LAINA NGUYEN

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https://github.com/lainanguyen | https://lainanguyen.github.io/personal-website/

Core Skills

Programming: JavaScript, Typescript, React, React Native, Python, HTML/CSS, SQL, C++.
Other tools: Linux, Storybook, Node.js, Figma, Marvel, Git, GitHub, GitLab.
Relevant Coursework: Database Design Concepts, Operating Systems, Computer Organization and
Architecture, Cybersecurity.

Education

Cairn University | Langhorne, PA   *Anticipated Graduation: May 2024*
B.S. Computer Science
- Collegiate Athletics: Women's Lacrosse

Work Experience

DevOps Specialist and Help Desk | Cairn University   *Aug 2022 – Present*
- Implement new features and fix issues with Node.js program used to convert files.
- Analyze and identify traffic hours within Help Desk role to cut unnecessary costs.
- Continuously deliver IT support to 1500+ members of student body, professors, and faculty.

Software Development Intern | Compassion International   *May 2022 – Aug 2022*
- Develop a web application using Typescript, React, and Storybook.
- Perform under Agile SAFe Project Management framework.
- Collaborate with team members through Gitlab and Miro.
- Create wireframes with UX tool Marvel that served as the foundation for a team project.

IT Support Help Desk | Cairn University   *Aug 2021 – Apr 2022*
- Diagnose, troubleshoot, and resolve software, hardware, and connectivity issues.

Projects

Data Analytics Dashboard *(In Progress – Expected Date of Completion: February 2023)*
- Build a web application using JavaScript to analyze statistics of Help Desk needs such as Kayako Messages, work orders, and calls.

Participant Registration Webapp
- Build responsive web application using Typescript, React, and Storybook that allowed users to efficiently register participants/beneficiaries.
- Implement UI/UX designing tools to design the foundation that provided the blueprint for the collaborative project.

Web Portfolio
- Build a personal website showcasing my portfolio with a clean and simple design using JavaScript, HTML and CSS.

Certifications

- Full Front End Web Development Course | Udemy   *(In Progress)*
- JavaScript Data Structures and Algorithms | freeCodeCamp   *(In Progress)*