Laila Dumra

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Results driven **Software Engineer & Project Coordinator** with hands-on experience leading software teams, tracking deliverables, managing sprints, and ensuring smooth execution across the full development lifecycle. Strong background working with developers, designers, and QA teams using Agile/Scrum, Jira, and technical documentation practices. Proven success in project coordination, stakeholder communication, and risk management to ensure on-time, high-quality software delivery. Combines technical expertise with strong organizational discipline to maintain complete project visibility and drive execution in fast-paced environments. **Open to relocation and adaptable to on-site, hybrid, or distributed team environments.**

Education

Bachelor's degree in Software Engineering / Al-Balqa' Applied University, As-Salt, Jordan (Aug /2024)
High School Degree / Amman, Jordan (Aug /2019)

Training & Courses

Laravel 9 & 11 (2024, 2025)
Ionic – Build Android & Web Apps (Jan /2025)
Angular – The Complete Guide (Nov /2024)
Web Development Intern - Pi Business Solutions L.L.C (Laravel Framework) (Mar /2024)
Python Programming (Jun /2020)
Agile Project Management (Self-study) (2025)

Experiences

Jul /2024 – Jul /2025
Software engineer / **BH Hub, Amman, Jordan**
Implemented and developed software solutions based on the client's requirements. Conducted manual testing to ensure software reliability and performance.
Worked with Angular and Ionic, following the MVC pattern to develop scalable applications. Participated in client meetings to provide technical insights, and collaborate with the sales team

Jun /2022 – Jul /2023
Telemarketing and Customer Service /**CSC beyond, Amman, Jordan**
Provided customer service and learned effective customer interaction, and proficient with computer dialing system and customer service software.
Acquired marketing techniques and methods for various services.

Aug /2019 – Oct /2019
Sales/ **Mango, Amman, Jordan**
Handled special customer requests and assisted them with a selection of products and services. Improved communication skills with customers.

Volunteer Experiences

- **Project Manager at ERTEWA Initiative**
  1. Led a remote team to build a web platform, ensuring task completion within scope and timeline.
  2. Managed communication with stakeholders and resolved conflicts within the team.
  3. Contributed to the design and development of the website, utilizing SCRUM, Agile, Azure DevOps, and multiprogramming languages.

- **Provided academic support to students**
  Conducted and presented comprehensive Calculus 1 courses at BAU. Delivered lessons on algorithm analysis, data structures, and other specialized subjects. And established a Facebook group with over 100K students for academic support.

- **Participated in student work with various university teams.**
- **Attended many Google and IEEE workshops**
- **Attended the "Using Artificial Intelligence Applications in Business Management" workshop by the Amman Chamber of Industry.**
- **Participated in the Women-in-Tech program 2023.**

- **Competed in international and global competitions.**

Projects

SOLA: Static Online Analyzer (Code Detection Tool)/ Al-Balqa' Applied University, Jordan (Feb/ 2024)
- Coordinated the development of a code-quality tool and led the project from idea to implementation.
- Implemented detection methods for many Code Smells using Java and Spring Boot framework.
- Defined scope, timeline, and deliverables, while handling risk and presenting results at tech events.

Achievements:
 1st place in Future Solve Hackathon by KCD (May 2025) Presenting SOLA among teams from 9 countries. Winner of Leadership Hackathon in Jordan (Jan/2025) – Recognized for innovation in code quality improvement. **5th place in Falling Walls Lab Jordan** (Oct 2024) – Presented SOLA as a revolutionary static code analyzer.
Incubated for 6 months (Feb 2025 – Aug) – Business incubator funding and mentorship for SOLA's growth by the Jordanian Ministry of Digital Economy and Entrepreneurship.

E-commerce Website Development | Freelance Project/ Amman, Jordan (Sep/ 2025) – Current Leading the full development lifecycle of a commercial e-commerce platform.
Developing a fully functional e-commerce website for seamless online shopping experiences.

Skils

Technical Skills:
Project Planning & Coordination: Agile, SCRUM, resource allocation, team communication, progress tracking, Technical documentation & task breakdown, QA verification & deliverable validation.
Programming Languages: Java, C++, PHP, TypeScript, JavaScript, HTML, CSS, SQL, MySQL, XML
Tools & Platforms: SCRUM, Agile, Jira, Azure DevOps, Git, Trello, Laravel, Spring Boot, Bootstrap, Angular, Ionic, Firebase
Software Architecture: MVC Pattern, Design pattern.

Soft Skills:
Leadership, time management, documentation, communication, risk management, problem-solving, Ability to translate complex technical details to non-technical stakeholders (sales, clients).

Languages: Arabic: Native
English: Listening C1, Reading C1, Writing C1.