

LAINA NGUYEN

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<https://github.com/lainanguyen> | <https://lainanguyen.github.io/personal-website/#>

Profile

A highly motivated and driven Computer Science student seeking opportunities to join a hard-working team in a fast-paced environment as a Software Engineer Intern.

Core Skills

Programming: JavaScript, React, HTML/CSS, Python, SQL, Git.

Relevant Coursework: Database Design Concepts, Essentials of Networking.

Languages: English (Fluent), Vietnamese (Fluent), Spanish (Intermediate).

Work Experience

IT Support Specialist | CU Tech Services

Aug 2021 – Present

- Delivered IT support to 1500+ members of student body, professors, and faculty.
- Diagnose, troubleshoot, and resolved software, hardware, and connectivity issues.
- Analyzed over 80 problems within first 3 months of working.

Dispatcher | CU Office of Safety and Security

Jan 2021 - Present

- Logged 800+ vehicle registrations and citations into the security database.
- Respond to 300+ emergency and non-emergency calls with composure and professionalism.
- Coordinate with security officers and patrols to attend to the needs of the university.

Education

Cairn University | Langhorne, PA

Anticipated Graduation: May 2025

MBA, B.S. Computer Science (GPA: 3.5)

- Collegiate Athletics: Women's Lacrosse

Club Involvement

Codenet – Computer Science/Software Development Club

- Lead team of 15+ students and developed a structure to maximize efficiency each meeting.
- Research fundamentals of application software development.

Enactus – Entrepreneurial Action United Club

- Project leader on technical side for R.I.D.E program (Resume, Interview, Dress and Etiquette).
- Develop an accessible website for university students, working alongside with project managers and a graphics team – Currently in progress.

Projects

mealBuddies – Application for Cairn University students to find a random person within the university to share a meal with. Currently in progress and is expected to launch January 2022.

- Initiated idea by creating a vision board showcasing functionality and basic design of application.
- Communicate with team through Slack and use Wix to create a prototype.

Personal Web Portfolio – Online Resume Presence

- Explore fundamentals of web development through experimenting with JS/HTML/CSS using VSCode.

Certifications

- Full Front End Web Development Course | Udemy *(In Progress)*
- JavaScript Data Structures and Algorithms | freeCodeCamp *(In Progress)*