Solutioning Document for MY PORTAL REQUEST

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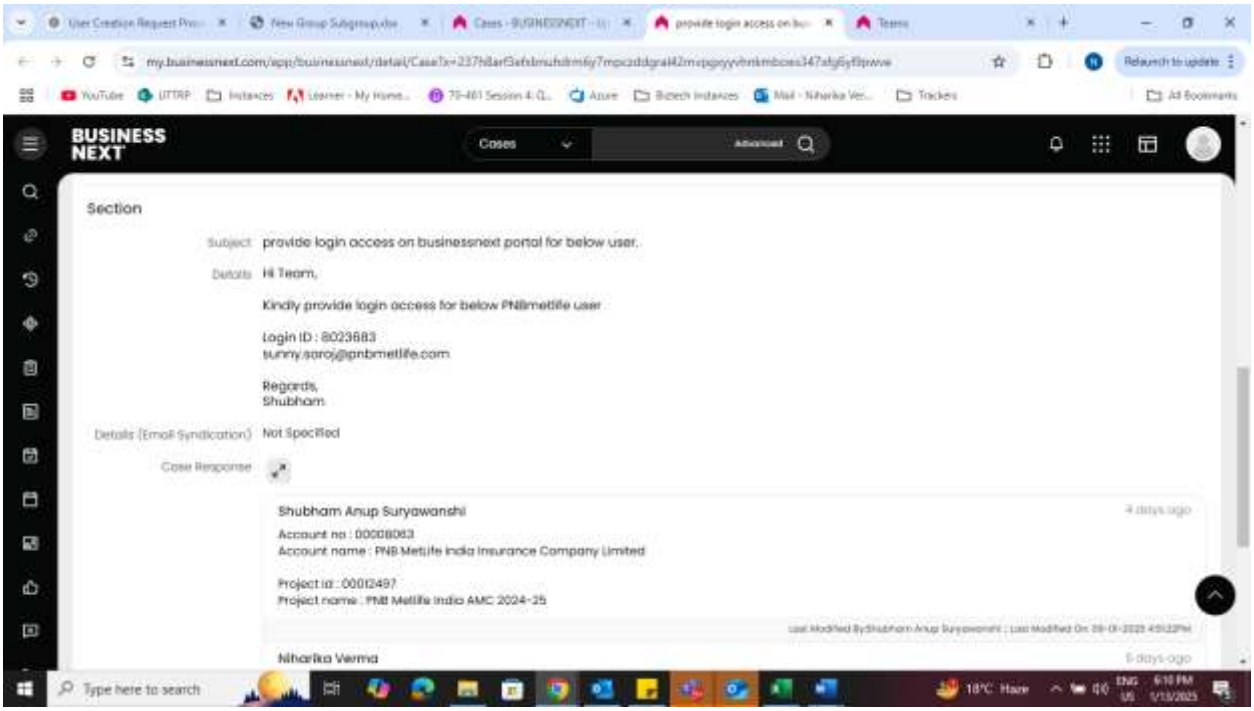
1. MPR ID: 489320

Raise by: Shubham Anup Suryawanshi

Details:



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2. Changes Made & Solution Provided:

- **Configuration Changes:** The customer user will be created with the following information:

User Name	Project ID	Account ID	Role	Team	Scope	Email
Sunny Saroj	**PNB Metlife India AMC 2024-25-12497**	**PNB MetLife India Insurance Company Limited- 8063**	**Customer**	**RC-PNB Metlife**	**Company**	**sunny.saroj@pnbmetlife.com**

- **Solution:** The CRM portal users for the mentioned Bank will be created with the specified configurations. The users will have the necessary access and permissions according to their roles

and will be able to view reports, dashboards, and other relevant content based on the assigned team i.e., RC-Adira Finance.

Additional Notes (if any): NA