Laila Chavez

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Employment

Product Manager

VueMed

June 2023 – December 2023

- Led a pilot project as a product manager from design to production, providing a medical organization with ESL labels for inventory management, showcasing strong project management skills and client-focused solutions.
- Cleaned client data from Excel spreadsheets and skillfully created a structured SQL database, enhancing internal usage efficiency.
- Designed ESL labels utilizing data from client's inventory item master, demonstrating exceptional attention to detail and client-specific customization.
- Spearheaded architectural and design discussions with internal cross-functional teams, facilitating collaborative efforts to align on project goals and strategies.
- Effectively managed project progression using Smartsheet and Jira, ensuring timely updates and maintaining transparent communication with stakeholders through regular sync-ups.
- Conducted on-site client visits for comprehensive testing of ESL labels and application, meticulously documenting key findings to enhance development processes.
- Authored comprehensive onboarding documentation to streamline the integration process for new team members.
- Conducted extensive research and developed detailed Git workflow documentation, standardizing development practices for the growing development team.
- Engaged with internal dashboard application users to identify bugs, and efficiently translated feedback into actionable Jira bug stories.

Software Engineer

Accenture

March 2021 - May 2023

- Optimized a monolithic application by breaking it up into microservices, resulting in easier deployments and testing.
- Created integration, end-to-end, and unit tests to ensure application and code quality.
- Implemented Test Driven Development to develop clean and concise code.
- Championed the use of Behavior Driven Development to work with customers to understand the features needed for the product.
- Collaborated closely with product owners and internal teams to ensure the solution meets customer standards.
- Used technologies such as Angular, React, and Next.js to create modern full-stack web applications.
- Modernized web applications using optimization techniques like server side rendering to improve lighthouse performance scores by 25% providing better user experience.
- Utilized agile methodologies to create stories during the software development life cycle using tools such as Jira and Confluence.
- Wrote various onboarding documentation to help new developers bootstrap quicker to projects.
- Facilitated retro style meetings to gauge team morale and optimize team efficiency with action items.

Education

Seattle, WA

North Seattle College

Fall 2016 – June 2020

• Bachelor of Applied Science in Application Development. GPA: 3.8/4.0.

Irvine, CA

University of California, Irvine

Fall 2011 – September 2015

• Bachelor of Arts in Cognitive Psychology and Sociology. GPA: 3.7/4.0.

Certifications, Languages, and Technologies

- AWS Certified Cloud Practitioner
- Python, SQL, MySQL, JavaScript, TypeScript, HTML5, CSS3, GraphQL, C#
- .NET Blazor, React.js, Next.js, Node.js, REST, Angular, Tailwind CSS, Microsoft Azure, AWS