

Known Issue: LOVs' to be added on custom fields

Subject: - Lov's to be added on custom fields

Issue Details: - Request has been logged by user for Configuration- Lov's to be added on custom fields

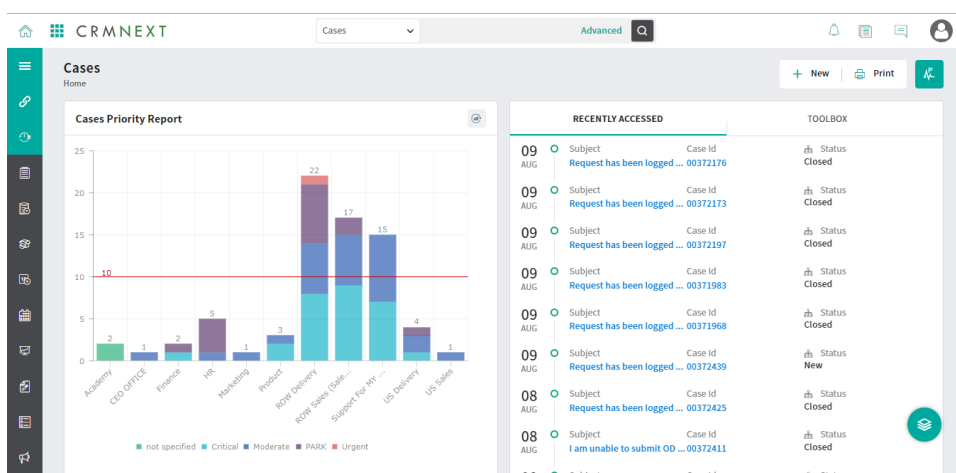
For example, we want to add L5 to the resolution case field.

Resolution Steps: -

We will add LOV's on custom field

Please follow the steps below: -

Step 1: Go to the case object.



Step 2: Go to the toolbox and open “Manage Custom Field”.

Custom Fields

+ New

Manage Group

View

Custom Field

All Fields

All

→

Filter

Search

↗

↖

Drag a column header here to group by that column

Created By	Created On	Default Value	Description	Field ID	Internal Label
Ishu Ahlawat	03/08/2022	Not Specified	For Shudhanshu's requirem...	7016	QA Start Dates_1
Ravi Prakash	28/07/2022	Not Specified	Not Specified	7011	SLA NEW
Ravi Prakash	28/07/2022	Not Specified	Not Specified	7009	SLA Rating
Ravi Prakash	28/07/2022	Not Specified	Not Specified	7008	SLA Diff
Himanshu Padaliya	25/07/2022	Not Specified	Not Specified	6996	QA Start Date_pro
Ravi Prakash	30/06/2022	Not Specified	Not Specified	6992	Sub Portfolio_Cus
Vivek Chauhan	29/06/2022	Not Specified	Not Specified	6991	Sub - Sub Categor
Vivek Chauhan	29/06/2022	Not Specified	Not Specified	6990	Sub Category_OCI
Vivek Chauhan	29/06/2022	Not Specified	Not Specified	6989	Category_OCP

Step 3: Go to filter option and search for field where you want to add L5.

Custom Fields

+ New

Manage Group

View

Custom Field

All Fields

All

→

Filter

Search

↗

↖

Drag a column header here to group by that column

Created By	Created On	Default Value	Description	Field ID	Internal Label
MY Administrator 1	30/04/2020	Not Specified	For Admin Grouping and us...	5055	Stake Holder

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z 0 1 2 3 4 5 6 7 8 9

Showing 1-1 Records











Cancel

Generated in 0.011 s

Step 4: Go to 3 dots and click on edit button.

values

Development	
Academy	
L1	
L2	
L3	
L4	
<input type="text"/>	

Rendering Mode Default 

Convert to picker after 20

CheckBoxes Per Row(For PDF)

Default Value

Previous Finish Cancel

Generated In 1.44 s

Step 5: Add the requirement and click the save button.