Laith Alkhalil
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SUMMARY

Software Engineer with 4+ years of experience delivering secure, scalable, and high-performance backend systems in healthcare and logistics. Proven track record in designing and deploying **cloud-native microservices** on **GCP**. Adept in the **full software development lifecycle**, from architecture and API development to **CI/CD automation, DevOps, and performance monitoring**. Strong technical foundation in **Java (Spring Boot/MVC), Python (FastAPI), JavaScript/TypeScript, SQL Server, and Oracle**.

Currently advancing AI and machine learning expertise through an **M.S. in Computer Science** at Georgia Tech, with a passion for building innovative, high-impact solutions that scale.

EXPERIENCE

Mayo Clinic – IT Analyst Programmer   *Jan 2024 – Present*

- Designed and deployed **DICOM-to-non-DICOM and DICOMWeb-compliant microservices** using Python FastAPI, Pydicom, and OpenCV to improve clinical imaging workflows.
- Containerized **DICOMWeb-compliant microservices** in **Docker**, and deployed using **Azure Pipelines** following DevOps best practices.
- Integrated enterprise imaging system (Image Move - iMove) with **Azure SSO (OAuth2)** and **Microsoft Graph API**, enhancing authentication and authorization.
- Led and Engineered **API management** platform migration strategies, by moving the clinical viewer backend services of the InfinityView system to **ApigeeX** platfrom with a backward-compatible resolution layer, ensuring zero downtime cutovers and improved credential reliability.
- Implemented **AppDynamics** and **Splunk** monitoring for uptime and performance tracking, enabling faster root cause analysis.
- Designed and developed an internal knowledge base web application using HTML, JavaScript, CSS and Nginx to centralize documentation of key processes, workflows, and troubleshooting guides, resulting in a 30% reduction in issue resolution time and improved cross-team collaboration.
- Developed Bash shell scripts in Linux environments to automate workflows and data corrections, eliminating manual intervention and ensuring system accuracy while boosting operational efficiency.
- Actively contributing to **Agile/Scrum** sprints, collaborating with cross-functional teams and participating in **ServiceNow** support processes.

FedEx – Software Engineer II / Full Stack Developer II   *Jan 2022 – Jan 2024*

- Engineered **Java Spring Boot** REST APIs to integrate with **Google Cloud Storage (GCS)**, enabling enterprise backend migration to **GCP** and achieving $2M/year in cost savings.
- Secured backend services by implementing **Okta token-based authentication** to meet enterprise compliance requirements.
- Built high-performance, **highly available distributed systems**, optimizing Cassandra NoSQL queries to improve response times.
- Designed and implemented image processing APIs leveraging Google Cloud Vision API for automatic detection and blurring of sensitive images, contributing to the successful launch of [Picture Proof of Delivery](#) and enhancing enterprise data privacy compliance.
- Served as Scrum Master, leading modernization of legacy systems and mentoring vended/contracted developers to ensure delivery of high-quality, scalable solutions.
- Monitored systems in production and test environments and took appropriate action when necessary.

FedEx – Customer Technology Consultant   *Nov 2019 – Dec 2021*

- Delivered technical solutions and led **ERP/WMS/API** integrations using VBA, SQL, across hundreds of customer platforms which resulted in a significant revenue generation to the enterprise.
- Provided white-glove support to developers and third parties integrating FedEx Web Services, from initial development through production launch.
- Acted as technical liaison between business stakeholders and development teams, increasing REST API adoption and reducing integration times.
- Managed a territory in a geographic customer base, consulting on clients on shipping automation platforms and enterprise integration strategies across U.S. territories.

EDUCATION

Georgia Institute of Technology   Atlanta, GA
Master of Science, Computer Science (Machine learning & Artificial Intelligence)   *In Progress*

Metropolitan State University   St. Paul, MN
Bachelor of Science, Computer Science (Cybersecurity Minor)   *Aug 2023*

TECHNICAL SKILLS

Languages & Frameworks: Java (Spring Boot/MVC), Python (FastAPI), JavaScript/TypeScript, React.js/Next.js, Bash scripting
Cloud & DevOps: Azure, Google Cloud Platform (GCP), Docker, Jenkins, Azure DevOps, CI/CD, Nginx
Data & Databases: SQL Server, Oracle, NoSQL Cassandra, PostgreSQL
Healthcare Standards: DICOM, DICOMWeb, FHIR
Tools & Monitoring: AppDynamics, Splunk, Grafana, Git(GitHub enterprise, Gitlab, Azure DevOps-ADO), ServiceNow
APIs & Libraries: Microsoft Graph API, Google Vision API, OpenCV