Change Request

Dear Project Manager,

In a recent visit to a conference, I have identified two additional features that should be included in the room booking system that you are responsible for. I require that you implement at least one such feature into the working prototype.

- User management function: this function will allow a new user role (user administrator) to a)
 create accounts in the system, b) manage the accounts thereafter, and c) viewing the activity
 history (when was last login and logout) of the account. Please note that a user administrator
 role is a UOW staff but cannot take on any other roles (i.e. cannot be a normal staff user or
 student user).
- 2. System administration function: this function will allow a new user role (super user) to perform room administrative operations a) to approve all newly created rooms before it is shown to students to book, b) viewing the current status of a room (e.g. pending approval or approved), and c) viewing the usage of a particular room based on a selected date range. Please note that a super user is a UOW staff but cannot take on any other roles (i.e. cannot be a normal staff user or student user).

Please feel free to have a discussion with me to obtain further information.

Yours sincerely,

CIO

Explanatory notes:

- 1. This is a change request in project scope. If your group has not included either of these two requirements, please select any ONE requirement and perform integrated change control to manage this change. If your group has already included one of these requirements, please select the other requirement and perform integrated change control to manage this change. If your group has already included both requirements in the current project plan, talk to your tutor in the lab and we will give you a new requirement.
- 2. After the change request scope is determined, undertake a study of the amount of effort required, any possible effect on timeline, budget adjustments, new risks, needs for new test cases, etc.
- 3. Use the template (change request form) to document the impact of the change request, make changes to relevant project documents and seek your tutor's approval. Do NOT overwrite the original project documents.
- 4. You are allowed to work on the changes even before they are approved (although in theory you should not). This is because of the time constraints.
- 5. If you require an extension in time, it may be granted on a case-by-case basis but a maximum extension is 2 days.