

Known Issue: Role Assignment for “User” object.

Subject: - User wants to access another role.

Issue Details: - Request has been logged by user for Configuration- change role to Mgr. product Development.

Resolution Steps: -

We provide a role to the user.

Please follow the steps below:-

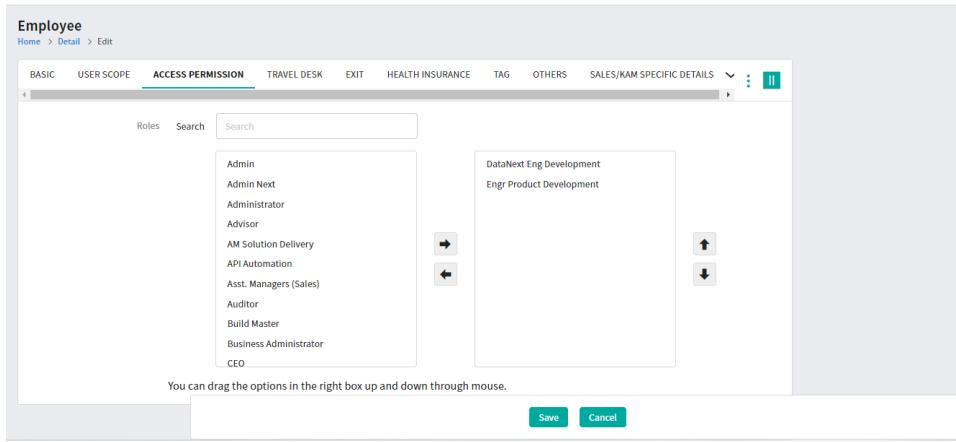
Step 1: Go to the user object and search for the user.

User Name	Title	Phone	Email	Is Active
3G Solution	Not Specified	Not Specified	hrd17@3gsolutions.co.in	✓
A N Krishna Kumar	Sr. Consultant	Not Specified	a.n.krishnakumar@crmn	✗
Aaden Devadasan Fernando	Intern	Not Specified	aaden.fernando@crmn	✓
Aaditya Mudbhatal	Consultant	Not Specified	aaditya.mudbhatal@crn	✗
Aakansha Usretay	Engineer	Not Specified	aakansha.usretay@crmn	✓
Aakash	Jr.Engineer	Not Specified	Aakash@crmn	✗
Aakash Jha	Engineer	Not Specified	Aakash.Jha@crmn	✓
Aakash Walla	Engineer	Not Specified	akash.walla@crmn	✗
Aalekh Agarwal	Junior Engineer	Not Specified	aalekh.agarwal@crmn	✗
Aalok Mishra	Junior Engineer	Not Specified	aalok.mishra@crmn	✓

Step 2: Open that Particular user.

Step 3: Click on the Edit button.

Step 4: Look for Access Permission and Add the role, as mentioned in case.



Step 5: Click the save button.

Note: Please refer to the case Case id: - 00354385 for more information.