PAYAL LAKKAWAR

Quality Engineering Analyst

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Pune,Maharashtra

SUMMARY

Dedicated **QA Analyst** with **5 years** of experience specializing in **Manual and Automation Testing**. Proficient in **Java-Selenium, BDD/Cucumber**, and **API Testing**, with a strong foundation in **SDLC** methodologies. **Certified ISTQB** and Selenium professional, known for meticulous **Test Planning**, **Defect Management,** and ensuring top-tier **Quality Assurance** within **Agile environments**

SKILLS

- Functional & Non-Functional Testing
- Java-Selenium Web Driver
- BDD/Cucumber(Gherkin)
- Automation Testing
- API Testing(postman)
- Regression, AD-HOC, Smoke, Sanity
- UAT Testing, SIT Testing, E2E Testing
- Agile/SDLC
- Test Planning, Test Execution, Test Strategy
- User Requirements
- Defect Management/Bug Tracking
- JIRA, ALM
- SQL
- Jfrog Artifactory
- Salesforce(Loan Originating System)
- Low Touch Automation(Appian)
- CI/CD (Jenkins)
- Confluence
- Maven, Gradle, Groovy

CERTIFICATIONS

- ISTQB
- Selenium
- Jenkins(CI/CD)
- Infosys Certified Applied Generative AI Professional

AWARDS

- Service Commitment Award
- Accelerate Warrior Award
- Feedback Enabler Certificate

EDUCATION

- Goverment College of Enggineering ,Chandrapur

  8.04 CGPA   2014-2018

PROFESSIONAL EXPERIENCE

Infosys   (FEB 2024-present)

- Collaborate with business analysts and developers to understand application requirements and **user stories.**
- Actively contributed to the **SCRUM team**, collaborating on strategic initiatives and ensuring successful project delivery.
- Collaborated on designing and implementing plugin scan processes and other features.
- Utilize **Java** as the programming language for writing reusable and maintainable **test scripts**.
- Design and implement a robust automation framework that leverages the **Appian Low Touch Automation** capabilities.
- Create comprehensive **Cucumber test scenarios** and feature files covering functional, regression, and integration tests.

tcs Tata Consultancy Services (JAN 2020- JAN 2024)

- Executed diverse testing methodologies including **Functional, Integration, Regression, UAT, and Re-testing**.
- Deep understanding of **SDLC** and **STLC,** ensuring seamless integration of testing processes.
- Expertise in analyzing **User stories** within the **Sprint Backlog** and aligning testing efforts with project goals.
- Extensive knowledge in Banking, Finance, and Insurance Services for nuanced testing.
- Utilized **SQL queries** for data validation, enhancing the robustness of the testing process.
- Implemented **Agile Methodology** and actively participated in **Scrum** meetings for daily progress discussions.
- Proficiently utilized **JIRA** for project management and issue tracking.
- Developed and maintained **test automation frameworks** using **TestNG, Selenium, Java, and Maven.**
- Created comprehensive reports (TSR, DSR, execution reports) and Traceability Matrices to communicate testing outcomes and ensure alignment with business requirements.
- Actively contributed to the onboarding and training of new team members and engaged in effective client interactions to ensure alignment with expectations and objectives.

WESTPAC (QUALITY ENGINEERING ANALYST)

Project Description:An Australian Multinational banking and financial services.

- Collaborated with the **Scrum team** to create detailed **test plans, test sets**, and **execute test cases in JIRA**, ensuring accurate tracking of test progress and outcomes.
- Developed a **hybrid framework (keyword + data-driven)** for automating tests on an **Appian-based application**, improving efficiency and reusability of scripts.
- Prepared and executed automated **test cases across multiple environments** to validate software performance and functionality.
- Used **Bitbucket** to manage repositories, track changes, and maintain version control of test scripts and related assets.
- Ran test scripts via command-line operations, streamlining automation processes, and ensured accurate results were captured through **Seleniumbox**.
- Generated and analyzed **test closure reports**, providing comprehensive feedback on test coverage and software quality.
- Coordinated with developers to resolve issues identified during automated testing, enhancing the overall quality and reliability of the software.
- Validated the pipeline by **running tests and monitoring** the output through the **Jenkins** console to ensure successful execution.

HITACHI ENERGY (QA ANALYST)

Project Description: Successfully led a scratch development project, creating a comprehensive order application featuring distinct user roles. Conducted thorough testing to validate each functionality of the application.

- Developing a robust testing framework using **TestNG, Selenium,** and **Java** to streamline the testing process.
- In progress automated the application, enhancing efficiency and accuracy while thoroughly evaluating its functionality.
- Proficiently conducting a spectrum of essential testing types, including **integration, regression, functional,User Acceptance Testing (UAT**), and **sanity testing**, ensuring comprehensive software validation.
- Demonstrated a methodical approach by meticulously crafting and executing a **comprehensive test plan,**and meticulously creating and implementing test cases to validate system functionality.

CITI BANK(SPECIALIST-TEST QUALITY ASSURANCE)

Project Description: Citi is an American multinational investment bank and financial servicesworked on Various functional changes of an application. Update the changes in function of an application and various functional changes in Citibank account opening .

- Understand the customer requirements by analyzing **SRS documents**.
- Automated Regression Scripts using **BDD cucumber**.
- Involved in designing the **Test Case**.
- Participated in the Test case review meetings.
- Performed Functionality **Sanity, UAT, and Regression Testing**.
- Interact with developers and discussed technical problems, and **bug tracking**.
- Reporting the Regular status to the higher authorities in a timely manner
- Done end-to-end testing of an application

SUN LIFE FINANCIAL (TEST ENGINEER)

Project Description: Conducted manual testing for TCS' BANCS product at Sun Life Insurance in Canada and the UK, focusing on BFSI test cases. Skillfully executed test cases, including positive and negative scenarios, and reported defects in Devplus when necessary.

- Profound understanding and **analysis of customer requirements**.
- Active participation in requirement analysis, **test case design, and development**
- Diligent execution of the system test suite, ensuring **comprehensive testing coverage**
- Proficient management of **defect tracking and reporting**, with a dedicated focus on reviewing and **monitoring** deliverables
- Skillful design and **execution of test cases**, meticulously aligned with functional specifications
- Expertise in conducting **Functional Testing,** with a thorough examination of all aspects of the application