LAKSHAY AHUJA

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OBJECTIVE

Passionate front-end developer seeking opportunities to build dynamic user interfaces and contribute to impactful, scalable web solutions.

EDUCATION

Bachelor of Computer Applications, DSEU Delhi 2021 - 204

SKILLS

Front-End	React, JavaScript, HTML, CSS, Tailwind/Bootstrap
Back-end	JavaScript, Node, Express, MONGOdb, Docker
Others	Git, GitHub, Restful API's, SDLC, SQL

EXPERIENCE

Application Tech Support Practitioner Aug-2024 - Present
Accenture *Gurgaon, HR*

- L2 Support: Resolved complex issues across applications, systems, and network environments.
- Queue Management: Prioritized and managed incident queues to ensure timely resolutions.
- Escalation Management: Escalate unresolved issues to L2 teams and collaborate for seamless resolution.
- Knowledge Sharing: Created and updated knowledge base articles to support team learning.
- User Support: Assist users with technical queries and manage accounts, ensuring effective IT service delivery.

Flutter Development Intern Feb-2024 - Mar 2024
RNH Tech Group *Remote*

- UI Development: Designed responsive app screens and ensured UI/UX consistency.
- Collaboration: Worked with designers and team members to align on functionality and design.
- Testing and Documentation: Debugged issues and contributed to project documentation.

Tech Support Intern Sep 2023 - Dec 2023
GaoTek Inc. *Remote*

- Web Development: Built and customized static pages using WordPress to meet project needs.
- Leadership: Promoted to Senior Lead; managed intern tasks, timelines, and quality checks.
- Mentorship: Guided interns with feedback and helped improve their performance.
- Team Coordination: Acted as a bridge between interns and senior team to ensure smooth execution.

PROJECTS

Study Material Study Material is a documents facilitation site to study for their academics which includes Syllabus, Academic Calendar, Documentation, Notes. (Try it here)

Portfolio Website A portfolio website showcasing my work includes detailed projects, a comprehensive list of skills, and my contact details. It also features links to my social media profiles for easy networking and professional connections.(Try it here)

University Website Clone This site is to showcase my skills of replicating a pre-defined design. Also, it's a group project initiated by me and my mates.(Try it here)