Task Flow Document

User Authentication

Description:

Covers the process for new users to sign up and existing users to log in using various methods like Mobile OTP, Email OTP, or social accounts (Google, Microsoft, Apple) to access the full content library.

Primary Roles:

• End User

Task Flow Steps:

1. Initiate Login or Signup

The user attempts to access full content (e.g., listen to a full story or song), which triggers a prompt from the system to either log in or sign up.

2. Select Authentication Method

The user is presented with a clear interface showing all available authentication options: Mobile OTP, Email OTP, and social logins (Google, Microsoft, Apple).

3. Provide Credentials or Authorize

Based on the selected method, the user takes action. If using OTP, they enter their mobile number or email address. If using social login, they click the button for their chosen provider (e.g., 'Sign in with Google').

4. Verify Identity

For OTP methods, the system sends a one-time code to the user's device, which the user then enters into the platform. For social logins, the user is temporarily redirected to the provider's site to securely log in and grant permission.

5. System Validates User
The backend system validates the information provided. It checks if the entered OTP is correct or verifies the

authentication token received from the social login provider.

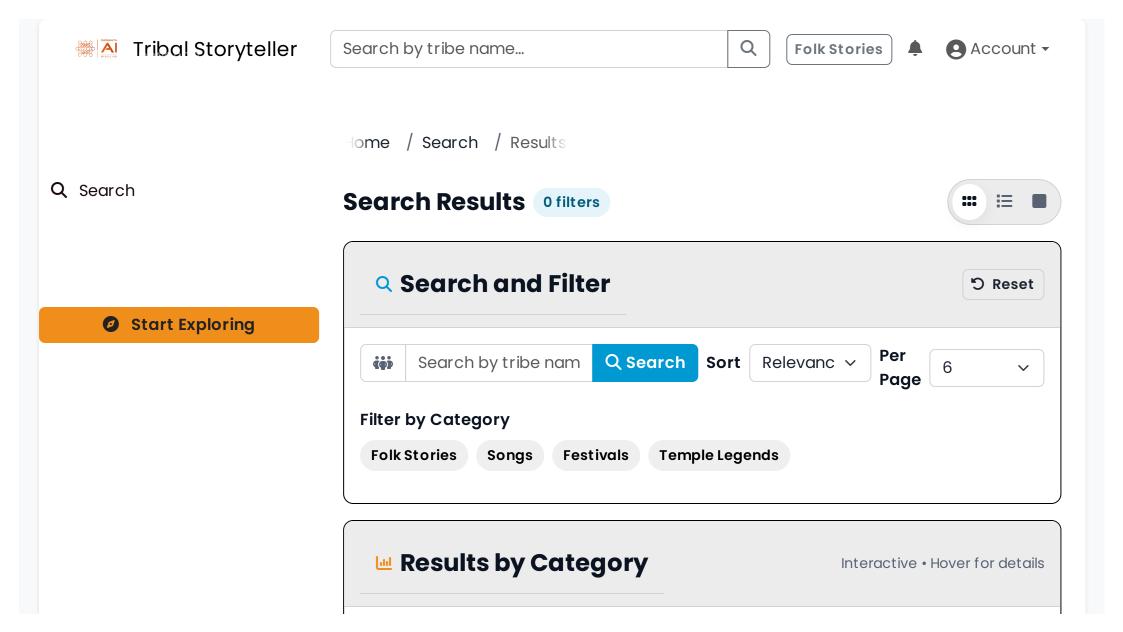
6. Grant Content Access

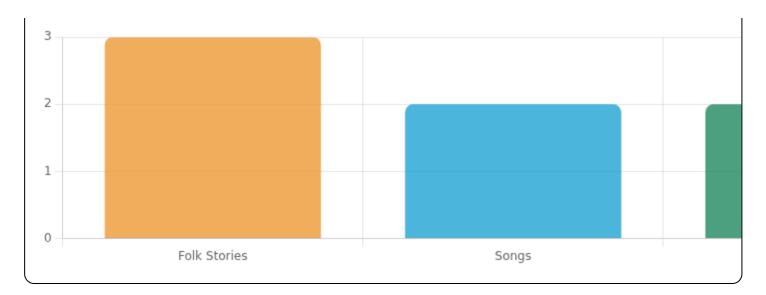
Upon successful validation, the system creates a user session, logs the user in, and automatically redirects them to the full content page they initially wanted to access.

7. Handle Authentication Failure

If validation fails (e.g., incorrect OTP, denied social login permission), the system displays a clear error message and allows the user to try again or choose a different authentication method.

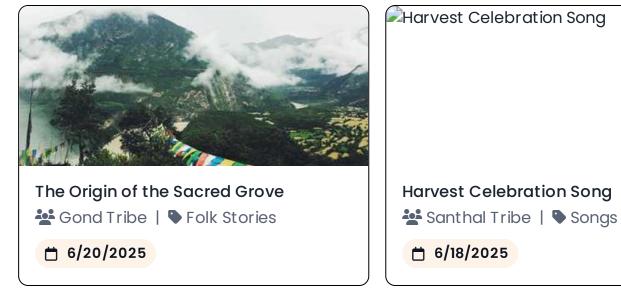
Search Results

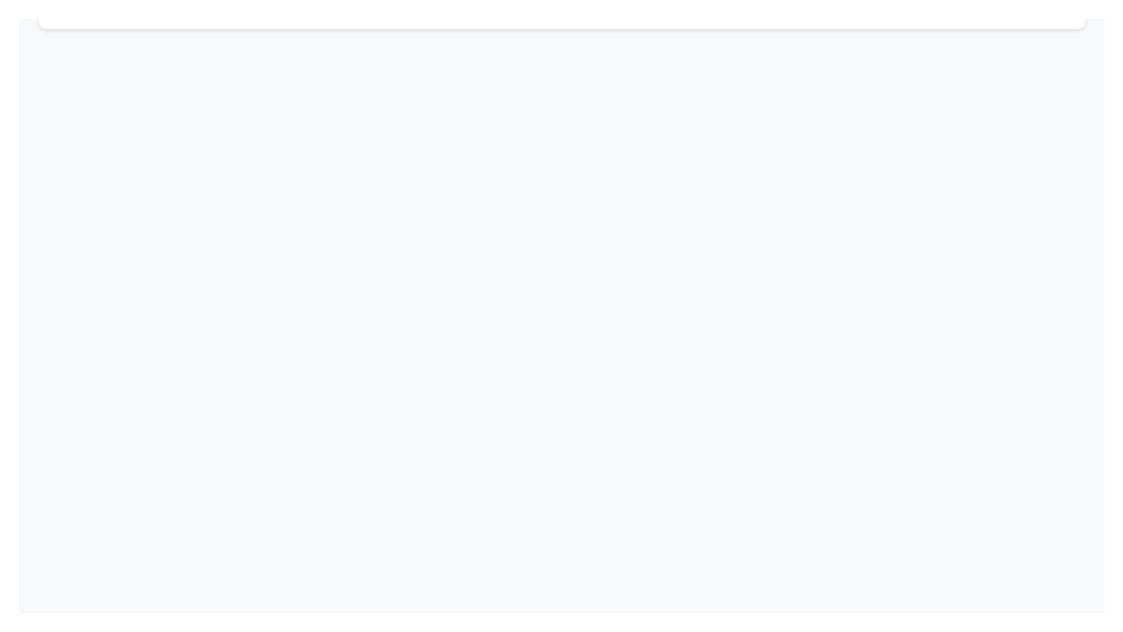




Showing 1-6 of 9 results

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Content Page

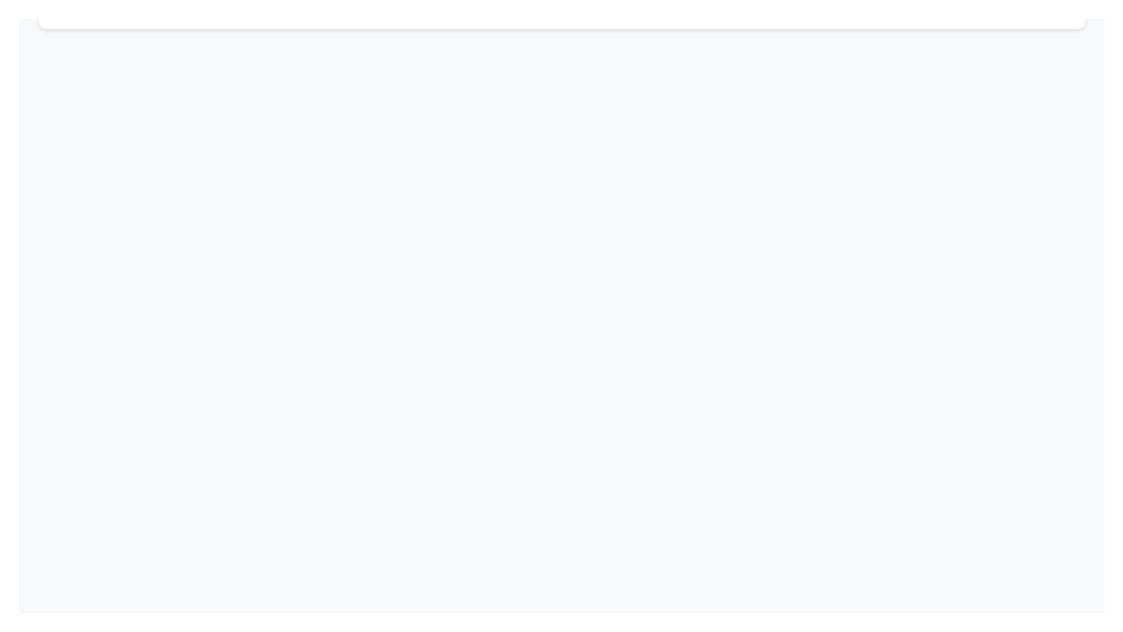


Audio failed to load

Please try again later.





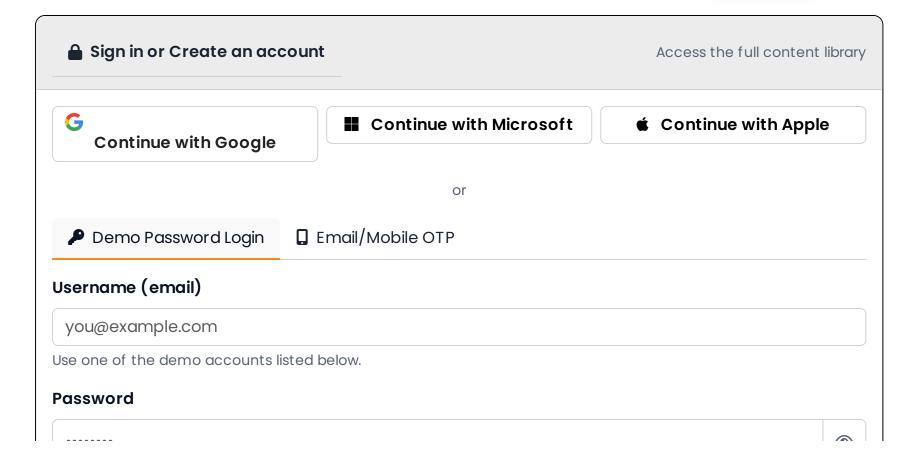


Authentication Page



Welcome back Secure Access

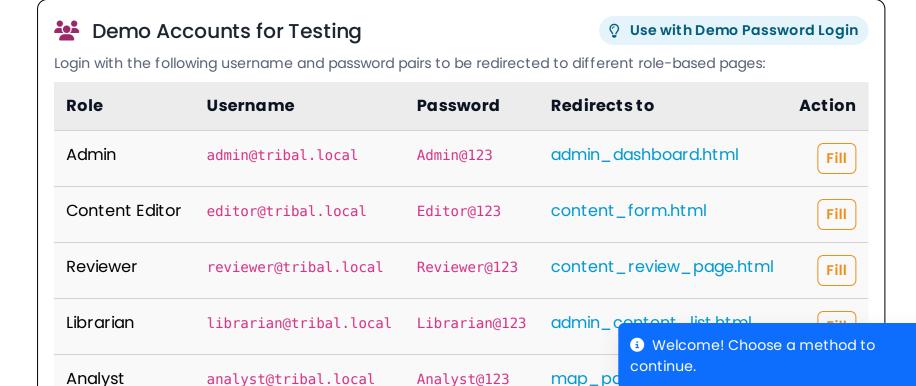
Standard OTP



Remember me

Sign in 2 Create account

By continuing, you agree to our Terms and Privacy Policy .



Map Page

