

Date: March 13, 2019
From: Senior Leader in WHO
to: General Public
About: Cyberattack targeting WHO



This memo is to inform you that a cyberattack took place in the 13th of March 2019 implemented by a group of professional hackers called DarkHotel.

We realize that such an attack can have a significant social and emotional impact on the general public all over the world such that WHO plays a vital role in serving the general public regarding the COVID-19 pandemic causing anxiety, mistrust, and a feeling of vulnerability. We are taking this incident very seriously, and we take the full responsibility for any distress it may cause to the public

Currently, we are reviewing our technical department to ensure that no similar cyberattacks happen again and maintain the process that WHO is dealing with the pandemic stay smooth and get the wanted results. We are going to upgrade the infrastructure of WHO's firewalls to a the optimum level by studying and figuring out the weak points that the DarkHotel used it to hack the system.

At the end, we would like to announce to the general public that there are no serious effects this cyberattack may cause, as we are willing to implement WHO results and services regarding the COVID-19 pandemic at the optimum level and with no any issues may happen either in present or in future.

Sincerely,

Senior Leader in WHO

