

Laiba Khan

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WORK EXPERIENCE

Technologies Specialist, *Virtual Properties Realty*

January 2025 – April 2025

- Partnered with the CTO to implement innovative digital and web-based solutions, streamlining internal workflows and improving user experience across company platforms.
- Debugged and customized WordPress website code to enhance site performance, load times, and design consistency, ensuring sites were 100% ready for deployment
- Delivered tier-1 IT support to 50+ agents and staff, efficiently resolving technical issues and providing proactive tech guidance, reducing downtime by 30%.
- Structured and created pipelines for an AI agent support chatbot, effectively decreasing question redundancy

EDUCATION

Stockton University

Status—Graduated

Bachelor of Science in Computer Science, Minor in Mathematics

- Driven member of Stockton Women in Math, Math Club, and Light the Candle

PROJECTS

Bakery Website

December 2023

- Demonstrated ability to collaborate with other team members to create interactive interfaces using HTML, CSS, Python, Javascript, and SQL, enabling customers to create accounts, view menus, and place orders
- Innovated and co-led website features, ensuring 100% task completion on schedule by coordinating 10+ team meetings, managing minutes, and documenting project progress
- Strengthened customer-only features, including filling contact forms, placing orders, and viewing menu, ensuring they meet quality standards

Statistical Library

December 2023

- Produced Java code to calculate and plot over 100 datasets using Euler's formula, employing salt and smooth functions in Matlab to enhance data visualization
- Coded functions for statistical methods and problems, including Monte Carlo simulations, poker hand probabilities, the Birthday Paradox, and the Relative Strength Index (RSI), visualizing insights on probability

Bakery Database Development

December 2022

- Created conceptual models and presentations to show efficient information storage and potential cost reduction

VOLUNTEER

Library Volunteer, *Galloway Township Public Library*

May 2018 – December 2019

Light the Candle, *Stockton University*

January 2023 – May 2024

SKILLS

Technologies & Platforms: MS Office, MS Excel, VSCode, GitHub, Git, Matlab, WordPress

Languages: Python, Java, SQL, HTML, CSS, Javascript | **Spoken:** English, Urdu/Hindi, Punjabi

Libraries: Matplotlib, Pandas, Numpy, Seaborn, Geopandas

Additional Skills: report writing, data analytics, visualization, organization, 5 years of customer service experience

ADDITIONAL INFORMATION

Self-taught in acrylic painting, digital illustration, and Blender modeling. Passionate about creative problem solving