

The validity of each ticket is until the date and time of the flight.

LUGGAGE

ZERO RATE: 1 personal bag, 25x 35 x 45 cm cabin and up to 10 kg. LIGHT RATE: 1 personal bag of 25 x 35 x 45 cm and up to 10 kg. and 1 cabin baggage, 25 x35 x 55 cm and up 10 kg. both in the cabin PLUS RATE: 1 Personal bag of 25 x 35 x 45 cm and up to 10 kg. and 1 cabin baggage, 25 x 35 x 55 cm and up to 10kg both in the cabin and 1 Luggage in the hold of max. 158cm linear and up to 23 kg. FULL RATE: 1 personal bag of 25 x 35 x 45cm and up to 10 kg. and 1 cabin luggage, 25 x 35 x 55 cm and up to 10kg. both in the cabin. and 2 Luggage in the hold of max. 158 linear cm and up to 23 kg.

Important:

The dimensions of the luggage for each of the fares above include wheels, pockets and handles.

SEAT

If you bought a Zero or Light Fare, we will assign you a seat standard randomly. If your Rate is Plus, you can select a standard seat; and if you bought a Full Rate, you can choose any available seat on the plane. If you wish change the type of seat, you can do it by paying the value when choosing by entering www.skyairline.com, section "Manage your Flight".

SALE ON BOARD

On all flights you can enjoy our menu of food, snack and drinks for you to choose what you want consume on your travels. You can buy easily and simple paying in cash (Chilean pesos or US dollars) or credit cards (Visa or Mastercard).

NECESSARY DOCUMENTATION

It is the passenger's responsibility to have all the documentation required to travel to a certain country and verify your valid for the flight date.

PRESENTATION IN COUNTER

If your trip is national and you will dispatch luggage, you must present yourself at the airport counter 2 hours before your flight and up to 40 minutes before the scheduled departure time. If your trip is international, you will have to show up at the airport counter 3 hours in advance, and up to 60 minutes before the scheduled departure of your flight. If you made your check-in online and you only travel with hand luggage, you can show up at the door boarding until 1 hour before your flight departure. He delay could mean that you cannot board the flight.

PURCHASES MADE ON THE WEBSITE

The right of withdrawal established in Law 19,496 does not apply to purchases made electronically or remotely.

ADDITIONAL SERVICES CONTRACTED

Remember that the ground services contracted such as hotel, car, transfer and / or travel packages, among others, are provided under the responsibility of third parties that offer and who you bought them from. Also, the terms and contracting conditions for said ground services are provided directly by the third party with whom you have hired. In case of doubt, call our Contact Center reviews in detail the contract of air transport of people and baggage, available at www.skyairline.com, section "Contract of Transport".

1. RIGHTS OF PASSENGERS

The rules listed below will apply to those flights that are governed by the rules of the Aeronautical Code of Chile. For international flights in which the Convention applies of Montreal (the "Convention"), it will be governed by the rules that below are expressly indicated for these flights, and not expressly indicated, the rules of the Convention.

A. DENIAL OF SHIPMENT DUE TO OVERSELLING

In the event that it is necessary to deny boarding to a passenger due to overselling, which has been presented in a timely manner and whose ticket was previously confirmed on a flight determined, the Carrier will first request that volunteers who want to give up their reservations in exchange for the benefits that you agree to receive from the Carrier. If I don't know they present volunteers or their number is insufficient and necessary deny boarding to one or more passengers against their will, the following rights will arise:

1. At the choice of the passenger: a) Be embarked on the following flight that the Carrier has available, or in a transport alternative, if it decides to persist in the air Transport; or b) Be reimbursed of the total amount paid for the ticket, if you withdraw from the transport contract whose execution has not started; or c) If it is a stopover trip and / or connection already started, the Passenger may choose between:

i. Be embarked on the next flight you have available on the Transporter, or alternative transportation, if it is that he decided to persist in the air transport contract.

ii. Be reimbursed for the portion (tranche) not used.

iii. Be returned to the starting point, with refund of the ticket price.

iv. Be reimbursed 100% of the Boarding fees for unused sections, according to legislation Of each country.

2. For financial compensation the Transporter must also offer the affected Passenger with a denial of shipment a sum equivalent to: a) U.F. 2 for flights of less 500 kilometers; b) U.F. 3 for flights between 500 and 1,000 kilometers; c) U.F. 4 for flights between 1,000 and 2,500 kilometers; d) U.F. 10 for flights between 2,500 and 4,000 kilometers; e) U.F. 15 for flights between 4,000 and 8,000 kilometers; f) U.F. 20 for flights of more than 8,000 kilometers. Regarding these compensations, it is necessary to keep in mind:

- That the Passenger who accepts these compensations will not be able to subsequently bring actions against the Carrier for the denied boarding.

- What, if according to numeral i. of the previous number 1, the Passenger is embarked on the next flight that the Carrier has available, and the difference in the departure time compared to that scheduled for the flight initially reserved is less than three hours, will not proceed these offsets.

- By "trip with stopover and / or connection" is understood that whose arrival at the destination point contemplates a starting point and one or more more intermediate points of scale and / or connection, when they form part of the same contract.

- Children should be embarked as a priority. accompanied, disabled people, older passengers advanced or delicate health, to pregnant women who, due to their state, require boarding as a priority and, in general, to passengers who, for humanitarian reasons qualified by the Transporter, should be shipped with preference.

3. A assistance benefits: If the passenger decides to persevere in the transport contract, the Carrier will be obliged to the following healthcare benefits: a) Communications that the Passenger needs to carry out, whether by telephone, electronic or of another similar nature, if there is a difference in the scheduled departure time for the initially booked flight longer than 3 hours. b) Meals and snacks needed until boarding the other flight, if there is a difference in the scheduled departure time for the initially booked flight longer than 3 hours. c) Accommodation for Passengers with a flight of return and for Passengers with outward flight who are denied the boarding at a connection point, not residents of the city, location or area of the airport of departure, in case they offer a new flight whose departure is at least a day following the scheduled departure at the Passage, and provided that the Passenger must spend the night one or several nights and the waiting time required to board the other flight. By "night" it will understand from midnight to 6 a.m. d) Mobilization from the airport to the place of residence of the Passenger in the city, town or area of the departure airport, or to the place of accommodation, and vice versa, in case it is applicable. e) The arrangements and benefits that are necessary to continue the trip, in case the Passenger loses a connecting flight with confirmed reservation. It is understood by "flight connection" one whose arrival at the destination contemplates a starting point and one or more intermediate points of connection, when they are part of the same contract.

4. Return Fees: In all cases in which the passenger does not make his trip, You can request a refund of 100% of the shipping fees who had paid, without prejudice to other rights noted above.

B. DELAYS OR CANCELLATIONS

The Transporter is obliged to carry out the transport in the date, time and other stipulated conditions. However, can suspend, delay and cancel the flight or modify its conditions for reasons of security or force majeure supervening events, such as: meteorological phenomena, conflicts armed forces, civil disturbances or threats against the aircraft. In In these cases, any of the contracting parties may leave without effect of the contract, each bearing their own losses. Without prejudice to the foregoing, in case of delay or cancellation of a flight, the affected Passenger will have the following rights: a) To board the next flight available on the Transporter or alternative transportation, if decided to persist in the air transport contract; either that the flight has not yet started or has started and is on a scale and / or connection. b) To benefits assistance indicated in letter A. number 3 above, always that the cause of the delay or cancellation is attributable to Transporter, when the delay is greater than 3 hours or in case cancellation, when the flight offered leaves with more than 3 hours delay from the scheduled time for the canceled flight and provided he decided to persist in the contract of carriage aerial. c) Refund of the total amount paid for the ticket or the unused portion (leg) and shipping fees corresponding, the latter according to the legislation of each country, if the Passenger decides not to persevere in the contract and has after the deadlines indicated in article 133 B letter c) of the Aeronautical Code cited in section (d.2) following, whether or not the Carrier is responsible for the delay or cancellation. d) Indemnification under the Montreal Convention of 1999 if the flight is international or with according to the Chilean Aeronautical Code if the flight is national, insofar as it is for causes attributable to the Carrier, in based on the following rules, depending on the case try: (d.1) Montreal Convention of 1999:

Article 19: "The carrier is responsible for damage caused by delays in the air transport of passengers, luggage or cargo. Without However, the carrier will not be responsible for the damage caused for delay if he proves that he and his dependents and agents took all steps that were reasonably necessary to avoid harm or that was impossible, to oneself and others, adopt such measures "

Article 22 N ° 1: In case of damage caused by delay, in the transport of people, the liability will be limited to 5,346 Special Drawing Rights (from the International Monetary Fund) per passenger.

Article 22 N ° 2: In the transport of luggage, the responsibility the carrier in case of destruction, loss, damage or delay is limited to 1,288 Special Drawing Rights per passenger.

Article 22 N ° 3: In cargo transportation, the responsibility of the carrier in case of destruction, loss, breakdown or delay is limited to 22 Special Rights of Turn per kilo.

Article 22 N ° 5: The affected party can sue judicially a compensation for a greater amount in cases of Article 22 N ° 1 and 22 N ° 2 above, if the damage is caused by reckless act or omission of the Carrier, its dependents or agents. (d.2) Chilean Aeronautical Code:

Article 147: "Compensation for delay in execution of passenger transport will not exceed U.F. 250 for each of them. However, this compensation if the carrier proves that it took the measures necessary to avoid the event causing the delay, or that it was impossible to adopt them. "

Article 133 B letter c): The Compensation of article 147 will proceed if the delay or cancellation is due to causes attributable to the carrier, in accordance with the following:

i. If the delay is more than 3 hours from the scheduled departure time in the passage ticket.

ii. At the time of cancellation, except that the passenger be informed and offered to take another flight that allows you to leave your destination, with no more than 3 hours delay with respect to the scheduled departure time. For the effects of the cancellation communication, the passenger, make the reservation or purchase of your ticket, you will inform to the carrier, directly or through its agents authorized, the contact information of him, such as address, phone and email.

C. CODE OF PROTECTION AND DEFENSE OF THE CONSUMER (ONLY PERU)

According to article 66 ° .7 of Law 29571, Code of Protection and Defense of the Consumer of Peru, which regulates the right to postponement and endorsement of the national air transport service; the passenger who needs to endorse or transfer ownership of the service purchased in favor of another consumer fully identified or postpone the performance of the service in the same agreed conditions, you must communicate it in a prior, through the Contact Center, with anticipation not less than 24 hours from the date and time scheduled for the provision of the service, assuming the expenses only related to the issuance of the new ticket, which must not be higher at the effective cost of said issue.