



## Abdelhak ABBES 27 years old

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### SKILLS

Using the standards of ISO (Quality, Environment, Occupational health and safety, Customer complaints).

Reception, management, communication and presentation techniques.

Stock management. Community Management.

Word, Excel, PowerPoint, Prezi, Photofiltre...

Software : WIINER, AMADEUS, GALILEO.

### PROFESSIONAL EXPERIENCE

**Aug 2019 until now** : Camp Boss at Bayat Catering – GTIM

**Feb 2019 - May 2019** : Practical stage at the hotel NEW DAY - Algiers.

**Feb 2018 - Jun 2019** : Technical director at the travel and tourism agency AYNNA SAFARI – Oran

**Aug 2016 - Dec 2017** : Camp Boss at Bayat Catering - Hassi Messaoud Ouargla.

**Mar 2015** : Practical stage at Le Bon Voyage - Relizane travel agency ( 15 days ).

**2014** : Receptionist at the hotel Mina - Relizane (3 months).

### TRAININGS AND DIPLOMAS

**2021** : INE sub-system training certificate – CO2 system by the multinational BUTEC

**2020** : Training diploma on the ClicNGO reservation center – Tunisia

**2019** : Training diploma in food safety management system according to ISO22000V2018

**2019** : Professional Master's degree in Management by Quality. National School of Management. Kolea, Tipaza.

**2017** : Training diploma on the creation of micro companies.

**2016** : Bachelor's degree in Hotel and Tourism Management. National School of Tourism. El Aurassi Algiers.

**2012** : baccalaureate of the experimental sciences series.

### LANGUAGES

Arabic : native language

French : advanced

English : Intermediate

Spanish: beginner

### CENTER OF INTEREST

Sports, Travel,

Reading, Cooking,

Football, Footing.