# LaKendra Farris

Software Engineer

Houston, Tx | 469-558-3728

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I am an enthusiastic software engineer that graduated Digital Crafts Houston in July 2020 and is eager to join the technology industry. As I am an Army veteran, I enjoy being challenged and engaged with projects that require me to work outside my comfort and knowledge set while working alone or in a collaborative environment. My passion for creating practical proficient software is what drives me to keep striving to deliver stellar work ethic and drive. I am a skilled professional with proven leadership and supervisory skills, outstanding communication and interpersonal skills, and a friendly, pleasant demeanor with excellent social skills to encourage a healthy atmosphere.

## Software Development Skills

JavaScript, Node.js, React, Redux, PostgreSQL, Sequelize, Bootstrap,  HTML, CSS

## Education

DigitalCrafts | Certificate in Software Engineering | Houston, Tx                                                                                                    July 2020

- Software engineering training program covering full-stack development including JavaScript, Python, an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Collin County Community College

- Associates Degree in Associate of Arts Business field of study , GPA 3.0                                                      May 2013

## Software Development Portfolio

**My Recipe Hampers** │ http://cumbersome-art.surge.sh/?fbclid=IwAR0r5xAwgEuqBOEJqLQhPnV4yJj_gcVypW18I3hCzlc1WSA6_Gg-WRHCRB8 |      July 2020

- Capstone project built with React , HTML, Css3, JavaScript, Bootstrap, Third party API, Node,js, Express.js, PostgreSQL, ElephantSQL
- User experience allows for the ability to research and create  different recipes from API
- https://github.com/lakendrafarris/food_recip_react_app

**HTown App** |
- Built with Javascript, Node.js, Bootstrap, CSS, Mustache, AWS, PostgreSQL, Sequelize, Express, npm            June 2020
  Node.jsBootstrap
- Responsibility included designing and assembly of a fully-mobile responsive app with comments page routed information from the database
- https://github.com/DjangoKerger/HtownAPP/tree/kendra

## Professional Work Experience

**American Airlines/Envoy**
Flight Attendant                                                                                                                          May 2016 – August 2019
- Ensured adherence to FAA and company regulations to ensure safe transport of passengers
- Completed 2500+ hours of domestic and international flights including first class service experience
- Mentored new flight attendants, providing training in customer service and safety techniques
- Operated all emergency equipment and communicated emergency procedures to onboard passengers

**Bank Of America**
Claims Operation Analyst II                                                                                                               Sep 2014 – Mar 2016
- Investigated daily incoming claims using various systems and tools
- Maintained internal operational and financial controls and ensured adherence for all assigned cases
- Ensured that all cases are resolved in compliance with industry regulations, bank procedures, and integrity levels of the department's case management system and financial controls
- Resolved differences and sought mitigation in order to diminish losses due to delinquent customers Research and resolve other general customer account inquiries and service requests received from various channels while providing exceptional customer service at all times

Teller                                                                                                                                        Feb 2013 – Sep 2014
- Processed transactions accurately and efficiently in accordance with established policies and procedures
- Assisted managers in maintaining accountability and accuracy of Teller Cash Dispensers and vaults
- Received awards for  job performance in sales and customer service including being nominated to represent the Teller Advisory Board

**United States Army**
Chemical, Biological, Radiological Nuclear Specialist                                                                                      Jan 2007 -Jan2015
- Protected the country from the threat of weapons of mass destruction by way of a chemical, biological, radiological, and nuclear type attack.
- Served on Operation Enduring Freedom in Afghanistan with mission of detainee operations
- Protected and served the United States border while assigned to Task Force Border Guard Operation Phalanx
- Received numerous decorations, awards, and medals  for exceptional performance and dedication throughout military career

**Motherhood Maternity**
Assistant Manager                                                                                                                          Oct 2008 – Apr 2009
- Supervised four employees and created schedules, duty rosters, and exceeded daily retail sales goals of $1,500 on a consistent basis
- Monitored sales activities and customer service to ensure that customers receive satisfactory services, quality goods, and excellent customer service
- Inventoried stock and reordered when inventory dropped to a specified level