

LAUREN GIORDANO

REGISTERED NURSE AT CHRIS O'BRIEN LIFEHOUSE (February 2019 – December 2022)

Completed the Graduate Program February 2019 – February 2020 with two rotations: Head and Neck Cancer surgical ward, and then Day Therapy Unit, where I remained after completing the graduate program

- Extensive skills including care coordination, patient and staff education, multidisciplinary teamwork, organisation, time management and prioritisation
- Excellent verbal, non-verbal, and written communication skills, allowing me to converse at ease with colleagues, patients, and families
- Worked as a team coordinator in the Day Therapy Unit, responsible for a team of 4 nurses and 10 patients
- Received a preceptor award for excellence in educating and working with student nurses
- Cared for patients and families from a broad range of culturally and linguistically diverse backgrounds
- Provided a broad range of care including post-operative care (head and neck, gastrointestinal, breast, gynaecological, cardiac and pulmonary surgeries), ambulatory intravenous therapies, medical oncology inpatient care, and palliative care
- Clinical skills including holistic patient assessment; central line management, primarily port-a-caths and PICCS; administration of chemotherapy and immunotherapy, management of severe adverse reactions to therapies; management of NGT/RIG/PEGs, tracheostomies, chest drains, ascitic drains, surgical drains, and free flaps; management of complex surgical wounds and dressings
- Competence using electronic medical software, including Meditech and Powerchart

INFORMATION AND SUPPORT CONSULTANT AT CANCER COUNCIL NSW (June 2021 – October 2022)

I worked on Cancer Council's 131120 Information and Support Helpline with a multidisciplinary team of health professionals. This was a part-time role that I worked in concurrently with the Day Therapy Unit

- Broad range of calls including public health education/health promotion, acute emotional support, education of patients/carers from pre-diagnosis through to end-of-life care, making referrals to both internal and external practical and emotional support services, educating health professionals about possible supports for their patients, and debriefing with professionals working within the oncology field
- Involved primarily receiving and making phone calls, and providing an email service covering a similar range of topics
- Required an extensive base of knowledge about health promotion/disease prevention, clinical oncology care, the healthcare system, holistic assessment, and internal and external support services
- Developed excellent skills in conducting rapid evidence based research in real-time when further knowledge was required on a phone call
- Conducted the 131120 consultant review of the drafted LGBTQI+ People and Cancer booklet, released in February 2023
- Skills in collecting and recording invaluable data contributing to oncology research in Australia

NURSING RESEARCH SUMMER SCHOLAR PROGRAM (January 2018 – February 2018)

Research Assistant as part of a university scholarship. Worked on a project aimed at improving nurse communication with oncology patients about sexual dysfunction and intimacy issues.

- Conducted a literature review on topics including pathophysiology and psychology, barriers to communication and education, effectiveness of various education methods, and methods of evaluation
- Confident use of literature databases such as Medline, Cochrane, and CINHAL
- Research translation resulting in project plans for education sessions
- Collaborated with healthcare staff in inpatient and outpatient oncology and haematology settings to explore practical aspects and potential barriers to implementation of education sessions
- Presentation of my findings to relevant stakeholders

EDUCATION

- Software Engineering boot camp course at Academy Xi (Feb 23 – present)
- Master of Nursing at University of Sydney (2017 – 2018)
- Bachelor of Medical Studies as part of B Med/Doctor of Medicine at UNSW (2013 – 2016)

NURSING CLINICAL PLACEMENTS

- Concord General Repatriation Hospital, 3 North, Cardiac and Renal (30/4/18 – 11/5/18)
- Westmead Children's Hospital, Emergency Department (16/4/18 – 27/4/18)
- Westmead Children's Hospital, Edgar Stephen Ward, Cardiac (11/12/17 – 22/12/17)
- Macquarie University General Practice (27/11/17 – 8/12/17)
- Concord Centre for Mental Health, Walker Unit, Long-stay Adolescents (30/10/17 – 17/11/17)
- Westmead Private Hospital, Neurological and Urological Surgical Ward (3/7/17 – 14/7/17)
- Westmead Hospital, Ward B3C, Gastrointestinal and General Surgical Ward (5/6/17 – 16/6/17)

REFEREES AVAILABLE ON REQUEST