

# Priya

SENIOR AUTOMATION ENGINEER

Bangalore, Karnataka, India

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## Summary

A proactive learner with a passion for addressing complex challenges, consistently seeking opportunities to leverage emerging technologies and enhance skill sets for the delivery of optimal solutions. I have 7 years of experience specializing in the orchestration and automation of IT infrastructure and cloud management operations. I'm proficient in utilizing orchestration tools such as SummitAI and ServiceNow, alongside scripting languages like PowerShell, Python, and Perl. I have extensive experience in automating tasks related to leading cloud platforms including Azure, AWS and OCI.

## Skills

<b>Scripting</b>	Powershell, Python, Javascript, MySQL
<b>Orchestration Tools</b>	SymphonyAI Summit Orchestrator, Service Now Orchestrator, BMC Atrium Orchestrator, IPCenter Orchestrator
<b>Cloud Platforms</b>	Azure, AWS, Oracle cloud Infrastructure
<b>IT Infra Management</b>	Window/Linux, Active Directory/Exchange, Backup/Storage, MySQL, Oracle
<b>Tools</b>	Postman, JIRA, Git

## Work Experience

### SymphonyAI Summit

Bangalore, Karnataka

SENIOR AUTOMATION ENGINEER

Oct. 2021 - Currently Working

- Automated end to end employee on-boarding/off-boarding/transfer/renewal activities including integration with Whatsapp welcome message to the joiners and performed all AD/O365 and other facilities as per the requirement which saved huge efforts for the customer.
- Developed Cloud Management Automation solutions in Azure, Oracle Cloud, and AWS, creating customized automation workflows aligned with process configurations.
- Automated Post build activities for the newly created VMs which includes disk partitioning, domain joining, adding the VM to the Specified OU and Security Groups, setting the desired configuration of the VM etc.
- automated Docker Container instance creation in Azure.
- Automated Group management tasks in Okta.
- Automated Patching activities in Jetpatch application.
- Configuring end to end automation workflows in SymphonyAI Summit Orchestrator.

### Lumen (formerly known as CenturyLink)

Bangalore, Karnataka

SOFTWARE DEVELOPMENT ENGINEER

Mar. 2019 - Oct. 2021

- Worked on automating migration activity of client's on-premise servers to AWS, including pre and post build activities along with pre and post build checks.
- Writing Power Shell, Linux and javascripts scripts for creating windows and Linux VMs in OCI with custom configuration requirements
- automated ITSM ticket management tasks likes co-relating tickets and setting multiple ticket attributes as per the requirement.
- Configuring End to End Automation in IPCenter Orchestrator.
- Writing PowerShell scripts and configuring automated Monthly OCI Inventory and Storage Reports.

### Tech Mahindra

Bangalore, Karnataka

SOFTWARE ENGINEER

Sep. 2016 - Mar. 2019

- Providing solutions for best way to automate the tasks by analyzing client's tickets.
- Designed and developed automation solution for OS/DB and application platforms by using Perl/BASH/PowerShell Scripting, ServiceNow and BMC Orchestrator for multiple telecom players across globe.
- Worked on Service Now Orchestrator, Service Now ITSM and TACTIX (Tech Mahindra's AI Tool) integration for achieving End to End Automation.

## Education

### Haldia Institute of Technology

Haldia, West Bengal

B. TECH. IN FOOD TECHNOLOGY

Aug. 2012 - Jul. 2016

- Graduated with an aggregate CGPA of 7.50

## Honors & Awards

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2021	Extra Miler Award	<i>Lumen</i>
2020	Extra Miler Award	<i>Lumen</i>
2020	Team of the Month	<i>Lumen</i>
2018	Pat on the back	<i>Tech Mahindra</i>

## Certifications & Trainings

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### CERTIFICATIONS

2021	<b>Microsoft</b> Azure fundamental AZ900 Certification	<i>Microsoft</i>
2020	<b>ITIL</b> Service Management	<i>PeopleCert</i>
2017	<b>RPA</b> Foundation Developer diploma	<i>UIPath</i>
2016	<b>Tech Mahindra</b> Certified IMS Professional	<i>Tech Mahindra</i>

### TRAININGS

2020	<b>Microsoft</b> AZ104 Azure Administrator Training	<i>Microsoft</i>
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## About Me

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<b>Date of Birth</b>	30 <sup>th</sup> December, 1995
<b>Nationality</b>	Indian
<b>Hobbies</b>	Cooking, Badminton
<b>Languages</b>	English, Hindi