# Streaming Platforms Content Analysis and Sentiment Insights

## 1. Problem Statement

With the growing number of content streaming platforms, such as Netflix, Hulu, Amazon Prime, and Disney+, competition is fierce, and understanding their content landscape has become vital for both business intelligence and user experience research.

This project aims to:

- Understand the distribution of content types (Movies vs TV Shows) across platforms.
- Identify the most popular genres and ratings.
- Analyze trends in content duration by platform and type.
- Conduct time-series analysis of monthly content additions.
- Perform sentiment analysis on titles and descriptions to evaluate the emotional tone across platforms.

This analysis supports strategic decision-making for content acquisition, user engagement strategies, and platform positioning.

## 2. Documentation Sections

#### A. Introduction

#### **Background**

Over-the-top (OTT) platforms have revolutionized media consumption. With original content, global availability, and fierce competition, platforms like Netflix, Hulu, Amazon Prime, and Disney+ continue to compete for audience attention. Understanding their content offerings, user sentiment, and strategic additions over time can provide insights into market trends and user preferences.

## **Objective**

The objective of this project is to perform a comparative analysis of four major streaming platforms, focusing on content characteristics and sentiment, using Python-based data science tools.

## Scope

- Analyze data from Netflix, Hulu, Amazon Prime, and Disney+.
- Perform EDA, time-series, and sentiment analysis.
- Visualize insights using Python libraries like Seaborn and Matplotlib.

## **B. Dataset Overview**

#### Datasets Used:

- netflix\_titles.csv
- hulu\_titles.csv
- amazon\_prime\_titles.csv
- disney\_plus\_titles.csv

Source: Publicly available datasets from Kaggle or similar repositories containing metadata about the titles available on each platform.

#### **Dataset Features:**

- show\_id, type, title, director, cast, country, rating, date\_added, release\_year, duration, listed\_in, description

## Handling Missing Data:

- Missing textual fields (e.g., director, cast) filled with 'Unknown'.
- Null date\_added values were parsed with error coercion.
- Duration cleaned and converted into integer minutes where possible.

# C. Data Preprocessing

#### Column Standardization:

All datasets were standardized to the same format, with a new platform column added.

## Handling Missing Values:

Text fields → 'Unknown'

description → 'No Description'

date\_added → parsed with error coercion

## Feature Engineering:

- added\_year, added\_month
- duration\_int (converted duration)
- title\_sentiment, desc\_sentiment (TextBlob)

## D. Exploratory Data Analysis (EDA)

- 1. Content Type by Platform Bar chart
- 2. Top 10 Genres Overall Horizontal bar chart
- 3. Rating Distribution Count plot of content ratings
- 4. Duration Distribution Boxplots by platform and type
- 5. Monthly Trends Time-series analysis of content addition

# **E. Sentiment Analysis**

Method Used: TextBlob for polarity scores.

Fields Analyzed: title\_sentiment, desc\_sentiment

#### Visualizations:

- 1. Boxplot of sentiment polarity
- 2. Violin Plot of distribution shape and spread
- 3. Barplot of average sentiment by platform
- 4. Histogram + KDE per platform
- 5. KDE Overlay for all platforms

# F. Results & Insights

- Netflix and Amazon Prime have more Movies than TV Shows.
- Drama, Comedy, and Action dominate across platforms.
- TV-MA, PG-13, and R are the most common ratings.
- Netflix and Amazon Prime show longer content durations.
- Sentiment varies: Netflix has slightly more positive descriptions, and Disney+ has more neutral tones.

## **G.** Conclusion

This multi-platform analysis highlights how content libraries differ in terms of type, genre, and tone. Each platform seems to adopt unique strategies to engage viewers.

- Netflix leads in volume and genre diversity.
- Disney+ maintains a brand-safe, family-oriented tone.
- Hulu balances between modern and traditional formats.
- Amazon Prime has international and indie variety.

Sentiment analysis provides further insight into content tone and audience targeting.

# H. Recommendations (Optional)

- Optimize libraries based on genre gaps and user sentiment trends.
- Guide marketing or trailer messaging using sentiment analysis.
- Future work: include user reviews, content clustering, or popularity prediction using NLP.

## I. Technical Stack

Languages: Python

## Libraries:

- Pandas, NumPy (data handling)
- Seaborn, Matplotlib (visualization)
- TextBlob (sentiment analysis)
- AdjustText (plot label adjustment)

Tools: Jupyter Notebook or VS Code

# J. File Output

Final cleaned data saved as: allstreamingplatforms\_cleaned.csv