Sanjula Lahiru Samarakoon

Melbourne, Victoria

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IT undergraduate student with experience in troubleshooting hardware and software. Skilled in bug fixing, installation, configuration, web development, programming and computer networking. Bachelor's degree in Information Technology. Proficient in Java, Python, SQL and C++. Looking to leverage solid education and experience to obtain an entry-level IT job or graduate position.

Work Experience

Web Developer Intern   **May 2024 - Present**

Business Local(Digital Network), Cheltenham VIC
- Developed new features on the company website to enhance user experience
- Added new functionalities and improved existing ones based on customer feedback
- Collaborated with the development team to implement advanced search capabilities
- Assisted in optimizing website performance
- Participated in code reviews and provided constructive feedback to peers
- Setting up websites for Digital Network using HTML, CSS, JavaScript, PHP, and CRMs
- Developing and customizing websites with WordPress
- Integrating SEO, WHMCS, and payment gateways
- Collaborating with a team to ensure project goals are met and tasks are completed efficiently
- Developed and customized websites using WordPress, ensuring responsive design and seamless user experience
- Created automation scripts to reduce manual effort, enhancing the efficiency of web development processes and deployment

Mobile Application Developer Intern   **July 2023 – November 2023**

Quake Technology Inc. – United States (Remote)
- Developed and tested mobile applications in a dynamic development team
- Collaborated with cross-functional teams to define and design new features
- Assisted in the maintenance and improvement of existing mobile applications
- Utilized Ionic framework with Angular for front-end development
- Worked on the front end of several mobile applications, ensuring a seamless user experience
- Participated in agile development processes and sprint planning sessions

o **Role**: Dynamic team player in remote app development, sprinting from code to customer with a toolkit full of fresh features.
o **Achievements**: Assisted three app releases with a dash of innovation that increased user engagement; optimised performance for smoother, faster app experiences.

Computer Lab Assistant   **Dec 2019 — Jan 2020**
Kandy Grammar School, Sri Lanka

- Provided technical support to students in a computer lab environment
- Troubleshot and solved hardware and software issues
- Assisted students with setting up and configuring computers and peripherals
- Installed and updated software applications on lab computers
- Conducted routine maintenance and performed repairs on computer equipment
- Collaborated with faculty and staff to ensure smooth operation of the computer lab
- Assisted students in using software programs and applications
- Assisted with the setup and maintenance of network connections
- Documented and reported any technical issues or concerns to the supervisor

o **Role:** As the technical support contact for students, I ensured that computer lab resources were fully functional.
o **Achievements**: Received recognition for outstanding support and commitment to improving the computer lab's operations.

Grocery Department Team Member   **Nov 2022 — present**
Woolworth Group, Kew Melbourne Australia

- Assist shoppers with inquiries and providing product recommendations
- Perform regular stocking and replenishment of merchandise
- Collaborate with team members to efficiently manage inventory and coordinate restocking
- Assist in pricing and labelling products accurately to ensure pricing integrity

o **Role:** A key member of the grocery team, responsible for providing good customer service and managing stock efficiently.
o **Achievements**:

Car Service Assistant / Car Detailer   **Dec 2020 — Apr 2022**
Talentiv Group, BMW South Yara, Mitsubishi Chadstone

- Assisted in providing car maintenance and service to customers
- Detailed vehicles by cleaning, polishing and waxing exterior surfaces
- Cleaned and vacuumed vehicle interiors to ensure a pristine appearance
- Assisted in inspecting vehicles for any damage or mechanical issues

- Answered customer queries and provided information about car services

  - **Role:** Entrusted with maintaining and detailing client automobiles, guaranteeing impeccable hygiene and appearance in a bustling car repair facility.
  - **Achievements**: Known for their exceptional quality of work and dedication to detail, they have seen an apparent rise in the percentage of returning customers.

Cleaner   **Apr 2021 — Apr 2022**

Consolidated, PWC Melbourne

Carried out a variety of cleaning tasks to maintain high cleanliness and hygiene standards.
- Responded to customer inquiries and provided accurate information regarding cleaning procedures.
- Operated cleaning equipment and machinery effectively and safely.
- Reported any maintenance or repair needs to the supervisor in a timely manner.
- Followed established cleaning schedules and procedures to ensure consistent quality.
  - **Role:** Dedicated Cleaner responsible for maintaining cleanliness in high-traffic areas, ensuring that client properties were always spotless and welcoming.

Cleaner   **Apr 2022 — Nov 2022**

Your Cleaning Professionals, ANZ & Commonwealth Bank, Richmond, Kew, Melbourne

- Carried out heavy cleaning tasks to maintain cleanliness and hygiene standards
- Responded to customers' questions and provided accurate information
- Operated cleaning equipment and machinery effectively and safely
- Reported any maintenance or repair needs to the supervisor
- Followed established cleaning schedules and procedures

  - **Role:** Dedicated Cleaner who maintains perfect cleanliness standards in high-traffic areas, ensuring that client properties, including major banks, are spotless and welcome.
  - **Achievements**: developed effective cleaning procedures that maximised cleanliness while minimising disturbance, improving the experience of clients and guests.

Education

Bachelor of Information Technology   **July 2023 – July 2024**

RMIT University, Melbourne City

Relevant Projects:

- Developed a text-based game using Java programming language; Implemented game mechanics, user interaction and gameplay features
- Built a fully functional e-commerce website utilizing SQL and Ruby programming languages
- Designed and implemented a database structure to manage product inventory, user accounts and order processing
- Developed dynamic web pages and integrated payment gateway for secure online transactions
- Led a project to create a virtual network infrastructure for a high school environment
- Contributed to the front-end development of mobile applications using the Ionic Framework and Flutter, focusing on creating intuitive and responsive user interfaces

Bachelor of Computer Science   **2023**
RMIT University, Melbourne City

Associate Degree in Information Technology   **2020**
RMIT University, Melbourne City

Engineering Foundation   **2018**
ACBT, Kandy Sri Lanka

Technical Skills

- CSS, Java, JavaScript
- Python, C++, SQL
- Web design
- AWS Cloud implementation
- Linux
- Virtualisation
- Software and hardware
- Microsoft Office (Excel)
- WordPress
- Automation

Additional Languages

Sinhala

Referees

Available on request