

This document is published in accordance with the provisions of **Rule 3 (1) of the Information Technology (Intermediaries guidelines) Rules, 2011** that require publishing the rules and regulations, privacy policy and Terms of Use for access or usage of www.novzo.in website.

For the purpose of these Terms of Use, wherever the context so requires "You" or "User" shall mean any natural or legal person using services of Novzo. The term "We", "Us", "Our" shall mean creators of Novzo.

ACCESSING, BROWSING OR OTHERWISE USING THE SITE INDICATES YOUR AGREEMENT TO ALL THE TERMS AND CONDITIONS UNDER THESE TERMS OF USE, SO PLEASE READ THE TERMS OF USE CAREFULLY BEFORE PROCEEDING. By impliedly or expressly accepting these Terms of Use, You also accept and agree to be bound by Novzo Policies.

Your Account and Registration Obligations

- If You use the website, You shall be responsible for maintaining the confidentiality of your Display Name and Password and You shall be responsible for all activities that occur under your Display Name and Password.
- You agree that if you provide any information that is untrue, inaccurate, not current or incomplete or We have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, or not in accordance with the this Terms of Use, We shall have the right to indefinitely suspend or terminate or block access of your account on the Website and refuse to provide You with access to the Website.
- Your mobile phone number and/or e-mail address is treated as Your primary identifier on the Website. It is your responsibility to ensure that your mobile phone number and your email address is up to date on the Website at all times.
- You agree that Novzo shall not be liable or responsible for the activities or consequences of use or misuse of any information that occurs under your display name in cases where You have failed to update Your revised mobile phone number and/or e-mail address on the Website.

BUYING AND SELLING T&C

- Placement of order by a Buyer with Seller on the Website is an offer to buy the product(s) in the order by the Buyer to the Seller and it shall not be construed as Seller's acceptance of Buyer's offer to buy the product(s) ordered. The Seller retains the right to cancel any such order placed by the Buyer, at its sole discretion and the Buyer shall be intimated of the same by way of an email/SMS.

- Any transaction price paid by Buyer in case of such cancellation by Seller, shall be refunded to the Buyer. Further, the Seller may cancel an order wherein the quantities exceed the typical individual consumption. This applies both to the number of products ordered within a single order and the placing of several orders for the same product where the individual orders comprise a quantity that exceeds the typical individual consumption. What comprises a typical individual's consumption quantity limit shall be based on various factors and at the sole discretion of the Seller and may vary from individual to individual.

- Novzo does not make any representation or Warranty as to specifics (such as quality, value, salability, etc) of the products or services proposed to be sold or offered to be sold or purchased on the Website. Novzo accepts no liability for any errors or omissions, whether on behalf of itself or third parties. Novzo is not responsible for any non-performance or breach of any contract entered into between Buyers and Sellers.

- Novzo cannot and does not guarantee that the concerned Buyers and/or Sellers will perform any transaction concluded on the Website.

Novzo shall not and is not required to mediate or resolve any dispute or disagreement between Buyers and Sellers.

- At no time shall Novzo hold any right, title or interest over the products nor shall Novzo have any obligations or liabilities in respect of such contract entered into between Buyers and Sellers. Novzo is not responsible for unsatisfactory or delayed performance of services or damages or delays as a result of products which are out of stock, unavailable or back ordered.

- Novzo believes a seller should maintain the quality of the products sold on the website. An order can be cancelled or returned back to the seller if Novzo finds it's condition is not suitable for selling. In that case seller is obliged to give back the revenues received (if any).

- The Website is only a platform that can be utilized by Users to reach a larger base to buy and sell products. Novzo is only providing a platform for communication and it is agreed that the contract for sale of any of the products or services shall be a strictly bipartite contract between the Seller and the Buyer.

DISCLAIMER: Pricing on any product(s) as is reflected on the Website may due to some technical issue, typographical error or product information published by seller may be incorrectly reflected and in such an event seller may cancel such your order(s).

EXCHANGE FEATURE

- Sole purpose of exchange feature is to promote sharing and swapping of books among users of Novzo.
- It is only a platform to connect users and Novzo shall not and is not required to mediate or resolve any dispute or disagreement between users.

BOOKS ON RENT

- Book on rent service feature is created to overcome the problem of scarcity of book,**Novzo** expect it's user to keep the book in the condition they received.
- User is obliged to follow the policies and conditions set by the vendor if he/she chooses to rent the book from that vendor. A fine may be imposed vendor to user if he/she intentionally or unintentionally breaks the policies obliged.

SERVICE CHARGES

- Different service charges may be applicable as per different scenarios. A prior notification with new quotations will be send to the seller before listing their products.

USE OF THE WEBSITE

(Under Rules Guidelines 3(2) of Information Technology (Intermediaries guidelines) Rules, 2011.)

You agree, undertake and confirm that Your use of Website shall be strictly governed by the following binding principles: You shall not host, display, upload, modify, publish, transmit, update or share any information which:

a) belongs to another person and to which the user does not have any right to;

b) is grossly harmful harassing, blasphemous defamatory obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;

c) harm minors in any way;

d) infringes any patent, trademark, copyright or other proprietary rights; (e) violates any law for the time being in force;

e) deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;

f) impersonate another person;

g) contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource ;

h) threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or public order or causes incitement to the commission of any cognisable offence or prevents investigation of any offence or is insulting any other nation;

- You may not use the Website or any content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other activity which infringes the rights of Novzo and or others.

- You shall at all times ensure full compliance with the applicable provisions of the Information Technology Act, 2000 and rules thereunder.

YOU REMAIN SOLELY RESPONSIBLE FOR THE CONTENT OF THE MATERIALS YOU POST ON THE WEBSITE.

INFRINGEMENT POLICY

Novzo respects third party Intellectual Property rights and actively supports protection of all third party Intellectual Property including copyrights and Trademarks ("IP"). It is our policy to expeditiously respond to clear notices of alleged IP infringement.

If we receive proper notification of IP infringement, our response to such notices will include removing or disabling access to material claimed to be the subject of infringing activity.

How to Report a Listing :-

If you have a good faith belief that your IP right has been infringed by any of our sellers, you may follow the below process: We require that Intellectual Property right owner or authorized agent provide the following details and email it to office@novzo.in. The email should contain the below information.

- Identification or description of the copyrighted work/ trademark that has been infringed.
- Clear identification or description of where the material that you claim is infringing is located on the website.
- Your address, telephone number, and email address.
- A statement by you that you have a good faith belief that the use of the material complained of is not authorized by the copyright or intellectual property owner, its agent, or the law.
- Details of the intellectual property being infringed (Provide copyrighted images or certificates)