

Use Cases	Users/Actors	Event Type
Initiate Loan Request	Customer	External
Retrieve Customer Information	Credit Broker, Customer	External
Submit Initial Feedback	Customer	External
Verify Credit Worthiness	Clerk, Supervisor	External
Assign Internal Risk Rating	Manager	External
Evaluate Loan Profitability	Manager	External
Select Bundled Product	Manager	External
Determine Loan Pricing	Manager	External
Communicate Loan Terms	Manager, Customer	External
Sign Loan Contract	Customer, Manager	External
Issue Loan Disbursement Notice	Manager, Customer	External
Preview Loan Application	Manager, Customer, Clerk, Supervisor, Credit Broker	External