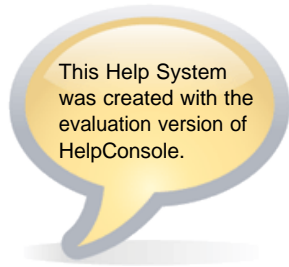




CA Web

User Manual

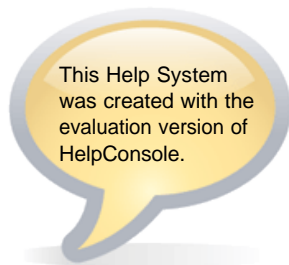
Created: Wednesday, November 04, 2009



This Help System
was created with the
evaluation version of
HelpConsole.

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Online Help



Installation



Basic Functions



Advanced Functions



Tutorials



FAQ

Welcome

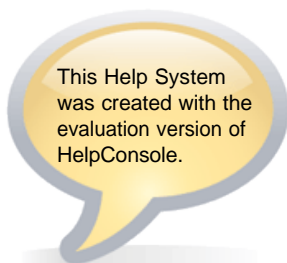
Welcome to the CA Web online help system. Browse through the help pages by clicking on the links above or selecting pages in the table of contents. To quickly find specific product information, enter search criteria in the search box above and click the search button.

Ask Someone

If you're unable to find what you're looking for in this help system, try these alternative [resources](#), or contact our [customer support department](#).

Most popular pages

- [Welcome](#)
- [Basic Functions](#)
- [Contacts](#)
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This Help System
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Home > Welcome > Ask

Get help from Customer Support or other resources

Ask Someone

Post a question or search for an answer in our online [user forum](#).

Knowledgebase

Search the [knowledgebase](#) for common bugs, tips & tricks, and compatibility issues with other software.

Customer Support

Contact our customer support department by email at support@goldkeysolutions.com or by phone at (818) 865-0006

Ask Us

If you're unable to find what you're looking for in this help system, try these alternative resources:

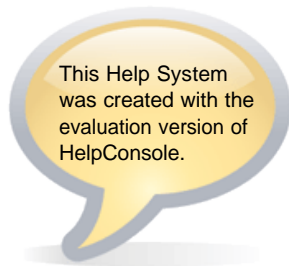
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- [Knowledgebase](#)
- [FAQ](#)

Contact our support department:

Email:

support@goldkeysolutions.com

Phone: (818) 865-0006



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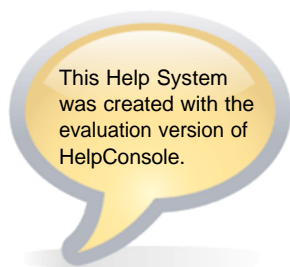
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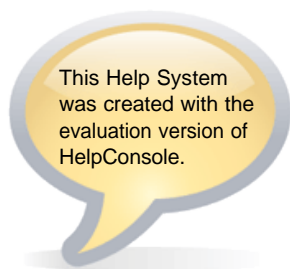
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System Requirements

To access the application all is needed is a connection to the Internet and a modern browser such as Internet Explorer version 6 or higher, Firefox, Safari, Google Chrome, etc. Your email system must be MAPI compliant to take advantage of the software's ability to email itineraries and confirmations. You must have Adobe Reader installed in your computer to take advantage of the printing features.

1. W3C Compliant Browser.
2. MAPI Compliant Email Client.
3. [Adobe Reader](#).

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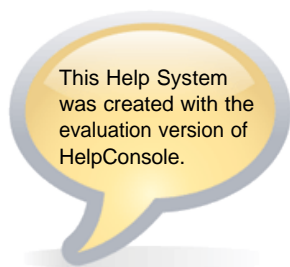
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Screen Overview

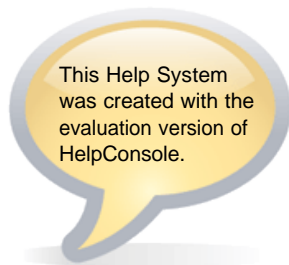
This opening paragraph should describe the feature that you are documenting. Explain how it is commonly used and what the benefits are. For example: The Widget Master email link allows you to easily send information about each widget to various departments within your company. Often, the feature that you are documenting can be best explained by walking the reader through step by step. Use screenshots to illustrate the steps where possible.

1. Start the application by...
2. On the startup screen, click the...
- 3.



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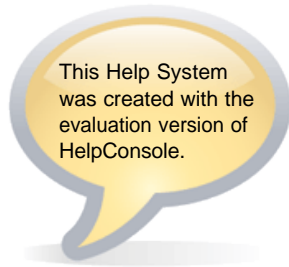
Contacts

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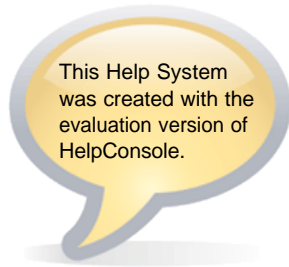
Logbook

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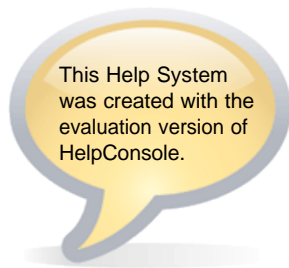
Messages

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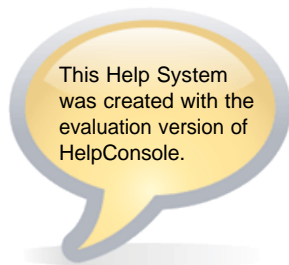
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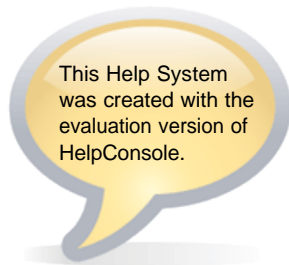
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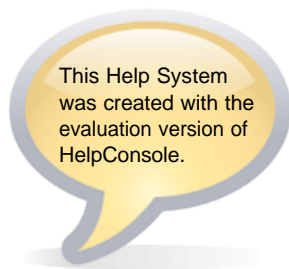
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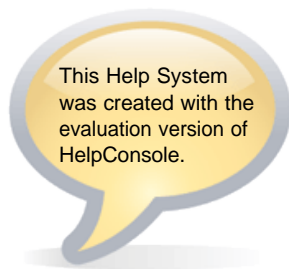
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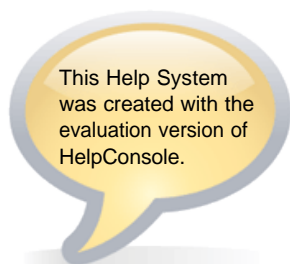
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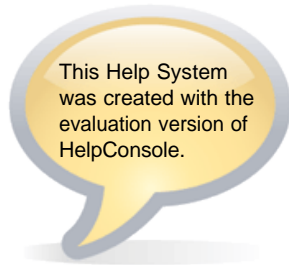
Contact Lessons

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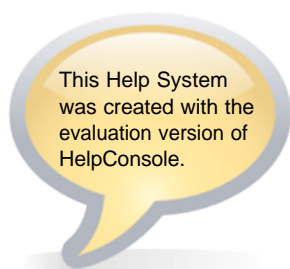
Add a Contact

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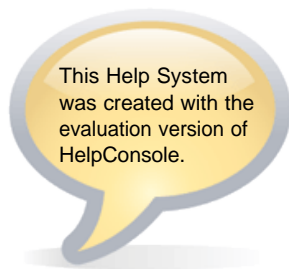
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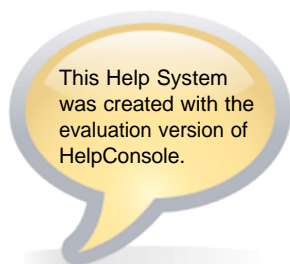
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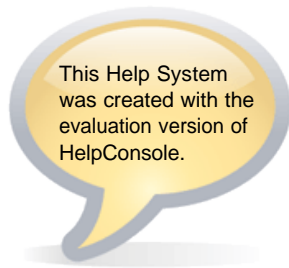
Add a Logbook Entry

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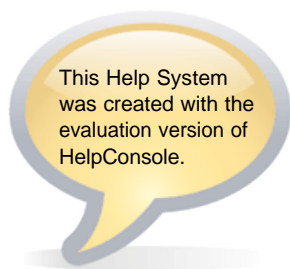
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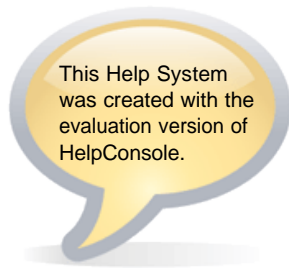
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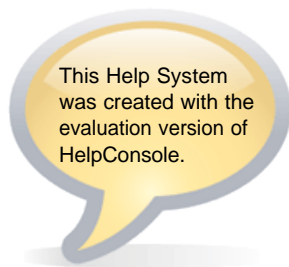
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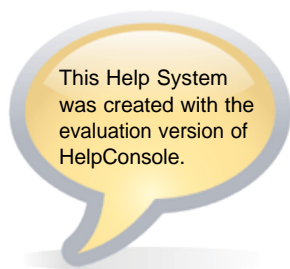
General FAQ

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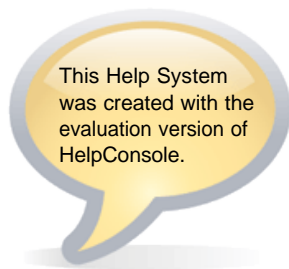
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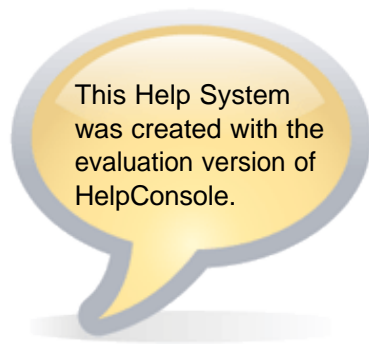
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