

Henry Le

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Full-stack (Front & Back-end) Software Developer for Web and Mobile App built 5 working applications in Agile development, testing, and maintenance of web and mobile applications with 6 years of experience working in the Tech industry. Full-stack (Front & Back-end) Cross-platform (Web, Android & iOS) developer. Specialised in ReactJS, Javascript, Dart, and Flutter.

Software and Technology

Languages & Frameworks:	ReactJS, Javascript, Dart, Flutter, Tailwind CSS
Web:	RestAPI
Source Control:	Git
Database:	NoSQL, MySQL, SQLServer, Google Firebase Database
Agile:	Scrum
Analytics:	Google Analytics, Google Crashlytics
Software:	Salesforce, Trello

Work Experience

Software Developer (Web & Mobile)

Freelancer

Remote

Jan 2021 - Present

- Designed, developed, and maintained 4 mobile applications for both iOS and Android mobile platforms
- Worked as a lead developer independently or with a team consisting of UI designer and Product Owner.
- Worked as a product owner applying the Scrum & Agile development methodology following a 2-week cycle product release timeline roadmap.
- Oversaw 2 team members (UI designer and development) as a product owner in a remote-only team.
- Proposed and implemented Git for version control and Google Analytics for reporting for all mobile applications.
- Used Flutter, Dart, Google Firebase Database, Google Analytics to develop both front-end and back-end of the mobile applications.
- Used ReactJS, Tailwind CSS, and API to develop web applications.

Revealed Dating

- Followed the Agile development framework in 2 week sprints to develop new features on the product roadmap and resolve bugs.
- Implemented social sign-ins (Google and Facebook) using Auth0 authentication and SHA256 encryption method using the Google and Facebook plug-ins.
- Developed a real-time live chat messaging and notification system using Google Firebase Database and Cloud Messaging

Bearserk Pantry

- Challenges included implementing real-time data updates between multiple users to a single dataset using Google Firebase database.

Dayforce Support Specialist IV (Enterprise Market)

Ceridian HCM Inc.

Winnipeg, MB

Apr 2022 - Present

- Investigated the developer code base (C#) to determine how the code was implemented and provided root cause analysis.
- Developed, proposed and implemented Microsoft SQL solutions to 80 or more clients.

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Dayforce Support Specialist IV (SMB Market)

Ceridian HCM Inc.

Winnipeg, MB

May 2021 - Mar 2022

- Earned 95% average client satisfaction score (CSAT) and 107% productivity for the year 2021
- Acted as a Customer support POD lead when the manager/pod lead is unavailable. (1+ hours Daily)
- Coached 3 new hires within my pod and outside my support pod.
- 2021 Performance review, I was rated 5/5 for all metrics when evaluated against Ceridian's core values (Customer Focus, Transparency, Equity, Optimism, and Agility)

Chapter Chair - Winnipeg Chapter (Volunteer)

Ceridian Cares Charity

Winnipeg, MB

Jun 2020 - Present

- Coordinated 8 volunteer members (from different cross functional teams within the company) for monthly discussions to distribute \$40,000+ annually in donations to support the local Winnipeg resident that needs financial assistance.
- Supported 60+ individuals & families since I took this position, between \$500 - \$5,000 of financial aid.

Customer Support Technical Specialist 3 & Application Analyst (SMB Market)

Ceridian HCM Inc.

Winnipeg, MB

Jun 2019 - Apr 2021

- Proposed, developed, and implemented an integrated software solution, using workflows, forms, and database, for an internal business critical project that reduced data entry error by front-line analysts by up to 60% and shortening the overall project timeline by 3 weeks.

Business Consultant (Business Systems Analyst)

Freelancer

Winnipeg, MB

2018 - 2019

- Managed and maintained 3 clients.
- Upgraded computer hardware, software, and peripherals decreased the business process workflow time by 42%. (32 -> 15 seconds)
- Created a blog using Wordpress, e-Commerce storefront using Shopify, and developed a marketing strategy for 2 clients.

Education

Bachelor of Science

University of Manitoba

Winnipeg, MB

2010 - 2015