Healthgrade Analysis Report

Overview

After conducting a thorough analysis of the healthcare data, several key insights were derived regarding health providers, patient comments, ratings, and demographics.

Key Findings

1. Distribution of Specialist in New York:

 New York has the highest number of cardiologist health providers compared to other specialist.

2. Sentiment Analysis of Patient Comments:

- o **Polarity**: A higher number of negative comments were observed in the polarity analysis, indicating that many patients expressed dissatisfaction.
- Subjectivity: In contrast, the subjectivity analysis revealed a significant number of positive comments, suggesting that when patients did provide positive feedback, it was often expressed strongly.

3. Overall Ratings Based on Number of Reviews:

- o For health providers with fewer than 100 reviews, the average rating typically fell between 2.5 and 5.
- However, for those with more than 100 reviews, the ratings tended to be higher, generally ranging from 4 to 5. This indicates that more established providers received better ratings.

4. Average Ratings by Specialty:

Pediatric cardiologists received the highest average ratings, typically between
4 and 5, suggesting strong performance in this specialty.

5. Word Cloud Analysis of Patient Comments:

Common words found in patient comments included "treatment," "staff,"
"good," "excellent," and "wait time." This indicates that patients frequently mention these aspects when discussing their experiences.

6. Demographics of Health Providers:

- The analysis of age and gender among health providers showed that the majority of male cardiologists are aged between 50 and 60.
- In the specialty of pediatric cardiology, most providers are under the age of 40.

Conclusion

The analysis highlights important trends in patient satisfaction, specialty performance, and demographic characteristics of health providers. Understanding these insights can help improve healthcare services and patient experiences in the future